

CAPTIVA AS A SERVICE

Increase productivity with unmatched capture architecture managed by EMC

ESSENTIALS

CUSTOMER BENEFITS

- Transform high volumes of documents into actionable data
- Connect information to key backend systems, processes and content repositories
- Improve the accuracy of information captured from documents
- Minimal involvement for your IT organization for quick Captiva set up and management
- Highly secure, employing the latest technologies and security measures
- Upgrades and patch management handled by EMC
- Backup and Restoration capabilities
- Less user downtime through system monitoring and performance tuning for stability and reliability
- Single-point accountability to ensure quick service resolution when needed
- Lower total cost of ownership by 20-50%

CONTACT US

To learn more about how EMC products, services, and solutions can help solve your business and IT challenges, contact your local EMC Solution Principal, Account Manager, email us at ContactECDServices@emc.com or visit us at www.EMC.com/Documentum.

OVERVIEW

Captiva as a Service (CaaS) is a cost-effective intelligent enterprise capture platform where EMC runs and manages your Captiva software in the cloud - saving you time, reducing cost, and simplifying Captiva software management.

This managed service captures, classifies extracts and validates documents and then delivers it to backend systems in an EMC-controlled hosted environment. You gain quick and easy access to critical business data while improving productivity. CaaS enables you to get the most from your content and data – by connecting information to key backend systems, processes and content repositories.

Operational cost savings of 20%-50% are typical over customer-managed Captiva deployments. This service is available both in public and private cloud deployment options, on and off premise, and in all of our data centers.

Leave Application Management to EMC

Behind the scenes of the simple design environment – the enterprise modular design of CaaS provides a platform that can handle everything from departmental to high-volume enterprise capture. EMC Captiva Capture client modules work on batches in parallel, while the server balances the workload, providing the greatest processing speed and user productivity.

Your IT organization can leverage as much technology and service management as you need, relying on EMC technicians as an extension of your IT team. Time-consuming and specialized work is left to EMC experts. CaaS is charged at a cost per capture volume (license fees are separate). No additional infrastructure is required.

Whether your business is in financial services, insurance, healthcare, government, or another industry, CaaS is poised to handle all of your document capture needs— loan processing, new account opening, insurance claims, patient records, tax returns, invoices, and more. To stay ahead of the competition, your organization must respond quickly, accurately, and cost-effectively to incoming information. CaaS helps you optimize document processing by automatically identifying documents, extracting and validating data, and transforming it into useable information that is delivered to business systems and content repositories.

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