

EMC HEALTH CHECK SERVICES

ESSENTIALS

- Periodic evaluation of your physical and virtual infrastructure to understand changing needs, identify areas for improvement, and reduce risk to operations
- Maintain optimal performance and reliability levels by aligning your deployment with EMC best practices
- Validate that your environment is operating at peak efficiency
- Maximize the value and ROI of EMC technology to accelerate the journey to your cloud
- Achieve greater in-house IT productivity and speed technology adoption

Managing change in your IT environment is difficult. While initial implementations may meet service-level objectives at that point in time, most IT environments are in an almost constant state of flux. Ensuring adherence to industry and vendor best practices, providing the highest quality of service, delivering high availability, and continuously improving application performance is a continual challenge. Moreover, the dynamic nature of the business and its information needs often extend the infrastructure beyond its originally intended capacities and design.

Growth and/or changes in file systems and applications, virtualization, new platforms and capabilities, and changes to staffing and skills all require optimum operational efficiency. EMC® Health Check Services can help by periodically evaluating the configuration, capacity, and performance of your systems to ensure proper alignment with business objectives as well as EMC best practices. EMC Health Check Services optimize the performance, reliability, and availability of your physical and virtual environments, which in turn improves IT productivity and further reduces TCO. Your infrastructure transforms with the needs of the business, enabling you to achieve the maximum return from your EMC investment.

OPTIMIZE YOUR PHYSICAL AND VIRTUAL INFRASTRUCTURE

EMC Health Checks are a technical assessment of your existing systems to ensure that you continue to achieve the highest levels of performance and efficiency. EMC Health Checks enhance the return on your investments and provide in-depth understanding of the performance level across your infrastructure by:

- Assessing the overall health of the solution and identifying areas for improved performance, availability, reliability, and efficiency
- Identifying potential bottlenecks and recommending effective solutions
- Establishing a baseline for future performance analysis and change management
- Making sound proactive decisions on future projects
- Minimizing the need for costly reactive upgrades

EMC works directly with you—using a combination of advanced tools, best practices, and subject-matter experts—to provide an objective analysis of the configuration, capacity, and performance of your environment. Results are documented with specific recommendations to enhance and optimize your deployment.

SERVICES THAT ENABLE IT TRANSFORMATION

EMC Health Checks help IT departments accelerate the adoption and time to value of EMC technology. They provide practical guidance and recommendations relating to the operation and technical configuration of your EMC solution. These recommendations enable you to reduce the complexity, risk, and costs associated with rapidly changing environments to achieve the highest levels of operational efficiency. This is especially critical for organizations that lack the time, skills, and resources to evaluate existing configurations and identify areas for improvement. These services are available for your entire physical and virtual infrastructure including:

- Cloud infrastructure
- Backup and recovery
- Resource management
- Tiered storage

EMC Health Checks are cost-effective and available on a subscription basis to enable ongoing optimal performance and lower cost of ownership—so your IT environment can continually align with the needs of your business. The typical duration of a Health Check Service is one to two weeks.

EMC GLOBAL SERVICES

In the tradition of EMC's 30-year information technology heritage, EMC Global Services continuously expands and evolves to keep ahead of the rapidly changing business landscape as well as our customers' ever-growing business and IT challenges. The result is a unique, holistic blend of traditional and new capabilities for the physical, virtual, and cloud environment to help you transform your infrastructure while continuing to manage, protect, and leverage your information to create new business value. With more than 14,000 information-focused service professionals and support experts worldwide, plus a global network of alliances and partners, EMC delivers the support you need, when and where you need it—with an unending commitment to service excellence.

CONTACT US

For more information, visit www.EMC.com/services or contact your local EMC service representative.

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