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As part of an effort to improve the product lines, revisions of the software and hardware are periodically released. Therefore, some functions that are described in this document might not be supported by all versions of the software or hardware currently in use. The product release notes provide the most up-to-date information on product features.

Contact the technical support professional when a product does not function correctly or does not function as described in this document.

**Note**

This document was accurate at publication time. To find the latest version of this document, go to Online Support (https://support.EMC.com).

**Purpose**

This guide describes how to install and use Avamar client software to back up and restore client data.

**Audience**

The information in this guide is suitable for both technical and semi-technical audiences. However, persons installing Avamar client software should be familiar with basic application installation procedures and practices on that particular computing platform.

**Revision history**

The following table presents the revision history of this document.

<table>
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<th>Revision</th>
<th>Date</th>
<th>Description</th>
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<tbody>
<tr>
<td>01</td>
<td>July 7, 2018</td>
<td>GA release of Avamar 18.1</td>
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**Related documentation**

The following publications provide additional information:

- *Avamar Compatibility and Interoperability Matrix*
- *Avamar Release Notes*
- *Avamar Administration Guide*
- *Avamar Operational Best Practices Guide*
- *Avamar Product Security Guide*
Special notice conventions used in this document
These conventions are used for special notices.

⚠️ **DANGER**
Indicates a hazardous situation which, if not avoided, results in death or serious injury.

⚠️ **WARNING**
Indicates a hazardous situation which, if not avoided, could result in death or serious injury.

⚠️ **CAUTION**
Indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

**NOTICE**
Addresses practices that are not related to personal injury.

**Note**
Presents information that is important, but not hazard-related.

**Typographical conventions**
These type style conventions are used in this document.

**Table 1** Typographical conventions

| **Bold** | Used for names of interface elements, such as names of windows, dialog boxes, buttons, fields, tab names, key names, and menu paths (what the user specifically selects or clicks) |
| **Italic** | Used for full titles of publications that are referenced in text |
| **Monospace** | Used for: |
| | • System code |
| | • System output, such as an error message or script |
| | • Pathnames, filenames, prompts, and syntax |
| | • Commands and options |
| **Monospace italic** | Used for variables |
| **Monospace bold** | Used for user input |
| [ ] | Square brackets enclose optional values |
| | Vertical bar indicates alternate selections - the bar means “or” |
| { } | Braces enclose content that the user must specify, such as x or y or z |
| ... | Ellipses indicate nonessential information that is omitted from the example |
Where to get help
The Avamar support page provides access to licensing information, product
documentation, advisories, and downloads, as well as how-to and troubleshooting
information. This information may resolve a product issue before contacting Customer
Support.

To access the Avamar support page:

1. Go to https://support.EMC.com/products.
2. Type a product name in the Find a Product by Name box.
3. Select the product from the list that appears.
4. Click the arrow next to the Find a Product by Name box.
5. (Optional) Add the product to the My Products list by clicking Add to My Saved
   Products in the upper right corner of the Support by Product page.

Comments and suggestions
Comments and suggestions help to continue to improve the accuracy, organization,
and overall quality of the user publications. Send comments and suggestions about
this document to DPAD.Doc.Feedback@emc.com.

Please include the following information:

- Product name and version
- Document name, part number, and revision (for example, 01)
- Page numbers
- Other details to help address documentation issues
CHAPTER 1

Avamar Client for AIX

This chapter includes the following topics:

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- Downloading the install package................................................................. 15
- Customizing the installation........................................................................ 15
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Client installation prerequisites

Before you install Avamar software on a client system, perform the following prerequisites.

Client compatibility and interoperability

Before you install Avamar software on a client system, ensure that the client operating system and hardware configuration is supported.


Preinstallation checks

Before you install the Avamar software, perform the following:

Before you begin

1. Ensure that the Avamar server is operational and present on the same network as the client computer. Verify if this action is performed by opening a command shell on the client computer and typing the following:

   ping AVAMARSERVER

   where AVAMARSERVER is the network hostname (as defined in DNS) or IP address of the Avamar server.

2. Make note of the network hostname (as defined in DNS) for:
   - Avamar server
   - Avamar utility node

   These DNS entries should have been added during deployment of the Avamar system.

Download client packages to the Avamar server

Before installing the Avamar client software, you must first download the UpgradeClientDownloads package from the EMC repository to the Avamar server. After downloading the file, you must install it on the server for the client installation packages to be available. Follow instructions for downloading and installing new packages from the EMC repository in the Avamar Administration Guide.

Limitations

On AIX 6.1, support for JFS2 v2 extended attributes has been added to the operating system. However, the Avamar Client for AIX does not back up or restore these attributes.
Downloading the install package

You must first download one or more install packages from the Avamar server.

**Procedure**

1. Log in to the computer.
2. In a web browser, type the following URL:
   ```
   https://AVAMARSERVER/dtlt/home.html
   ```
   where **AVAMARSERVER** is the Avamar server network hostname (as defined in DNS) or IP address.
3. If a security alert dialog box appears due to browser security settings, click **Yes** or **OK** to allow redirection to the Avamar secure web server.
   The Avamar Web Restore home page appears.
4. From the links at the top of the page, click **Downloads**.
   A list of the software available from the server appears in the browser.
5. Select an operating system heading or software category heading from the list and click + next to it.
   When necessary, click + next to subheadings until the software package link appears.
6. Click the software package link.
   The server transfers the software package to the web browser.
7. Save the installation package to a temporary folder.
   Do not rename a software package. The Avamar push upgrade mechanisms are incompatible with renamed packages.

Customizing the installation

You can customize the Avamar Client for AIX installation by changing the base directory, /var directory, or both.

To change the base directory from the default location (**/usr/local/avamar**) to a new location, use the **-R** option with the **installp** command.

To change the **/var** directory, set the **VARDIR** environment variable to a new location before you install the Avamar Client for AIX.

When you install Avamar plug-in software after installing the Avamar Client for AIX to a nondefault directory, the plug-in installation does not automatically relocate the software to the nondefault directory. You must provide the relocation directory during the installation.

The installation displays an error message if the relocation directory you specify during a plug-in installation differs from the directory where the Avamar Client for AIX is installed.

Installing and registering

Do not attempt to back up a CIFS/NFS network share by installing an Avamar client on a local machine. Attempting to do so results in a severe degradation in backup and
restore performance and metadata such as folders, ACLs, and file permissions are not backed up. To backup a CIFS/NFS share, install an Avamar client on the share machine or use NDMP to back up the data.

**Procedure**

1. Open a command shell and log in as root.
2. Uninstall any previous version of the client software before you install the new version. Uninstalling provides instructions.
3. (Optional) Set the VARDIR environment variable to a new location by typing the following command:
   ```
   export VARDIR="path"
   ```
   where *path* is the new var directory.
4. Install the client in the default directory or in an alternate directory.

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5. Register this client with the Avamar server by typing the following command:
   ```
   /usr/local/avamar/bin/avregister
   ```
   The client registration and activation script starts and prompts you to specify the Administrator server address.
6. Type the DNS name of the Avamar server and press Enter.
   The output prompts you to specify the Avamar domain for the client.
   The default domain is clients. Do not use a slash (/) as the first character when you type a subdomain. If you use a slash, an error occurs and you cannot register the client.
7. To accept the default domain, press Enter.
   The output indicates that the activation is successful and registration is complete.
Uninstalling

Procedure

1. Open a command shell and log in as root.

2. List user-specified installation locations (USIL) by typing:

   ```
   lsusil -R ALL
   ```

   Output similar to the following appears in the command shell:

   ```
   INSTALL PATH = /newpath
   COMMENTS = Created by installp on Wed May 23 17:23:40 Asia/Calcutta 2012
   ```

3. List Avamar packages that are installed on the system:

   - To list Avamar packages that are installed in the default location, type:
     ```
     lslpp -1 | grep Avamar
     ```
   - To list Avamar packages that are installed in a specific directory, type:
     ```
     lslpp -R /NEW-PATH -1 | grep Avamar
     ```
     where NEW-PATH is a user-specified directory for the installation.
   - To list all Avamar packages that are installed in nondefault directories, type:
     ```
     lslpp -R ALL -1 | grep Avamar
     ```

4. Uninstall the software:

   - To uninstall the software from the default directory, type:
     ```
     installp -u AvamarClient-aix6-ppc
     ```

     The following appears in the command shell:

