DESIGN AND IMPLEMENTATION FOR THE RSA SECURID® SOLUTION

The expertise needed to achieve security that aligns with your business objectives.

AT A GLANCE

– Overview of business imperatives related to strong authentication; leveraging new functionality
– Solution description with logical and physical architectures
– Detailed migration/upgrade planning to ensure a smooth transition.
– RSA Authentication Manager and Agent application integration
– Test and production implementation support
– Solution customization based on business requirement
– Project management activities related to the engagement

THE RSA SECURID® SOLUTION

Authentication and proof of identity is a necessary element of all enterprise security initiatives for protecting access to information. With a 25-year history, millions of people use RSA SecurID® authenticators to securely access VPNs, wireless access points, remote access firewalls, web applications and network operating systems. Used in conjunction with RSA® Authentication Manager, an RSA SecurID authenticator requires users to identify themselves with two unique factors – something they know and something they have – before they are granted access.

In the same way RSA customers have come to rely on the SecurID solution, they know they can count on RSA service professionals. The RSA team is comprised of senior practitioners who bring to each project a broad understanding of security trends, years of experience serving organizations and deep knowledge of RSA authentication technology.

SERVICE BENEFITS

To maximize the return on your investment in security technology, you need to obtain a clear sense of the best processes and methods for configuring, implementing, administering and supporting the products you purchase. RSA Professional Services delivers the expertise needed to achieve measurable improvements in security that align with your business objectives.

The successful deployment of a scalable, strong authentication infrastructure necessitates a thorough requirements analysis and proper planning. RSA recommends a phased approach that ensures the successful completion of key milestones prior to undertaking even the smallest of implementations. These phases include requirements analysis, solution/architecture design, test implementation, production implementation, knowledge transfer and close-out.
### Fixed-Price Offerings: Implementation Services* and Planning Services*

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<th>Objective</th>
<th>Description</th>
<th>Deliverable</th>
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<td><strong>Implementation Services</strong></td>
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<td>SureStart</td>
<td>Recommended for all new SMB RSA Authentication Manager implementations to ensure a smooth startup and quick ROI. Implementation planning, knowledge transfer and deployment services in a single environment for up to two RSA Authentication Manager servers (one primary and one replica) and integration of three agent/host applications. Up to four (4) days on site consulting are included.</td>
<td>RSA SecurID environment consisting of one primary and one replica server supporting pre-defined applications.</td>
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<td>GetCurrent</td>
<td>Recommended for all SMB RSA Authentication Manager upgrades to ensure a smooth transition to the newest product release, taking advantage of new product features. Services to assist customers to quickly and efficiently migrate an existing RSA Authentication Manager environment to the latest product version. Upgrade planning and deployment services in a single environment; up to two Authentication Manager servers (one primary and one replica). Up to four (4) days on site consulting are included.</td>
<td>Upgraded RSA SecurID environment consisting of one primary and one replica server supporting pre-defined applications.</td>
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<td><strong>Planning Services</strong></td>
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<td>Architecture Design and Planning</td>
<td>Recommended for larger multi-site environments consisting of an enterprise license. Consideration is given to environment-specific requirements such as business continuity, token provisioning, choice of token form factors and administrative processes. Assessment of business requirements of a new customer, architecture design analysis, knowledge transfer, Business Continuity option and other feature considerations. Document recommended architecture and implementation plan. Five (5) days architecture consulting are included.</td>
<td>Report describing the recommended architecture, environment-specific requirements and implementation plan.</td>
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<td>Migration Strategy and Planning</td>
<td>Designed for existing RSA SecurID customers wanting to take advantage of the next generation features. An evaluation of migration complexity, identify environment-specific implementations/customizations and determine scope of effort. Assess a current customer RSA SecurID environment to determine migration complexity and requirements, consideration for Business Continuity option and other new product features, design analysis and knowledge transfer. Document migration strategy and plan for a successful migration including scope of effort. Five (5) days architecture consulting are included.</td>
<td>Report describing the recommended migration strategy, environment-specific requirements and migration plan.</td>
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* Implementation Services and Planning Services include travel and expenses and are further described in detailed Services Briefs; ask your RSA Sales Representative

### Quoted Offerings: Solution Design & Implementation Services

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<td>Migration Planning Implementation Customizations Project Management</td>
<td>Consulting services to provide customers with large and complex environments with the technology, development and project management expertise to successfully implement or upgrade an RSA SecurID infrastructure. Provide the consulting resources necessary to put into operation an Authentication Manager infrastructure (new or existing). Dependent on customer requirements and practices, this may consist of assisting a customer with development, QA and/or pilot environments leading to a production implementation.</td>
<td>Specific tasks and deliverables as defined in a statement of work agreed to by the customer.</td>
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Organizations that choose RSA Professional Services realize the following business benefits:

- Minimize the project risks associated with implementing RSA two-factor authentication into their environment.
- Minimize downtime associated with upgrading their RSA SecurID environment to the newest release.
- Ensure that customers are leveraging all RSA Authentication Manager features to support their business objectives.
- Leverage the knowledge and experience of dedicated RSA SecurID consultants.
- Ensure that their Authentication Manager environment is consistent with RSA and industry best practices.

Why RSA?

RSA offers the industry-leading RSA SecurID product for secure access solutions and a team of experience service professionals. By utilizing RSA Professional Services, customers help ensure that their authentication infrastructure takes advantage of the features of the current SecurID product suite and is architected using RSA and industry best practices in support of business requirements.

Take the next step

Contact your sales representative for more information, or visit www.RSA.com.

ABOUT RSA

RSA is the premier provider of security, risk and compliance solutions, helping the world’s leading organizations succeed by solving their most complex and sensitive security challenges. These challenges include managing organizational risk, safeguarding mobile access and collaboration, proving compliance, and securing virtual and cloud environments.

Combining business-critical controls in identity assurance, data loss prevention, encryption and tokenization, fraud protection and SIEM with industry leading eGRC capabilities and consulting services, RSA brings trust and visibility to millions of user identities, the transactions that they perform and the data that is generated.