BUSINESS CHALLENGE
Healthcare provider IT organizations are beset by the constant challenge of trying to meet the needs of clinicians who expect always accessible mobile systems for the administration of patient care. Provider organizations are finding that mobile access to information is critical for clinician success and for efficient care delivery. As care networks continue to expand, healthcare provider IT organizations need to be able to provide information access to physician and partners beyond the firewall. Mergers and acquisitions among health systems have driven many health organizations to adopt a new standard desktop to provide a consistent clinician experience. The final trend affecting the healthcare end user computing environment is EMR adoption. As adoption becomes pervasive systematic limits to end user virtualization are hampering clinician effectiveness.

These end user computing challenges are becoming ubiquitous and healthcare provider IT organizations need to develop a strategy and plan to deliver a secure mobile environment that can be accessed on any device by any clinician.

SERVICE DESCRIPTION
EMC Consulting End User Computing Optimization for Health Sciences provides healthcare provider IT organizations with a strategic roadmap for the development of mobile infrastructures that support clinicians as well as traditional back office functions such as billing and provider partners. This optimized end user computing strategy is built using a managed service model which allows for a stable mobile environment to be provisioned by considering the personas, applications, and application data of end users.

In addition to the strategic roadmap EMC Consulting, in collaboration with VMware; provides customers with the proven VMware AlwaysOn Point Of Care solution to enhance productivity and improve total cost of ownership for clinician mobile environments. This solution set transforms clinical desktops into stateless appliances and enables non-stop, secure service availability using single sign-on. The VMware AlwaysOn Point of Care solution architecture allows clinicians and staff to achieve the continuous level of availability they demand.
SERVICE OVERVIEW

Overview of Our Comprehensive Methodology

SERVICE VALUE
EMC Consulting End User Computing Optimization for Health Sciences allows healthcare provider IT organizations to enhance productivity by developing a faster standard desktop deployment for all three key VDI use cases: clinicians, billing and provider partners. The deployment of an always on solution set enables an improvement in clinician access outside the firewall, while the creation of a stateless clinical appliance reduces data loss and improves compliance.

An optimized end user computing environment enhances the user experience for clinicians using EMR applications. This enhanced experience drives up clinician productivity through an optimized clinical workflow. The workflow savings are quantifiable, with one customer reporting that savings shorten the payback period for their new clinical desktop environment from 3 years to 9 months.

LET EMC CONSULTING HELP YOU REALIZE YOUR AMBITIONS
As part of EMC Corporation—the world’s leading developer and provider of information infrastructure technology and solutions—EMC Consulting provides strategic guidance and technology expertise to help organizations exploit information to its maximum potential. With deep industry insight, EMC Consulting guides and delivers innovative and proactive thinking to help clients unlock the value of their information and accelerate IT transformation. EMC Consulting drives execution for clients, including more than half of the Global Fortune 500 companies, to transform information into actionable strategies and tangible business results.

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