     ```
     +--------------------------------------------------------------+
     | Pre-deinstall Verification...                               |
     +--------------------------------------------------------------+
     | Verifying selections...avagent.d Info: Stopping Avamar Client |
     | Agent (avagent)...                                          |
     | avagent.d Info: Client Agent stopped.                       |
     | done                                                        |
     | Verifying requisites...done                                 |
     | Results...                                                  |
     | SUCCESSES                                                   |
     |-------------------------------------------------------------|
     | Filesets listed in this section passed pre-deinstall        |
     | verification                                               |
     | and will be removed.                                       |
     | Selected Filesets                                          |
     |-------------------------------------------------------------|
     | AvamarClient-aix6-ppc 7.0.0-nnn # EMC Avamar client 7.0.0-nnn|
     | << End of Success Section >>                                |
     | FILESET STATISTICS                                          |
     |-------------------------------------------------------------|
     | 1 Selected to be deinstalled, of which:                    |
     | 1 Passed pre-deinstall verification                        |
     |-------------------------------------------------------------|
     | Deinstalling Software...                                   |
     |-------------------------------------------------------------|
     | installp: DEINSTALLING software for:                       |
     | AvamarClient-aix6-ppc VERSION                              |
     | Finished processing all filesets. (Total time: 2 secs).     |
     +-------------------------------------------------------------|
     | Summaries:                                                 |
     +-------------------------------------------------------------|
     ```
Installation Summary
---------------------
Name Level Part Event Result
-----------------------------------
AvamarClient-aix6-ppc 7.0.0-nnn USR DEINSTALL SUCCESS

- To uninstall the software from a nondefault directory, type:
  `installp -R /NEW-PATH -u AvamarClient-aix6-ppc`

  The following appears in the command shell:
  +-------------------------------------------------------------
  | Pre-deinstall Verification...                              |
  +-------------------------------------------------------------
  |-+Verifying selections...done                               |
  | Verifying requisites...done                                |
  | Results...                                                 |
  +-------------------------------------------------------------
  SUCCESES
  ---------
  Filesets listed in this section passed pre-deinstall        |
  verification and will be removed.                           |
  Selected Filesets                                           |
  -------------------
  AvamarClient-aix6-ppc (R) 7.0.100.138 # EMC Avamar client 7.0.100-13...
  << End of Success Section >>
  FILESET STATISTICS                                          |
  -------------------
  1 Selected to be deinstalled, of which:                     |
  1 Passed pre-deinstall verification                        |
  ----
  1 Total to be deinstalled                                   |
  +-------------------------------------------------------------
  |-+Deinstalling Software...                                 |
  +-----------------------------------------------------------------
  | installp: DEINSTALLING software for:                      |
  | AvamarClient-aix6-ppc (R) 7.0.100.138 # EMC Avamar client  |
  | avagent.d Info: Stopping Avamar Client Agent (avagent)...   |
  | avagent.d Info: Client Agent stopped.                     |
  | Finished processing all filesets. (Total time: 2 secs).    |
  +-----------------------------------------------------------------
  |-+Summaries:                                                 |
  +-----------------------------------------------------------------
  |-+Installation Summary                                      |
  +-----------------------------------------------------------------
  Name Level Part Event Result                                |
  ---------------------------------                          |
  --
  AvamarClient-aix6-ppc 7.0.100.138 USR DEINSTALL SUCCESS

Upgrading

To upgrade the Avamar Client for AIX software, just install the new version of software. You do not need to uninstall the old version.

Note

It might be necessary to deactivate the client instance from the Avamar server to successfully reactivate it with the Avamar server. The Avamar Administration Guide contains further information.
Manually stopping and restarting the avagent service

The Avamar Client for AIX agent (avagent) runs as a service and starts automatically as part of the installation. The avagent service also restarts automatically after a system reboot. In most cases, you do not need to manually stop or restart the avagent service. If you experience unexpected system behavior and do not want to reboot the entire system, you can use the following commands to manually stop and restart the avagent service.

Manually stopping the avagent service

Procedure
1. Open a command shell and log in as root.
2. Type the following command:
   `/etc/rc.d/init.d/avagent stop`

Manually restarting the avagent service

Procedure
1. Open a command shell and log in as root.
2. Type the following:
   `/etc/rc.d/init.d/avagent start`

Getting avagent status

Procedure
1. Open a command shell and log in as root.
2. Type the following:
   `/etc/rc.d/init.d/avagent status`
CHAPTER 2
Avamar Client for HP-UX

This chapter includes the following topics:

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Client installation prerequisites

Before you install Avamar software on a client system, perform the following prerequisites.

Client compatibility and interoperability

Before you install Avamar software on a client system, ensure that the client operating system and hardware configuration is supported.


Preinstallation checks

Before you install the Avamar software, perform the following:

Before you begin

1. Ensure that the Avamar server is operational and present on the same network as the client computer. Verify if this action is performed by opening a command shell on the client computer and typing the following:

   ping AVAMARSERVER

   where AVAMARSERVER is the network hostname (as defined in DNS) or IP address of the Avamar server.

2. Make note of the network hostname (as defined in DNS) for:
   - Avamar server
   - Avamar utility node

   These DNS entries should have been added during deployment of the Avamar system.

Download client packages to the Avamar server

Before installing the Avamar client software, you must first download the UpgradeClientDownloads package from the EMC repository to the Avamar server. After downloading the file, you must install it on the server for the client installation packages to be available. Follow instructions for downloading and installing new packages from the EMC repository in the Avamar Administration Guide.

Downloading the install package

You must first download one or more install packages from the Avamar server.

Procedure

1. Log in to the computer.
2. In a web browser, type the following URL:

   https://AVAMARSERVER/dtlt/home.html

   where AVAMARSERVER is the Avamar server network hostname (as defined in DNS) or IP address.
3. If a security alert dialog box appears due to browser security settings, click Yes or OK to allow redirection to the Avamar secure web server.

The Avamar Web Restore home page appears.

4. From the links at the top of the page, click Downloads.

A list of the software available from the server appears in the browser.

5. Select an operating system heading or software category heading from the list and click + next to it.

When necessary, click + next to subheadings until the software package link appears.

6. Click the software package link.

The server transfers the software package to the web browser.

7. Save the installation package to a temporary folder.

Do not rename a software package. The Avamar push upgrade mechanisms are incompatible with renamed packages.

Customizing the installation

You can specify a new location for the var directory during the Avamar Client for HP-UX installation.

Use the -x ask=true option with the swinstall command to specify a new location. This option runs an interactive request script during the installation. The script prompts you to type a new directory location for /var/avamar.

When you install Avamar plug-in software after installing the Avamar Client for HP-UX, the plug-in installation does not automatically use the same location for the var directory that you specified during the Avamar Client for HP-UX installation. Install the Avamar plug-in software by using the -x ask=true option with the swinstall command. The documentation for Avamar plug-ins provides more information.

Installing and registering

Do not attempt to back up a CIFS/NFS network share by installing an Avamar client on a local machine. Attempting to do so results in a severe degradation in backup and restore performance and metadata such as folders, ACLs, and file permissions are not backed up. To backup a CIFS/NFS share, install an Avamar client on the share machine or use NDMP to back up the data.

Procedure

1. Open a command shell and log in as root.
2. Uninstall any previous version of the client software before you install the new version. Uninstalling provides instructions.
3. Change directory to the temporary install directory by typing the following command:

   `cd /tmp`

   where tmp is the temporary directory.
4. Install the client software in the default directory or in an alternate directory.
Table 3 Installation directory and steps

<table>
<thead>
<tr>
<th>Installation directory</th>
<th>Installation steps</th>
</tr>
</thead>
<tbody>
<tr>
<td>Default directory</td>
<td>Type the following command: swinstall -s /tmp/package/ * where tmp is the temporary install directory and package is the install package filename.</td>
</tr>
<tr>
<td>Alternate directory</td>
<td>a. Type the following command: swinstall -x ask=true -s /tmp/package hpuxclnt,l=path where package is the filename of the Avamar Client for HP-UX install package and path is the installation directory. The output prompts you to specify the directory for cache and log files. b. Type the name of the directory to use for the installation. The output prompts you to confirm the path. c. Type y to confirm the location.</td>
</tr>
</tbody>
</table>

The output displays the status of the installation until the installation completes.

5. Register the client with the Avamar server by typing the following command:
   /opt/AVMRclnt/bin/avregister
   The client registration and activation script starts and prompts you to specify the Administrator server address.

6. Type the DNS name of the Avamar server and press Enter.
   The output prompts you to specify the Avamar domain for the client.
   The default domain is clients. Do not use a slash (/) as the first character when you type a subdomain. If you use a slash, an error occurs and you cannot register the client.

7. To accept the default domain (clients), press Enter.
   The output indicates that the client that is activated successfully and registration is complete.

### Uninstalling

**Procedure**

1. Open a command shell and log in as root.
2. Uninstall the Avamar software by typing:
   ```bash
   swremove hpuxclnt
   The following appears in the command shell:
   ======== 2013-1-10 16:09:29 PST BEGIN swremove SESSION (non-interactive)
   ```
Upgrading

To upgrade the Avamar Client for HP-UX software, install the new version of software. You do not need to uninstall the old version.

Note

It might be necessary to deactivate the client instance from the Avamar server to successfully reactivate it with the Avamar server. The Avamar Administration Guide contains further information.

If the client software is installed in a nondefault directory, the path of the installation directory must also get added using the `hpuxclnt,l=path` option:

```
swinstall -s /tmp/package hpuxclnt,l=path
```

where `path` is the current installation directory. There is no need to add the `-x` `ask=true` command line option, because it upgrades using same directory for cache and log files, even when it has been relocated.

