

CLOUDIQ

Healthy insights with cloud-based storage analytics



Benefits of CloudIQ:

- Manage via the web from anywhere, increase self-service, and expedite quality resolutions - all at no charge
- Get started in minutes with nothing to install. New features and capabilities are seamlessly and non-disruptively provided through CloudIQ
- Deliver higher uptime, increase performance, & optimize capacity planning



Dell EMC Unity



Dell EMC SC Series*

*Planned support for Q2FY2019

An IT solution should be a means to solving a technology problem before it has a chance to become a difficult situation for the business. Dell EMC CloudIQ™ proves that a solution that can identify and help resolve complex IT issues is much more than just design – it also needs to be simple and empowering. CloudIQ delivers on all this as a no cost Software-as-a-Service (SaaS) cloud-based storage analytics application that uses near real-time intelligence, proactive monitoring, and predictive analytics to deliver comprehensive health scores for Dell EMC Unity and SC Series* storage systems – all from the cloud.

CloudIQ makes it simple and fast for IT to gain access to storage system information they need, when they need it, to make informed decisions about performance, capacity, data protection, and configurations. The information about Dell EMC Unity and SC Series storage is provided through easy to understand operational dashboard views brings immediate value to IT enabling a seamless transition from reactive to proactive value-add and strategic decision making for the business.

CLOUD-BASED MANAGEMENT APPLICATION

CloudIQ offers a rich user experience, comprehensive capabilities, ease of use, and simple access – with meaningful and valuable insight into Dell EMC Unity and SC Series storage.

Cloud-based storage analytics

Access to CloudIQ comes with every Dell EMC Unity & SC Series and is a no cost SaaS cloud-based storage analytics application that implements near real-time intelligence, proactive monitoring, and predictive analytics to provide customers with a comprehensive health score with recommended remediation for faster resolution for their storage arrays based on collected performance, capacity, protection, system, and configuration data.

CloudIQ Empowers Self-Service For Business Users

Common experience that any business person can use to take action



APPLICATION OWNERS



I'm responsible for business performance



IT MANAGEMENT



I manage IT infrastructure & resolve issues



TECHNOLOGY ANALYSTS



I use data and metrics to plan growth & make decisions



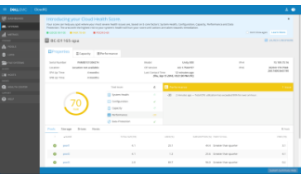
IT ADMINISTRATORS



I regularly manage & support lots of data storage systems



Proactive Health Score



Predictive Analytics

Reduce TCO

Manage CloudIQ via the web from anywhere to increase self-service and expedite quality resolutions - all at no charge

Expedite Time to Value

Get started in minutes with nothing to install. New features and capabilities are seamlessly and non-disruptively provided through CloudIQ. CloudIQ access is included with each storage system and provides a quality user experience that helps you get a rapid return on your Dell EMC Unity and SC Series investments.

Proactive Health Scores

CloudIQ provides storage administrators an easy way to verify the health of all monitored systems with a health score. These scores are the result of CloudIQ's ability to non-disruptively collect data across five storage health check areas including configuration, system, performance, capacity, and data protection. The data collected

from these health check areas run through CloudIQ predictive analytics to help you with conditions such as how inline compression performance may be affected with a non-compliant Operating Environment or which storage pools have the most available capacity and be able to predict when a storage pool will run out of space.

The Business Benefits of CloudIQ

With storage performance, capacity, and configuration data spread across multiple Dell EMC Unity and SC Series arrays, you need a solution that can provide proactive, accurate, and actionable insights into these storage systems seamlessly and non-disruptively. Enhance your Dell EMC Unity and SC Series operational value with higher uptime, sustained performance and availability, & effective capacity planning while taking advantage of CloudIQ's remediation information that's based on best practices and risk management to resolve issues faster – and sometimes even before they occur.

With CloudIQ, you'll be able to:

- Proactively understand and identify storage system issues
- Accurately get near real-time intelligence about storage system health
- Confidently react faster to issues with actionable insights and remediation

INTELLIGENT. PROACTIVE. PREDICTIVE.

Implementing the no cost SaaS CloudIQ with your Dell EMC Unity and SC Series storage will help you reduce your total cost of ownership through a self-service approach toward managing the health, performance, and availability of your storage systems. CloudIQ delivers the right information, at the right time, that keeps arrays up and running so you can concentrate on running the business. With CloudIQ, your Dell EMC Unity and SC Series storage infrastructure investments just became more valuable.



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