Business Challenges
Organizations expect quick return on investment when implementing new technologies to maximize their ability to deliver solutions to their customers. The need to operationalize your Native Hybrid Cloud (NHC) solution while enabling your staff with new skills takes on greater priority.

Service Description
The Dell EMC NHC Platform Enablement Service is designed to accelerate your success with Pivotal Cloud Foundry by pairing our experts with your people to plan, implement, customize, use, and scale the platform to meet your needs. We improve project outcomes and maximize on-the-job skills enablement by working together.

A team of Pivotal experts will work on a prioritized backlog with designated people from your organization. Typically, the NHC Platform Enablement Service is focused on deployment and testing concerns. Actual work is tailored against your objectives and actively prioritized by your Product Owner to ensure investments align to what’s most important.

NHC Platform Enablement service can include the following activities:

- Pre-Engagement Workshop(s)
- Backlog Planning and Prioritization
- Infrastructure Architecture
- Deployment, Configuration and Customization
- Continuous Delivery Tooling and Process
- Performance Monitoring
- Backup and Recovery Procedures
- Ops and Organizational Model Guidance
- Technical Workshops and Executive Presentations

The NHC Platform Enablement service typically includes the following outcomes:

- Productive Project Engagement
- Deployment of a Tailored Solution
- Operational Process Definition
- Implemented Continuous Delivery Process
- Faster Release Management Cycle Time
• Zero Downtime Deployments and Upgrades
• Robust, Supported Production System
• Valuable On-The-Job Enablement
• Incremental Strategy Definition

**Summary of Benefits**

The Dell EMC NHC Platform Enablement service focuses on managing the initiation, planning, execution, and closure of the project including coordinating delivery resources and communicating with stakeholders. Your staff will acquire new skills that ensure the architecture and implementation of Native Hybrid Cloud is aligned with Pivotal best practices.