Manually stopping and restarting the avagent service

The Avamar Client for HP-UX agent (avagent) runs as a service and starts automatically as part of the installation. The avagent service also restarts automatically after a system reboots. In most cases, you do not need to manually stop or restart the avagent service. If you experience unexpected system behavior and do not want to reboot the entire system, you can use the following commands to manually stop and restart the avagent service.

Manually stopping the avagent service

Procedure

1. Open a command shell and log in as root.
2. Type the following command:
/sbin/init.d/avagent stop

Manually restarting the avagent service

Procedure
1. Open a command shell and log in as root.
2. Type the following:
   /sbin/init.d/avagent restart

Getting avagent status

Procedure
1. Open a command shell and log in as root.
2. Type the following:
   /sbin/init.d/avagent status
CHAPTER 3
Avamar Client for Linux

This chapter includes the following topics:

- Client installation prerequisites .......................................................... 28
- Downloading the install package .......................................................... 28
- Customizing the installation ................................................................. 30
- Installing CentOS 32-bit compatibility libraries .................................... 30
- Installing SUSE Linux Enterprise Server (SLES) 11 compatibility libraries .. 31
- Installing and registering .................................................................... 31
- Uninstalling ......................................................................................... 33
- Upgrading ........................................................................................... 34
- Manually stopping and restarting the avagent service ......................... 35
- Linux Fast Incrementals ..................................................................... 36
Client installation prerequisites

Before you install Avamar software on a client system, perform the following prerequisites.

Client compatibility and interoperability

Before you install Avamar software on a client system, ensure that the client operating system and hardware configuration is supported.


Preinstallation checks

Before you install the Avamar software, perform the following:

Before you begin

1. Ensure that the Avamar server is operational and present on the same network as the client computer.
   Verify if this action is performed by opening a command shell on the client computer and typing the following:

   ping AVAMARSERVER

   where AVAMARSERVER is the network hostname (as defined in DNS) or IP address of the Avamar server.

2. Make note of the network hostname (as defined in DNS) for:
   - Avamar server
   - Avamar utility node
   These DNS entries should have been added during deployment of the Avamar system.

Download client packages to the Avamar server

Before installing the Avamar client software, you must first download the UpgradeClientDownloads package from the EMC repository to the Avamar server. After downloading the file, you must install it on the server for the client installation packages to be available. Follow instructions for downloading and installing new packages from the EMC repository in the Avamar Administration Guide.

Downloading the install package

Download one or more install packages from the Avamar server. Avamar 7.5.1 provides public keys and signed packages to verify code integrity.

Procedure

1. Log in to the computer.
2. In a web browser, type the following URL:
   https://AVAMARSERVER/dt1t/home.html
   where AVAMARSERVER is the Avamar server network hostname (as defined in DNS) or IP address.
3. If a security alert dialog box appears due to browser security settings, click Yes or OK to allow redirection to the Avamar secure web server.

The Avamar Web Restore home page appears.

4. From the links at the top of the page, click Downloads.

A list of the software available from the server appears in the browser.

5. Select an operating system heading or software category heading from the list and click + next to it.

When necessary, click + next to subheadings until the software package link appears.

**Note**

The names of software packages that are listed under each Linux operating system may not correspond to the names of the operating system itself. For example, the software package for the CentOS 7 operating system is listed as a SLES 11 package. Install the package that is listed for the operating system regardless of the name of the package.

6. Select an operating system heading or software category heading from the list and click + next to it.

When necessary, click + next to subheadings until the software package link appears.

7. Click the software package link.

The server transfers the software package to the web browser.

8. Save the installation package to a temporary folder.

Do not rename a software package. The Avamar push upgrade mechanisms are incompatible with renamed packages.

9. Select Public GPG keys for Avamar Client RPM/Debian packages and click + next to it.

When necessary, click + next to subheadings until the software package link appears.

10. Click the download links for the public key and installer script.

11. Save the public key and installer script to the temporary folder.

12. Import the public key with the installer script by typing the following command:

```
chmod +x ./import_avpkgkey.sh

sudo ./import_avpkgkey.sh
```

The script imports the public key into the system keyring.

13. Verify the client install package by typing the following command:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>RedHat, SUSE, and CentOS</td>
<td><code>rpm -K *.rpm -v</code></td>
</tr>
<tr>
<td>Debian and Ubuntu</td>
<td><code>gpg --verify *.deb</code></td>
</tr>
</tbody>
</table>
Customizing the installation

You can customize the Avamar Client for Linux installation by changing the base directory, the var directory, or both.

To change the base installation directory, use the `rpm --relocate` option during installation to define an alternate location. For example:

```
rpm -ivh --relocate /usr/local/avamar=NEW-BASE-PATH AVAMAR-LINUX.RPM
```

where:
- `NEW-BASE-PATH` is the new (nondefault) installation directory.
- `AVAMAR-LINUX.RPM` is the file name of the Avamar Client for Linux install package.

To change the base installation directory and var directory, use the `rpm --relocate` option during installation to define alternate locations. For example:

```
rpm -ivh --relocate /usr/local/avamar=NEW-BASE-PATH --relocate /var/avamar=/NEW-VAR-PATH AVAMAR-LINUX.RPM
```

where:
- `/usr/local/avamar` is the default installation directory.
- `NEW-BASE-PATH` is the new (nondefault) installation directory.
- `/var/avamar` is the default var directory.
- `NEW-VAR-PATH` is the new var directory.
- `AVAMAR-LINUX.RPM` is the file name of the Avamar Client for Linux install package.

You can only install the Avamar Client for Linux in the default directory on Debian and Ubuntu.

---

**Note**

The `rpm --relocate` feature requires Red Hat Package Manager version 4.0.3 or later.

---

Installing CentOS 32-bit compatibility libraries

If you will install the Avamar Client for Linux on a 32-bit version of CentOS, install the compat-libstdc++-33 libraries.

**Procedure**

1. Open a command shell and log in as root.
2. Obtain a copy of the compat-libstdc++-33 libraries for the system.
3. Type the following command to install the system's compat-libstdc++ package:
   ```
   rpm -ivh compat-libstdc++-33-3.2.3-61.i386.rpm
   ```
4. Follow the onscreen prompts to complete the installation.
Installing SUSE Linux Enterprise Server (SLES) 11 compatibility libraries

If installing Avamar Client for Linux on a 64- or 32-bit version of SUSE Linux Enterprise Server (SLES) 11, install libxml2 and libxml2-python compatibility libraries.

Procedure

1. Open a command shell and log in as root.
2. Obtain a copy of the following libraries for the system:
   - For 64-bit versions:
     libxml2-2.7.6-0.1.37.x86_64.rpm and libxml2-python-2.7.6-0.1.36.x86_64.rpm
   - For 32-bit versions:
     libxml2-2.7.6-0.1.37.i586.rpm and libxml2-python-2.7.6-0.1.36.i586.rpm
3. Type the following command on a single command line:
   - For 64-bit versions:
     rpm -Uvh libxml2-2.7.6-0.1.37.x86_64.rpm libxml2-python-2.7.6-0.1.36.x86_64.rpm
   - For 32-bit versions:
     rpm -Uvh libxml2-2.7.6-0.1.37.i586.rpm libxml2-python-2.7.6-0.1.36.i586.rpm
4. Follow the onscreen prompts to complete the installation.

Installing and registering

Do not attempt to back up a CIFS/NFS network share by installing an Avamar client on a local machine. Attempting to do so results in a severe degradation in backup and restore performance and metadata such as folders, ACLs, and file permissions are not backed up. To backup a CIFS/NFS share, install an Avamar client on the share machine or use NDMP to back up the data.

Procedure

1. Open a command shell and log in as root.
2. Uninstall any previous version of the client software before you install the new version. Uninstalling on page 33 provides instructions.
3. (Optional) Set the VARDIR environment variable to a new location by typing the following command:
   ```
   export VARDIR="path"
   ```
   where path is the new var directory.
4. Change directory to the temporary install directory by typing the following command:
   ```
   cd /tmp
   ```
   where tmp is the temporary directory.
5. Install the client software in the default directory or in an alternate directory.

**Table 4 Installation directory and steps**

<table>
<thead>
<tr>
<th>Installation directory</th>
<th>Installation steps</th>
</tr>
</thead>
</table>
| Default directory on Red Hat, SuSE, or CentOS | Type the following command: `rpm -ih package`
where *package* is the filename of the Avamar client install package. |
| Default directory on Debian or Ubuntu | Type the following command: `dpkg -i package`
where *package* is the filename of the Avamar Client for Linux install package. |
| Alternate base directory on Red Hat, SuSE, or CentOS | Type the following command:
`rpm --relocate /usr/local/avamar=/path -i package`
where *path* is the new directory and *package* is the filename of the Avamar Client for Linux install package. |
| Alternate base and var directories on Red Hat, SuSE, or CentOS | Type the following command:
`rpm -ivh --relocate /usr/local/avamar=base_path --relocate /var/avamar=var_path package`
where:
- *base_path* is the new installation directory.
- *var_path* is the new var directory.
- *package* is the filename of the Avamar Client for Linux install package. |

6. Register and activate the client with the Avamar server.

**Table 5 Installation directory and steps**

<table>
<thead>
<tr>
<th>Software installation path</th>
<th>Steps to start registration and activation</th>
</tr>
</thead>
</table>
| Default directory          | Type the following command:
`/usr/local/avamar/bin/avregister` |
| Alternate directory        | Type the following command:
`/path/bin/avregister`
where *path* is the installation directory. |

The client registration and activation script starts and prompts you to specify the Administrator server address.
7. Type the DNS name of the Avamar server and press Enter.
The output prompts you to specify the Avamar domain for the client.
The default domain is clients. Do not use a slash (/) as the first character when you type a subdomain. If you use a slash, an error occurs and you cannot register the client.

