EMC CAPTIVA EINPUT

Capture paper documents, digital files, and data from distributed offices

ESSENTIALS

• Capture documents and data from remote locations anywhere in the world.
• Empower front office workers to scan and index documents while accelerating distributed paper-based processes.
• Eliminate the costly expenses of shipping documents to a central processing location.
• Leverage remote indexing capabilities to take advantage of remote resources.
• Ensure compliance and regulations are met by tracking documents from the point of capture to the final disposition into back office systems.

Information critical to today’s global companies arrives from multiple sources. Often, the processing of this information—capture, indexing, and storage—takes place at regional and branch offices throughout the globe. Implementing a seamless distributed capture solution allows incoming documents and data, regardless of where and how it is received, to be available and utilized across the enterprise.

AN ESSENTIAL SOLUTION FOR DISTRIBUTED ORGANIZATIONS

EMC® Captiva® eInput™ is a distributed document capture solution that works in combination with EMC Captiva InputAccel® enabling distributed paper-based processes to be integrated into content management systems like EMC Documentum, Microsoft SharePoint, and others. Furthermore, by capturing documents and data closer to the source, eInput accelerates critical business transactions such as loan origination, insurance claims filing, new account enrollment, and other business processes.

eInput allows organizations to capture document images from anywhere in the world, so labor-intensive tasks such as document scanning can be distributed to locations where they can be done most economically. Moreover, eInput presents a simple solution to the complex challenges facing distributed enterprises by providing a simple method of document capture using a web browser instead of costly and cumbersome thick-client scanner software installations.

BRINGING CAPTURE TO THE FRONT OFFICE

Captiva eInput provides a web-based, thin-client environment for scanning, importing, and indexing document images and electronic files. eInput allows organizations to distribute tasks across physical sites, regardless of their geographic locations, by providing remote users with the ability to scan and index documents remotely without the need to install a thick-client scanning application. Documents and other electronic files can quickly be captured as they arrive and submitted into InputAccel, which in turn delivers the content directly into back-office systems and processes.

SCAN AND VIEW IMAGES

Using a web browser, eInput enables users to acquire and view images, in color and black and white, from a scanner, multi-function peripheral (MFP) device, network scanner, or a file system. Since eInput leverages the ISIS® driver standard, developed and maintained by EMC Captiva, eInput is compatible with over 400 common business scanners. Single or multiple images can be assembled into document sets, and pages can be inserted or deleted at any stage in the process. eInput also allows users to manage multiple documents by maintaining a log of sent and unsent documents. Additionally, eInput provides the ability to import and index virtually any file type, such as digital photos.
INDEX AND SEND DOCUMENTS

Whether users are working online or offline, elinput allows images and index data to be added and modified at any time. Users can scroll through a document to review and organize its contents, and once it is completed, send it immediately or schedule it for delivery at a later time. From a client console, remote users can manage sent and unsent batches, track the status, and receive notifications once a batch has been processed.

REMOTE BATCH INDEXING

InputAccel batches that have been scanned at one location can be distributed to elinput users at remote locations. Batches are accessed through the easy-to-deploy thin, web-based elinput client. Document indexing is performed by remote index operators.

WORK OFFLINE

The scan and index capabilities of elinput work in both connected and disconnected environments, enabling a mobile workforce to capture critical documents when a network connection is not available. Workers can connect at a later time and submit the documents into the InputAccel server for processing.

SEAMLESS SYSTEM INTEGRATION AND SCALABILITY

Elinput is built utilizing industry standards, and integrates with InputAccel enabling documents, data, and digital files to be delivered to all leading enterprise content management (ECM) systems such as Documentum, EMC ApplicationXtender®, Microsoft SharePoint, and others. Elinput delivers enterprise class capture that supports thousands of users and works with corporate networks (VPN and intranets). Furthermore, the web-based interface is fully customizable by administrators and developers, including the ability to change user interface (UI) elements, color schemes, logos/graphics, and more.

EINPUT IN ACTION

An excellent example of distributed capture at work is the property and casualty insurance claims process. Historically, processing claims in the field hindered the productivity of insurance agents because they had to manually submit claim information to a centralized processing center. Typically, agents would travel to remote locations and use a camera to take photographs of property relating to a claim, and to document any other pertinent information. Once complete, claims were sent by mail, with additional costs for overnight or priority delivery. This legacy process often took several days and placed severe limitations on the number of claims each agent could submit, resulting in a very slow and cumbersome process.

Using elinput, insurance agents can now quickly and efficiently process claims in the field by using a digital camera to capture images of damaged property, and transfer the data electronically over the Internet. Agents can supplement claim information with notes that can be transmitted as part of a batch, including recorded audio and video files or annotated text that can then be exported in digital form and submitted immediately to claims processing systems.
NOW TAKE IT TO THE CLOUD

To address the challenges affecting IT organizations today, EMC provides a revolutionary approach: EMC OnDemand, an “instant-on”, pre-configured, cloud-based solution, complete with the highest level of security and the ability to customize applications to address your unique business challenges, integrate with other business systems, and leverage existing infrastructure.

EMC OnDemand solutions provide a complete stack of industry-leading products and solutions, including EMC Captiva, related EMC enterprise content management products, EMC storage, RSA security, VMware virtualization, and technologies from Vblock partners, Cisco and Intel. By eliminating IT infrastructure expenses as well as delays acquiring hardware and installing software, EMC OnDemand helps customers save time and money, while leveraging EMC experts to maintain and optimize ongoing system performance.

MORE LEADING COMPANIES COUNT ON EMC CAPTIVA SOLUTIONS

More than 5,000 companies and government agencies use EMC® Captiva® solutions to reduce costs, improve information accuracy, and accelerate business processes. EMC counts 18 of the top 25 companies in the Fortune 500 as Captiva customers and serves businesses in the insurance, financial services, government, and healthcare industries, in addition to many others. Each day, these organizations process millions of forms and documents using EMC Captiva intelligent enterprise capture solutions.

ABOUT EMC

EMC Corporation (NYSE: EMC) is the world’s leading developer and provider of information infrastructure technology and solutions that enable organizations of all sizes to transform the way they compete and create value from their information. Information about EMC’s products and services can be found at www.EMC.com.