DEVOPS RESEARCH & ASSESSMENT WORKSHOP & ADVISORY SERVICES

Improving competitiveness with high-performance teams

ESSENTIALS

- Companies with high performing are twice as likely to exceed:

  — Profitability, productivity, market share
  — Effectiveness and efficiency
  — Customer satisfaction ratings
  — Achievement of mission goals

- IT performance—the ability to develop and deliver quality software with both speed and stability drives transformation from LOW to HIGH performance

Business Challenge

Organizations understand the need to implement DevOps to meet the agility and responsiveness required to remain competitive and address the changing needs of the business. The pressure to demonstrate ROI and value to the organization has never been greater. Often DevOps projects get started after or during reorganizations when it is a challenging environment to get consensus and difficult to determine the best IT standards and platforms to adopt. Job satisfaction and retention is always challenging, but more so, in these changing environments. With our DevOps DORA service, you can avoid getting stuck in analysis paralysis, mired in politics, and biting off too much—too quickly—with no success criteria or linkage to business and/or IT performance.

Service Descripion

The DevOps DORA service measures, tracks, and benchmarks against the most important outcomes for success. The service enables you to deliver outcomes that are your high-level measurements indicating how well your teams are delivering software—and if it is sustainable.

We drive improvement through capabilities. Capabilities are levers to improve outcomes. As you improve your capabilities, you drive improvement in your ability to develop and deliver software both quickly and reliably.

Our service identifies priorities for capability improvement, showing what capabilities to work on first. This analysis is specific to your organization and identifies which capabilities are your constraints, or bottlenecks, to high-technology performance. The team tracks progress to demonstrate value and identify next steps. This lets technology leaders plan resource allocation so their investments will have the highest impact.
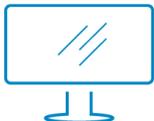
Summary of Benefits

This service is available as either a "Workshop" which entails a five-week review of a single line of business that concludes with a one-day workshop or an "Advisory" that is tailored to your organizations goals across multiple lines of business.

Workshop

The DevOps DORA Workshop service is a planning workshop to identify capability gaps that are impacting performance.

Advisory

The DevOps DORA Advisory service consists of: design sessions; SME interviews multiple workshops; and a readiness report with a resulting roadmap and a detailed Phase 1 project plan for a future-state DevOps system based on a unified enterprise definition and common set of measures.

Learn more about
Dell EMC Services

Contact a Dell EMC Expert

DELLEMC