8. To accept the default domain (clients), press Enter.
The output indicates that the activation is successful and registration is complete.

Uninstalling

Procedure

1. Open a command shell and log in as root.
2. List the Avamar packages that are installed on the system:
   - On Red Hat, SUSE, or CentOS, type:
     `rpm -qa | grep Av`
     The following appears in the command shell:
     `AvamarClient-VERSION`
   - On Debian or Ubuntu, type:
     `dpkg --list | grep Av`
     The following appears in the command shell:
     `avamarclient-debian VERSION`
3. Note the full package name.
4. Uninstall the software:
   - On Red Hat, SUSE, or CentOS, type:
     `rpm -e AvamarClient-VERSION`
     where `AvamarClient-VERSION` is the Avamar software install package that is returned in the previous step.
     The following appears in the command shell:
     `avagent.d Info: Stopping Avamar Client Agent (avagent)...
     avagent.d Info: Client Agent stopped.`
   - On Debian or Ubuntu, type:
     `dpkg -P avamarclient-debian`
     The following appears in the command shell:
     `avagent.d Info: Stopping Avamar Client Agent (avagent)...
     avagent.d Info: Client Agent stopped.
     Removing any system startup links for /etc/init.d/avagent ...
     Uninstallation successful
     Purging configuration files for avamarclient-debian
     VERSION ...
     Uninstallation successful`
Upgrading

You can upgrade the Avamar Client for Linux software to a later release by using the `rpm -Uvh` command. You can use the `--relocate` option to specify the alternate installation or var directory that you specified when you installed the initial build.

Before you begin

Import the public key and verify the install package by completing the instructions in Downloading the install package on page 28.

Procedure

1. Open a command shell and log in as root.
2. Upgrade the Avamar Client for Linux software:
   - To upgrade the software in the default directory:
     - On RedHat, SUSE, and CentOS, type:
       ```bash
       rpm -Uvh AVAMAR-LINUX
       ```
     - On Debian and Ubuntu, type:
       ```bash
       dpkg -i AVAMAR-LINUX
       ```
     where `AVAMAR-LINUX` is the file name of the Avamar Client for Linux install package.
   - To upgrade the software in a nondefault installation directory:
     - Note
       Upgrading the Debian and Ubuntu software to a nondefault directory is not supported.
     - To upgrade the software in a nondefault installation directory, type:
       ```bash
       rpm -Uvh --relocate /usr/local/avamar=NEW-BASE-PATH AVAMAR-LINUX.RPM
       ```
     where:
     - `NEW-BASE-PATH` is the installation directory that you specified when you installed Avamar.
     - `AVAMAR-LINUX.RPM` is the file name of the Avamar Client for Linux install package.
   - To upgrade the software and use a nondefault var directory, type:
     ```bash
     rpm -Uvh --relocate /var/avamar=NEW-VAR-PATH AVAMAR-LINUX.RPM
     ```
     where:
     - `NEW-VAR-PATH` is the var directory that you specified when you installed Avamar.
     - `AVAMAR-LINUX.RPM` is the file name of the Avamar Client for Linux install package.

The `rpm -Uh` and `dpkg -i` commands automatically uninstalls the earlier version of the Avamar Client for Linux software, and then installs the new version.
After you finish

It might be necessary to deactivate the client instance from the Avamar server to successfully reactivate it with the Avamar server. The *Avamar Administration Guide* contains further information.

**Manually stopping and restarting the avagent service**

The Avamar Client for Linux agent (avagent) runs as a service and starts automatically as part of the installation procedure. The avagent service also restarts automatically after a system reboots. In most cases, you do not need to manually stop or restart the avagent service. If you experience unexpected system behavior and do not want to reboot the entire system, you can use the following commands to manually stop and restart the avagent service.

**Manually stopping the avagent service**

**Procedure**

1. Open a command shell and log in as root.
2. Manually stop the avagent service by typing one of the commands in the following table.

<table>
<thead>
<tr>
<th>Operating system and version</th>
<th>Command</th>
</tr>
</thead>
<tbody>
<tr>
<td>Any version of Red Hat Linux, CentOS, or SUSE Linux Enterprise Server 10 and 11</td>
<td><code>service avagent stop</code></td>
</tr>
<tr>
<td>SUSE Linux Enterprise Server 9 or 8.2</td>
<td><code>/etc/rc.d/avagent stop</code></td>
</tr>
<tr>
<td>Debian, Ubuntu, or SUSE Linux Enterprise Server 12</td>
<td><code>/etc/init.d/avagent stop</code></td>
</tr>
</tbody>
</table>

**Manually restarting the avagent service**

**Procedure**

1. Open a command shell and log in as root.
2. Manually restart the avagent service by typing one of the commands in the following table.

<table>
<thead>
<tr>
<th>Operating system and version</th>
<th>Command</th>
</tr>
</thead>
<tbody>
<tr>
<td>Any version of Red Hat Linux, CentOS, or SUSE Linux Enterprise Server 10 and 11</td>
<td><code>service avagent restart</code></td>
</tr>
<tr>
<td>SUSE Linux Enterprise Server 9 or 8.2</td>
<td><code>/etc/rc.d/avagent restart</code></td>
</tr>
<tr>
<td>Debian, Ubuntu, or SUSE Linux Enterprise Server 12</td>
<td><code>/etc/init.d/avagent restart</code></td>
</tr>
</tbody>
</table>
Getting avagent status

Procedure
1. Open a command shell and log in as root.
2. Get status for the avagent service by typing one of the commands in the following table.

<table>
<thead>
<tr>
<th>Operating system and version</th>
<th>Command</th>
</tr>
</thead>
<tbody>
<tr>
<td>Any version of Red Hat Linux, CentOS, or SUSE Linux Enterprise Server 10 and 11</td>
<td>service avagent status</td>
</tr>
<tr>
<td>SUSE Linux Enterprise Server 9 or 8.2</td>
<td>/etc/rc.d/avagent status</td>
</tr>
<tr>
<td>Debian, Ubuntu, or SUSE Linux Enterprise Server 12</td>
<td>/etc/init.d/avagent status</td>
</tr>
</tbody>
</table>

Linux Fast Incrementals

The Linux Fast Incrementals (also known as LFI) solution provides an incremental backup facility for high density filesystems. This solution provides increased performance by using the Linux Fast Incrementals feature to identify only modified data. This option does not also have to scan the entire filesystem. Filesystems having less than 500K files may not see much improvement with Linux Fast Incrementals.

Client compatibility and interoperability

Before you install Avamar software on a client system, ensure that the client operating system and hardware configuration is supported.


Linux Fast Incrementals preinstallation checks

Before you install the Linux Fast Incrementals software, perform the following:

**Before you begin**
- Ensure that you have operating system root privileges on the client computer.
- Ensure that the Avamar server is operational and present on the same network as the client computer.

Verify if this action is performed by opening a command shell on the client computer and typing the following:

```
ping AVAMARSERVER
```

where `AVAMARSERVER` is the network hostname (as defined in DNS) or IP address of the Avamar server.

- Make note of the network hostname (as defined in DNS) for:
  - Avamar server
- Avamar utility node
  These DNS entries should have been added during deployment of the Avamar system.
- Ensure that the Avamar for Linux filesystem client software has been installed in the default location on the Linux host. The Linux Fast Incremental feature does not support package relocation. Downloading the install package on page 28 and subsequent sections provides installation instructions for the filesystem client software.
- Ensure that the quota package quota-4.01-4.11.x86_64 is installed on the Avamar client. This package can be obtained from the SLES 12 64-bit distribution.
- Ensure that all filesystems that are enabled for Fast Incremental backup have entries in the /etc/mtab file (i.e., Ext3/Ext4 filesystems should not be mounted with the -n option if etc/mtab is a regular file). Enabling filesystems that do not have entries in the mtab file fail.

**Downloading the Linux Fast Incrementals install package**

Download the install package for Linux Fast Incrementals from the Avamar server.

**Procedure**

1. Log in to the computer.
2. In a web browser, type the following URL:
   
   https://AVAMARSERVER/dtlt/home.html
   
   where AVAMARSERVER is the Avamar server network hostname (as defined in DNS) or IP address.
3. If a security alert dialog box appears due to browser security settings, click Yes or OK to allow redirection to the Avamar secure web server.
   The Avamar Web Restore home page appears.
4. From the links at the top of the page, click Downloads.
   A list of the software available from the server appears in the browser.
5. Click + next to the platform heading for Linux Fast Incrementals.
6. Click + next to the operating system heading for Linux Fast Incrementals.
7. Click the link for the Linux Fast Incrementals installation package.
8. Save the installation package to a temporary folder.
   Do not rename a software package. The Avamar push upgrade mechanisms are incompatible with renamed packages.
9. Select Public GPG keys for Avamar Client RPM/Debian packages and click + next to it.
   When necessary, click + next to subheadings until the software package link appears.
10. Click the download links for the public key and installer script.
11. Save the public key and installer script to the temporary folder.
12. Import the public key with the installer script by typing the following command:
   
   chmod +x ./import_avpkgkey.sh
   sudo ./import_avpkgkey.sh
The script imports the public key into the system keyring.

