EMC provides comprehensive, integrated support to help you realize maximum value from your EMC-based IT infrastructure. Among the services available to help you optimize the performance of storage is the EMC Application Transparent Failover™ (ATF) to PowerPath® Application Replacement Service. PowerPath integrates multiple path I/O capabilities, automatic load balancing, and path failover functions into one comprehensive package for use on open server platforms connected to Symmetrix® and EMC CLARiiON® storage systems. The ATF to PowerPath Application Replacement Service is ideal for customers with an operational ATF or CLARiiON Driver Extensions (CDE) environment who require assistance moving their FC4700 storage array to PowerPath. The service delivers a validation of the current configuration and environment, a safe removal of ATF or CDE, and an expert installation of PowerPath.

With experienced professionals from EMC Professional Services, customers maximize the potential benefits of PowerPath. Each engagement consists of planning and design, implementation and testing, and acceptance phases. An EMC Project Manager oversees the entire engagement, plans all tasks and resources, conducts necessary meetings, and ensures the project meets your business requirements.

**EMC ATF to PowerPath Application Replacement Service**

**Planning and Design**
- Validate customer configuration and environment
- Plan device mapping for qualified environments
- Identify customer staff that will participate on the project team
- Conduct kickoff meeting to review project objectives, schedule, scope, and test and acceptance plan

**Implementation and Testing**
- Validate system backup operations with customer staff
- Uninstall ATF/CDE software applications
- Install the PowerPath software application
- Test installed host software
Documentation, Functional Product Overview, and Acceptance

- Provide a brief functional overview of PowerPath features to the customer's assigned representatives. This overview does not replace Customer Education courses that are available for this product.
- Complete and deliver a copy of the EMC ATF to PowerPath 3.0 Replacement Service Test and Acceptance Plan

Deliverables

- A Statement of Work at project commencement, detailing the deliverables and responsibilities of both the customer and EMC
- The removal of ATF or CDE software
- Installation of EMC PowerPath software
- Completed test and acceptance plan

Customer Prerequisites

- Provide at least one technical contact with system administration responsibilities and appropriate system/information access privileges to perform this service
- Provide access to the customer's systems and networks as necessary to perform the services during normal business hours, or at mutually agreeable times

EMC Global Professional Services

For more complex environments or environments not covered under this replacement service, additional services are available.

EMC Global Professional Services also delivers strategic consulting, planning and design, implementation, integration, and data migration services to help identify and explore key areas of business concern and plan specific enterprise solutions that address those concerns. For more information on additional offerings, please contact your sales representative.

Take the Next Step

EMC is the world's leader in storage and information management solutions. EMC Global Services provides world-class knowledge, skills, experience, and tools to help your organization accelerate, innovate, and transform the way you manage information.

To find out more, contact your EMC sales representative or Authorized Services Network Partner today. You can also contact EMC directly or visit our website at www.EMC.com.