13. Verify the client installation package by typing the following command:

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>RedHat, SUSE, and CentOS</td>
<td><code>rpm -K *.rpm -v</code></td>
</tr>
<tr>
<td>Debian and Ubuntu</td>
<td><code>gpg --verify *.deb</code></td>
</tr>
</tbody>
</table>

### Installing the Linux Fast Incrementals software

**Procedure**

1. Open a command shell and log in as root.
2. Change directory to the temporary install directory by typing the following command:
   ```
   cd /tmp
   
   where tmp is the temporary directory.
   ```
3. To install the software, type the following command:
   ```
   rpm -ivh AvamarFastIncrementals-PLATFORM-x86_64-VERSION.rpm
   
   Where:
   - `PLATFORM` is the Linux platform type.
   - `VERSION` is the version of the Linux Fast Incremental software.
   ```

### Uninstalling the Linux Fast Incrementals software

**Procedure**

1. Disable all configured mount points or filesystems.
2. Uninstall the Linux Fast Incrementals package using the following Linux command:
   ```
   rpm -e AvamarFastIncrementals-PLATFORM-VERSION.x86_64
   
   Where:
   - `PLATFORM` is the Linux platform type.
   - `VERSION` is the version of the Linux Fast Incremental software.
   ```

### Upgrading the Linux Fast Incrementals software

**Procedure**

1. Unmount all configured mount points.
2. Uninstall the Linux Fast Incrementals package using the following Linux command:
   ```
   rpm -e AvamarFastIncrementals-PLATFORM-VERSION.x86_64
   
   Where:
   ```
Enabling Linux Fast Incrementals for Avamar backups

To perform Linux Fast Incrementals backups, all filesystems or mount points that are to be protected must be enabled for Linux Fast Incrementals backup.

Procedure

1. In Avamar Administrator, click the **Backup & Restore** launcher link.
   - The **Backup, Restore and Manage** window appears.
2. In the domain tree, select the domain for the client.
3. From the list of clients, select the Linux host that has filesystems or mount points that are enabled for Linux Fast Incrementals backup.
   - The **Backup** tab lists available plug-ins for the client. Both the Fast Incrementals and traditional filesystem plug-ins are displayed.
4. For the Fast Incrementals plug-in, right-click the plugin, or expand the plug-in tree and right-click a mount point, and select **Fast Incrementals Enable**.

   **Note**
   - The filesystem cannot be in use when this operation is performed.

Results

An icon indicating that a filesystem or mount point is enabled for Fast Incrementals backups.

Disabling Linux Fast Incrementals

Procedure

1. In Avamar Administrator, click the **Backup & Restore** launcher link button.
   - The **Backup, Restore and Manage** window appears.
2. In the domain tree, select the domain for the client.
3. From the list of clients, select the Linux host that has filesystems or mount points disabled for Linux Fast Incrementals backup.
   - The **Backup** tab lists available plug-ins for the client. Both the Fast Incrementals and traditional filesystem plug-ins are displayed.
4. For the Fast Incrementals plug-in, right-click the plugin, or expand the plug-in tree and right-click a mount point, and select **Fast Incrementals Disable**.

   **Note**
   - The filesystem cannot be in use when this operation is performed.
Results
The icon indicating that the filesystem or mount point is enabled changes to gray.

Converting regular Avamar filesystem backups to Linux Fast Incrementals backups

The initial backup of a Linux Fast Incrementals-enabled filesystem must be consistent, which requires that the filesystem is frozen as read-only during the entire L0 backup. This backup can take time for a large file system, and it might be preferable to convert an existing regular filesystem backup to a Linux Fast Incrementals-enabled backup. This action can result in the filesystem being frozen for a shorter time.

Conversion of a regular filesystem backup to an LFI-enabled backup is done in three phases:

1. The initial regular filesystem backup.
2. A second filesystem backup
3. Conversion of metadata to the LFI format.

Only the second step in this process requires that the filesystem to be frozen. This process usually takes a short time, especially if the change rate is low between the backup in the first step and the second step.

The conversion should be a planned activity as it may take time to complete.

Running the Linux Fast Incrementals backup conversion script

Use the backupboost-convert script to convert regular Avamar filesystem backups to LFI-enabled backups.

Procedure

1. Open a command shell and log in as root.
2. Change to the location of the backupboost-convert script:
   ```bash
cd /usr/local/avamar/bin/
   ```
3. Run the backupboost-convert script:
   ```bash
   backupboost-convert --config-file=config-file
   --mount-path=mount-path
   ```

   where config-file is the path and filename to the configuration file that is described in Example configuration file for the Linux Fast Incrementals conversion script on page 41 and mount-path is one of the following:

   - all converts all configured mount paths.
   - A single mount path to be converted.

   A list of mount passes can be passed into the command by using the --mount-list-file=file-with-mount-path-list option rather than the --mount-path=mount-path option, where file-with-mount-path-list is a file containing a list of mount points to be converted.
Example configuration file for the Linux Fast Incrementals conversion script

The following is an example of the configuration file that is used when executing the backupboost-convert script:

```bash
--server="cliffe-dev-av0"
--vardir="/usr/local/avamar/var"
--bindir="/usr/local/avamar/bin"
--id="root"
--password="5b03d381eb2c5bc4a1e......b3ed343e46c8b51"
--acnt="/domain/account"
--ddr-index="1"
```
CHAPTER 4

Avamar Client for Mac OS X

This chapter includes the following topics:

- Client installation prerequisites ................................................................. 44
- Downloading the install package ................................................................. 44
- Installing ........................................................................................................ 45
- Changing process data size ........................................................................ 46
- Registering ..................................................................................................... 46
- Uninstalling ................................................................................................... 47
- Upgrading ...................................................................................................... 47
Client installation prerequisites

Before you install Avamar software on a client system, perform the following prerequisites.

Client compatibility and interoperability

Before you install Avamar software on a client system, ensure that the client operating system and hardware configuration is supported.


Preinstallation checks

Before you install the Avamar software, perform the following:

Before you begin

1. Ensure that the Avamar server is operational and present on the same network as the client computer. Verify if this action is performed by opening a command shell on the client computer and typing the following:

   ping AVAMARSERVER

   where AVAMARSERVER is the network hostname (as defined in DNS) or IP address of the Avamar server.

2. Make note of the network hostname (as defined in DNS) for:
   - Avamar server
   - Avamar utility node

   These DNS entries should have been added during deployment of the Avamar system.

Download client packages to the Avamar server

Before installing the Avamar client software, you must first download the UpgradeClientDownloads package from the EMC repository to the Avamar server. After downloading the file, you must install it on the server for the client installation packages to be available. Follow instructions for downloading and installing new packages from the EMC repository in the Avamar Administration Guide.

Downloading the install package

You must first download one or more install packages from the Avamar server.

Procedure

1. Log in to the computer.
2. In a web browser, type the following URL:

   https://AVAMARSERVER/dtlt/home.html

   where AVAMARSERVER is the Avamar server network hostname (as defined in DNS) or IP address.
3. If a security alert dialog box appears due to browser security settings, click Yes or OK to allow redirection to the Avamar secure web server.

The Avamar Web Restore home page appears.

4. From the links at the top of the page, click Downloads.

A list of the software available from the server appears in the browser.

5. Select an operating system heading or software category heading from the list and click + next to it.

When necessary, click + next to subheadings until the software package link appears.

6. Click the software package link.

The server transfers the software package to the web browser and the browser saves the package in the Downloads folder.

## Installing

### Procedure

1. In the Downloads folder, double-click the software package.

   The installation wizard starts and the Welcome screen appears.

2. Click Continue.

   The Software License Agreement appears.

3. Read the Software License Agreement and click Continue.

   The Disagree/Agree dialog box appears.

4. Select Agree.

   The Select a Destination screen appears.

5. Select the installation destination and click Continue.

   The Standard Install screen appears.

6. Click Install.

   The administrator’s authentication dialog box appears.

7. Type the name and password for a user account with administrator privileges on the computer and click OK.

   The software is installed.

   Depending on the firewall settings on the computer, a warning dialog box might appear:

   - If the following warning message appears, go to the next numbered step.
   

   ```
   Do you want the application "avagent.bin" to accept incoming network connections?
   ```

   - If a successful install message appears, skip the next step.

8. On the warning dialog box, click Allow.

   The administrator’s authentication dialog box appears.

9. Type the name and password for a user account with administrator privileges on the computer and click OK.

   The successful install screen appears.
10. Click Close.

Results
On some computers, a restart may be required. “Changing process data size” provides more information.
The software is then installed, and is ready for registration and activation.
“Registering” provides instructions.

Changing process data size
After the installation of Avamar for Mac OS X Client, some computers might require a restart. This action is caused by a change to the process data size setting that is made on those computers.
During the installation, the installer determines whether the process data size is set to less than 96 MB. Optimal performance of Avamar for Mac OS X Client requires a minimum of 96 MB.
On computers where the process data size is less than 96 MB, the installer changes it to 96 MB and displays a restart reminder.
When this prompt appears, perform one of the following:
  - To restart the computer and complete the change, click Restart.
  - To hide the prompt and restart later, click Not Now. You are prompted again in 2 hours.

Note
If you click Restart and the restart process is stopped for any reason, the prompt does not appear again. The process data size is changed the next time when the computer restarts.

Registering
Before you can back up or restore any files on the client computer, you must register and activate the Avamar for Mac OS X Client software with the Avamar server.
Do not register the Avamar for Mac OS X Client software unless instructed to do so by a system administrator. The system administrator often registers and activates the client from the Avamar server.
To register the client from the client computer:

Procedure
1. On the menu bar, click the Avamar icon.
   A menu appears.
2. Select Manage > Activate Client.
   The Activate Client Setup dialog box appears.
3. In Administrator Server Address, type the hostname of the Avamar server as defined in DNS, or its IP address.
4. In Administrator Server Port, type 28001.
5. In Client Domain, type the Avamar domain for this client.
The default domain is “clients.” However, the Avamar system administrator might have defined other domains and subdomains. Consult the Avamar system administrator for the domain to use when registering this client. If you are typing a subdomain (for example, clients/MyClients), do not include a slash (/) as the first character. A slash as the first character causes an error and prevents you from registering this client. Do not even use a backslash (\) in this field.

6. Click **Activate**.

The Activate Client Setup dialog box closes, and the registration and activation process starts. Avamar client adds a green checkmark to its menu bar icon when activation is successfully completed.

## Uninstalling

**Procedure**

1. Open a Terminal (shell) session.
2. Log in as an administrator.
   
   The uninstall command requires root (superuser) permissions. Sudo is used to run the command with root permissions. An administrator account or another account that is listed in the sudoers file is required by sudo.
3. Run the uninstalled script by typing:

   ```bash
   sudo /usr/local/avamar/bin/avuninstall.sh
   ```

## Upgrading

To upgrade the Avamar for Mac OS X Client software, run the installer for the upgrade version by using the same steps that are described in the “Installing” topic of this chapter.

Depending on the specific version of Mac OS X, the **Install** button that is mentioned in those steps might instead indicate "Upgrade."

The installer removes the older version before installing the upgrade version.

**Note**

It might be necessary to deactivate the client instance from the Avamar server to successfully reactivate it with the Avamar server. The *Avamar Administration Guide* contains further information.
CHAPTER 5
Avamar Client for Solaris

This chapter includes the following topics:

- Client installation prerequisites................................................................. 50
- Downloading the install package............................................................... 50
- Customizing the install location................................................................. 51
- Installing and registering........................................................................... 51
- Uninstalling............................................................................................... 53
- Upgrading................................................................................................. 54
- Manually stopping and restarting the avagent service.............................. 54
Client installation prerequisites

Before you install Avamar software on a client system, perform the following prerequisites.

Client compatibility and interoperability

Before you install Avamar software on a client system, ensure that the client operating system and hardware configuration is supported.


Preinstallation checks

Before you install the Avamar software, perform the following:

**Before you begin**

1. Ensure that the Avamar server is operational and present on the same network as the client computer.
   Verify if this action is performed by opening a command shell on the client computer and typing the following:
   ```shell
   ping AVAMARSERVER
   ```
   where `AVAMARSERVER` is the network hostname (as defined in DNS) or IP address of the Avamar server.

2. Make note of the network hostname (as defined in DNS) for:
   - Avamar server
   - Avamar utility node
   These DNS entries should have been added during deployment of the Avamar system.

Download client packages to the Avamar server

Before installing the Avamar client software, you must first download the UpgradeClientDownloads package from the EMC repository to the Avamar server. After downloading the file, you must install it on the server for the client installation packages to be available. Follow instructions for downloading and installing new packages from the EMC repository in the Avamar Administration Guide.

Downloading the install package

You must first download one or more install packages from the Avamar server.

**Procedure**

1. Log in to the computer.
2. In a web browser, type the following URL:
   ```text
   https://AVAMARSERVER/dtlt/home.html
   ```
   where `AVAMARSERVER` is the Avamar server network hostname (as defined in DNS) or IP address.
3. If a security alert dialog box appears due to browser security settings, click **Yes** or **OK** to allow redirection to the Avamar secure web server.

The Avamar Web Restore home page appears.

4. From the links at the top of the page, click **Downloads**.

A list of the software available from the server appears in the browser.

5. Select an operating system heading or software category heading from the list and click + next to it.

When necessary, click + next to subheadings until the software package link appears. Select the correct software package.

<table>
<thead>
<tr>
<th>Solaris version</th>
<th>Avamar software package</th>
</tr>
</thead>
<tbody>
<tr>
<td>Solaris 11 SPARC, Solaris 10 SPARC</td>
<td>AvamarClient-solaris10-sparc-VERSION.pkg</td>
</tr>
<tr>
<td>Solaris 11 X86_64, Solaris 10 X86_64</td>
<td>AvamarClient-solaris10-x86_64-VERSION.pkg</td>
</tr>
<tr>
<td>Solaris 10 X86</td>
<td>AvamarClient-solaris10-x86-VERSION.pkg</td>
</tr>
</tbody>
</table>

where VERSION is the version of the Avamar Client for Solaris software.

6. Click the software package link.

The server transfers the software package to the web browser.

7. Save the installation package to a temporary folder.

Do not rename a software package. The Avamar push upgrade mechanisms are incompatible with renamed packages.

### Customizing the install location

You can specify a new location for the installation and var directories during the Avamar Client for Solaris installation.

The installation provides prompts to relocate the installation and var directories. By default, the installation directory is `/opt/AVMRcint` and the default var directory is `/var/avamar`.

When you install Avamar plug-in software after installing the Avamar Client for Solaris, the installation automatically installs the plug-in software in the same location as the Avamar Client for Solaris.

### Installing and registering

Do not attempt to back up a CIFS/NFS network share by installing an Avamar client on a local machine. Attempting to do so results in a severe degradation in backup and restore performance and metadata such as folders, ACLs, and file permissions are not backed up. To backup a CIFS/NFS share, install an Avamar client on the share machine or use NDMP to back up the data.

**Procedure**

1. Open a command shell and log in as root.

2. Uninstall any previous version of the client software before you install the new version. **Uninstalling** provides instructions.
3. Change directory to the temporary install directory by typing the following command:

```
    cd /tmp
```

where `tmp` is the temporary directory.

4. Install the client software by typing the following command:

```
    pkgadd -d package
```

where `package` is the filename of the Avamar Client for Solaris installation package.

The output prompts you to specify the installation package to process.

5. Type 1 to select the Avamar Client for Solaris package and press **Enter**.

The output prompts you to specify the installation location.

6. Select the installation location.

<table>
<thead>
<tr>
<th>Location</th>
<th>Steps</th>
</tr>
</thead>
<tbody>
<tr>
<td>Default</td>
<td>Press <strong>Enter</strong>.</td>
</tr>
</tbody>
</table>
| Alternate| a. Type **y** and press **Enter**.  
The output prompts you to specify the directory name for the install base.  
b. Type the directory name and press **Enter**.  
The output prompts you to confirm the directory.  
c. Type **y** and press **Enter**. |

The output prompts you to specify whether to continue with the installation.

7. Type **y** and press **Enter**.

The output displays the status of the installation until the installation completes.

8. Register the client with the Avamar server by typing the following command:

```
    /opt/AVMRcint/bin/avregister
```

The client registration and activation script starts and prompts you to specify the Administrator server address.

9. Type the DNS name of the Avamar server and press **Enter**.

The output prompts you to specify the Avamar domain for the client.

The default domain is **clients**. Do not use a slash (`/`) as the first character when you type a subdomain. If you use a slash, an error occurs and you cannot register the client.

10. Press **Enter** to accept the default domain (**clients**).

The output indicates that the client activated successfully and registration is complete.
**Uninstalling**

**Procedure**

1. Open a command shell and log in as root.

2. Uninstall the Avamar Client for Solaris software by typing:

   ```
   pkg remove AVMRclnt
   ```

   The following appears in the command shell:
   
   The following package is currently installed:
   AVMRclnt Avamar Client for Solaris (sparc) 7.0.0-nnn
   Do you want to remove this package?

3. Type `y` and press Enter.

   The following appears in the command shell:
   
   ## Removing installed package instance <AVMRclnt>
   This package contains scripts which will be executed with super-user permission during the process of removing this package. Do you want to continue with the removal of this package [y,n,?,q]

4. Type `y` and press Enter.

   The following appears in the command shell:
   
   ## Verifying package <AVMRclnt> dependencies in global zone
   ## Processing package information.
   ## Executing preremove script.
   avagent.d Info: Stopping Avamar Client Agent (avagent)...avagent.d Info: Client Agent stopped.
   ## Removing pathnames in class <syms>
   ## Removing pathnames in class <dirs>
   ## Removing pathnames in class <mans>
   ## Removing pathnames in class <libs>
   /opt/AVMRclnt/lib/libstdc++.so.5
   /opt/AVMRclnt/lib/libgcc_s.so.1
   /opt/AVMRclnt/lib/libDDBoost.so
   /opt/AVMRclnt/lib
   ## Removing pathnames in class <etcs>
   ## Removing pathnames in class <apps>
   /opt/AVMRclnt/etc/avagent.d
   /opt/AVMRclnt/etc/AvamarClient-UpdateReplace.sh
   /opt/AVMRclnt/etc
   /opt/AVMRclnt/bin/unix.pin
   /opt/AVMRclnt/bin/sunccluster-configure.sh
   /opt/AVMRclnt/bin/avtar.bin
   /opt/AVMRclnt/bin/avtar
   /opt/AVMRclnt/bin/avsc
   /opt/AVMRclnt/bin/avregister
   /opt/AVMRclnt/bin/avagent.bin
   /opt/AVMRclnt/bin <non-empty directory not removed>
   /opt/AVMRclnt/AvamarClient-License.txt
   /opt/AVMRclnt <non-empty directory not removed>
   ## Removing pathnames in class <none>
   ## Updating system information.
   Removal of <AVMRclnt> was successful.
Upgrading

Procedure

1. Open a command shell and log in as root.
2. Copy the new installation package to /opt/AVMRclnt/etc.
3. Upgrade the Avamar Client for Solaris software by typing:
   
   /opt/AVMRclnt/etc/AvamarClient-UpdateReplace.sh AVAMAR-
   SOLARIS.pkg

After you finish

It might be necessary to deactivate the client instance from the Avamar server to successfully reactivate it with the Avamar server. The *Avamar Administration Guide* contains further information.

Manually stopping and restarting the avagent service

The Avamar Client for Solaris agent (*avagent*) runs as a service and starts automatically as part of the installation. The *avagent* service also restarts automatically after a system reboots. In most cases, you do not need to manually stop or restart the *avagent* service. If you experience unexpected system behavior and do not want to reboot the entire system, you can use the following commands to manually stop and restart the *avagent* service.

Manually stopping the avagent service

Procedure

1. Open a command shell and log in as root.
2. Type the following command:
   
   /etc/init.d/avagent stop

Manually restarting the avagent service

Procedure

1. Open a command shell and log in as root.
2. Type the following:
   
   /etc/init.d/avagent start

Getting avagent status

Procedure

1. Open a command shell and log in as root.
2. Type the following:
   
   /etc/init.d/avagent status
CHAPTER 6
Avamar Client for Solaris in Solaris Clusters

This chapter includes the following topics:

- Client installation prerequisites ................................................................. 56
- Cluster configurations .................................................................................. 56
- Installing the Avamar Client for Solaris ..................................................... 57
- Configuring Solaris Cluster nodes ............................................................... 57
- Bringing Solaris Cluster resources online ................................................... 59
- Registering with a new server ................................................................... 59
- Controlling Avamar resource behavior ...................................................... 61
- Uninstalling ................................................................................................ 61
Client installation prerequisites

Before you install Avamar software on a client system, perform the following prerequisites.

Client compatibility and interoperability

Before you install Avamar software on a client system, ensure that the client operating system and hardware configuration is supported.


Preinstallation checks

Before you install the Avamar software, perform the following:

Before you begin

1. Ensure that the Avamar server is operational and present on the same network as the client computer.
   Verify if this action is performed by opening a command shell on the client computer and typing the following:
   
   ping AVAMARSERVER
   
   where AVAMARSERVER is the network hostname (as defined in DNS) or IP address of the Avamar server.

2. Make note of the network hostname (as defined in DNS) for:
   - Avamar server
   - Avamar utility node
   
   These DNS entries should have been added during deployment of the Avamar system.

Download client packages to the Avamar server

Before installing the Avamar client software, you must first download the UpgradeClientDownloads package from the EMC repository to the Avamar server. After downloading the file, you must install it on the server for the client installation packages to be available. Follow instructions for downloading and installing new packages from the EMC repository in the Avamar Administration Guide.

Cluster configurations

Avamar supports backup and restore of all the supported file systems on Solaris platforms that run Solaris Cluster 3.2.

Avamar supports single-node and multi-node (active/active and active/passive) Solaris Cluster configurations.

- In an active/active cluster configuration, each node runs an instance of Avamar Client for Solaris software as an application in separate resource groups. This functionality provides application redundancy. When a failure occurs on one active node, the other active node hosts both resource groups.
In an active/passive cluster configuration, the resource group is online on the active node until a failover occurs. Then the resource group comes online on the passive node.

You can run backups and restores on both nodes.

## Installing the Avamar Client for Solaris

### Procedure

1. Download the required Avamar Client for Solaris installation packages as described in “Downloading the install package” in the Solaris chapter.

2. Using the following guidelines, install the Avamar Client for Solaris software on each Solaris Cluster node as described in “Installing and registering” in the Solaris chapter.
   b. To relocate the installation or var directory, do not select a shared directory for the installation or var directory.

## Configuring Solaris Cluster nodes

Configure the required resource groups on each node in the Solaris Cluster. If the cluster includes a passive node, perform the configuration procedure on the passive node first and then on the active node.

### Procedure

1. Open a command shell and log in to each passive Solaris Cluster node as root.

2. Type the following:

   ```bash
   /opt/AVMRclnt/bin/suncluster-configure.sh
   ```

   The main menu appears in the command shell:

   ```
   Avamar Install directory: /opt/AVMRclnt
   Avamar Cluster Install directory: /opt/AVMRclnt/avcluster
   ****************************************************************
   *** Please select following options, you wish to process ************
   *** 1) Add Avamar agent resource into Sun Cluster resource group and
   register with Avamar server
   2) Remove Avamar agent resource from Sun Cluster resource group
   3) Exit
   Select an option from the above list:
   ```

3. Type `1` and press Enter.

   The list of existing resource groups appears in the command shell. For example:

   ```
   Please wait...gathering list of Resource groups on which Avamar agent
can be installed
   ****************************************************************
   *** Please select eligible resource group for Avamar agent resource
   ****************************************************************
   ***
   1) qfs-rg
   2) Return to previous menu
   Enter the option:
   ```
4. Type the number for the required resource group and press Enter to configure the resource group for the Avamar agent.

The following appears in the command shell:

```
Enter Logical Hostname for selected resource group [qfs-rg]:
```

5. Type the hostname (as defined in DNS) for the resource group you selected in step 4 and press Enter.

Information similar to the following appears in the command shell:

```
Checking whether Cluster group [qfs-rg] 'qfsnode' configured with IP
```

6. Type the shared disk path for this resource group and press Enter.

Information similar to the following appears in the command shell:

```
Shared disk '/global/qfsnode/clusterfs' configured for selected cluster resource group 'qfs-rg'
```

If you attempted to configure resource groups on an active node before configuring all passive nodes, the configuration script terminates with an error message.

7. After configuring all passive Solaris Cluster nodes, log in to the active Solaris Cluster node as root and repeat step 2–step 6.

After successfully completing step 2–step 6, the following appears in the command shell:

```
Do you want to register selected cluster resource group with Avamar server (y/n) [y]:
```

8. Type y and press Enter.

The following appears in the command shell:

```
=== Client Registration and Activation
This script will register and activate the client with the Administrator server.
Enter the Administrator server address (DNS text name or numeric IP address, DNS name preferred):
```

9. Type the network hostname (as defined in DNS) of the Avamar Administrator server and press Enter.

The following appears in the command shell:

```
Enter the Avamar server domain [clients]:
```

The default domain is “clients.” However, the Avamar system administrator might have defined other domains and subdomains. Consult the Avamar system administrator for the domain to use when registering this client.

**Note**

If typing a subdomain (for example, clients/MyClients), do not include a slash (/) as the first character. Including a slash as the first character causes an error and prevents you from registering this client.

10. Press Enter to accept the default domain (clients).
The following appears in the command shell:

```
avagent.d Info: Stopping Avamar Client Agent (avagent)...
avagent.d Info: Client Agent stopped.
avagent Info <5241>: Logging to /opt/AVMRclnt/avcluster/qfs-rg/var/avagent.log
avagent Info <5174>: - Reading /opt/AVMRclnt/avcluster/qfs-rg/var/avagent.cmd
avagent.d Info: Client activated successfully.
avagent Info <5241>: Logging to /opt/AVMRclnt/avcluster/qfs-rg/var/avagent.log
avagent Info <5174>: - Reading /opt/AVMRclnt/avcluster/qfs-rg/var/avagent.cmd
avagent Info <5417>: daemonized as process id 28803
avagent.d Info: Client Agent started.
Registration Complete.
```

11. Press Enter.

The main menu appears in the command shell.

12. Exit the `suncluster-configure.sh` configuration script by typing `3` and pressing Enter.

---

**Bringing Solaris Cluster resources online**

After you complete the configuration procedure on each node of the Solaris Cluster, perform the following.

Type the following to bring online any group resources that are in an offline state:

```
# clrg online –n NODENAME RESOURCEGROUPNAME
```

where:

- **NODENAME** is the Solaris Cluster node name.
- **RESOURCEGROUPNAME** is the name of a resource group that is in an offline state.

The following example shows the command used to bring online the qfs-rg resource group on the node named aiqsunbox07:

```
# clrg online –n aiqsunbox07 qfs-rg
```

```
# clrg status
```

The following appears in the command shell:

```
=== Cluster Resource Groups ===
Group Name   Node Name  Suspended  Status
----------------------------------
qfs-rg  aiqsunbox07  No      Online
aiqsunbox07  No      Offline
```

---

**Registering with a new server**

To register the resource groups on Solaris Cluster nodes with a new Avamar server, perform the following on each Solaris Cluster node that has the required resource group online.

**Procedure**

1. Open a command shell and log in to a Solaris Cluster active node as root.
2. Type the following:

```
/opt/AVMRclnt/bin/suncluster-configure.sh
```

The following appears in the command shell:

```
Avamar Install directory: /opt/AVMRclnt
Avamar Cluster Install directory: /opt/AVMRclnt/avcluster
****************************************************************
***
Please select following options, you wish to process
****************************************************************
***
1) Add Avamar agent resource into Sun Cluster resource group and
register with Avamar server
2) Remove Avamar agent resource from Sun Cluster resource group
3) Exit
Select an option from the above list:
```

3. Type 1 and press Enter.

A list of existing resource groups appears in the command shell. For example:

```
Please wait...gathering list of Resource groups on which Avamar agent
can be installed
****************************************************************
***
Please select eligible resource group for Avamar agent resource
****************************************************************
***
1) qfs-rg
2) Return to previous menu
Enter the option:
```

4. Type the number of the required resource group.

The following appears in the command shell:

```
Avamar file system client has been already configured for selected
cluster group 'selected_group_name'
Do you want to register selected cluster resource group with Avamar server (y/n) [y]:
```

5. Type y and at the following prompts, provide the DNS address of the new Avamar server and the domain to which the client should be assigned. For example:

```
=== Client Registration and Activation
This script will register and activate the client with the Administrator server.
Enter the Administrator server address (DNS text name or numeric IP
can not be used): DNS_address_of_Avamar_server
Enter the Avamar server domain [clients]: domain_name
avagent.d Info: Stopping Avamar Client Agent (avagent)...
avagent.d Info: Client Agent stopped.
avagent.d Info: Stopping Avamar Client Agent (avagent)...
avagent.d Info: Client Agent stopped.
```

Press enter to continue
The main menu appears in your command shell.

6. Exit the `suncluster-configure.sh` configuration script by typing `3` and pressing Enter.

Controlling Avamar resource behavior

When an Avamar resource exception occurs (for example, the avagent process that a user or the system kills), the Avamar resource by default displays its state as “online faulted” when you issue the `crlresource status` command.

For example, a process failure does not cause a resource group failover or an automatic resource restart.

As a Solaris Cluster administrator, you can issue specific commands to change the default behavior of an Avamar resource:

- Issue the following commands to ensure that the failover of a resource group occurs immediately after an Avamar resource exception:
  - `crlrs disable AVMRAppRes-RESOURCE_GROUP_NAME`
  - `crlrs set -p Failover_enabled=true AVMRAppRes-RESOURCE_GROUP_NAME`
  - `crlrs enable AVMRAppRes-RESOURCE_GROUP_NAME`

- Issue the following commands to ensure that the failover of a resource group occurs after a specific number of restarts of the Avamar resource:
  - `crlrs disable AVMRAppRes-RESOURCE_GROUP_NAME`
  - `crlrs set -p Failover_enabled=true -p Retry_count=# AVMRAppRes-RESOURCE_GROUP_NAME`
  - `crlrs enable AVMRAppRes-RESOURCE_GROUP_NAME`

- Issue the following commands to ensure that the failover of a resource group never occurs after an Avamar resource exception but is marked as “faulted” after a specific number of restarts (for example, within 370 s):
  - `crlrs disable AVMRAppRes-RESOURCE_GROUP_NAME`
  - `crlrs set -p Failover_enabled=false -p Retry_count=# AVMRAppRes-RESOURCE_GROUP_NAME`
  - `crlrs enable AVMRAppRes-RESOURCE_GROUP_NAME`

Uninstalling

To uninstall Avamar client software, perform the following on each Solaris Cluster node.

Procedure

1. Open a command shell and log in to a Solaris Cluster node as root.
2. Type the following:
   ```
   /opt/AVMRclnt/bin/suncluster-configure.sh
   ```
   The main menu appears in the command shell:
   ```
   Avamar Install directory: /opt/AVMRclnt
   Avamar Cluster Install directory: /opt/AVMRclnt/avcluster
   ******************************************************************
   ***
   Please select following options, you wish to process
   ******************************************************************
   ***
   ```
1) Add Avamar agent resource into Sun Cluster resource group and register with Avamar server
2) Remove Avamar agent resource from Sun Cluster resource group
3) Exit

Select an option from the above list:

3. Type 2 and press Enter.

The list of existing resource groups appears in the command shell. For example:

Please wait...gathering list of Resource groups on which Avamar agent can be installed
*******************************************************************************
*** Please select eligible resource group for Avamar agent resource
*******************************************************************************
***
1) qfs-rg
2) Return to previous menu

Enter the option:

4. Type the number for the required resource group and press Enter.

You are prompted to confirm that you want to unregister the Avamar agent and unconfigure the resource group. For example:

Selected Cluster group name is ‘qfs-rg’
Do you want to unregister Avamar agent and unconfigure Avamar from selected Cluster group (y/n) [n]:

5. Type y and press Enter.

The script performs the following:

- Brings the resource group offline.
- Unregisters the Avamar application from the selected resource group.
- Removes the Avamar binaries for the selected resource group.

6. Repeat the previous four steps for each Solaris Cluster node.

The main menu appears in the command shell.

7. Exit the suncluster-configure.sh configuration script by typing 3 and pressing Enter.

8. On each Solaris Cluster node, uninstall the Avamar Client for Solaris software as described in "Uninstalling" in the Solaris chapter.
CHAPTER 7

Avamar Cluster Client for Solaris on VCS

This chapter includes the following topics:

- Client installation prerequisites ................................................................. 64
- Cluster configurations .................................................................................. 65
- Downloading the install package ................................................................. 65
- Installing and registering ............................................................................. 66
- Bringing VCS resources online ................................................................. 68
- Uninstalling .................................................................................................. 68
- Registering with a new server ...................................................................... 70
Client installation prerequisites

Before you install Avamar software on a client system, perform the following prerequisites.

Client compatibility and interoperability

Before you install Avamar software on a client system, ensure that the client operating system and hardware configuration is supported.


Preinstallation checks

Before you install the Avamar software, perform the following:

Before you begin

1. Before you install the Avamar client software, ensure that the environment meets the following requirements:
   - The following software has been installed on each Solaris Cluster node:
     - Veritas Cluster Server
     - Veritas Volume Manager (VxVM)
     - Veritas File System (VxFS)
     - Avamar Client for Solaris
       "Avamar Client for Solaris" provides installation instructions.
   2. The following resources have been configured for VCS service groups:
      - IP resource, which identifies the service group
      - Mount resource, which is the mount point of the shared disk where the Avamar /var directory resides
   3. The Avamar server can resolve the service group name through DNS.
   4. Ensure that you have operating system root privileges on the client computer.
   5. Ensure that the Avamar server is operational and present on the same network as the client computer.
      Verify if this action is performed by opening a command shell on the client computer and typing the following:
      
      ```
      ping AVAMARSERVER
      ```
      
      where AVAMARSERVER is the network hostname (as defined in DNS) or IP address of the Avamar server.
   6. Make note of the network_hostname (as defined in DNS) for:
      - Avamar server
      - Avamar utility node
      These DNS entries should have been added during deployment of the Avamar system.

Download client packages to the Avamar server

Before installing the Avamar client software, you must first download the UpgradeClientDownloads package from the EMC repository to the Avamar server.
After downloading the file, you must install it on the server for the client installation packages to be available. Follow instructions for downloading and installing new packages from the EMC repository in the Avamar Administration Guide.

Cluster configurations

Avamar supports backup and restore of the Veritas File System (VxFS) from Solaris platforms that run VCS.

Avamar supports single-node and multi-node (active/active and active/passive) VCS configurations.

- In an active/active cluster configuration, each node runs an instance of Avamar Cluster Client for Solaris as an application in separate service groups. This functionality provides application redundancy. When a failure occurs on one active node, the other active node hosts both service groups.

- In an active/passive cluster configuration, the service group is online on the active node until a failover occurs. Then the service group comes online in the passive node.

You can run backups and restores from both nodes.

Downloading the install package

Download one or more install packages from the Avamar server.

Procedure

1. Log in to the active VCS node.
2. Open a command shell and log in as root.
3. In a web browser, type the following URL:
   \[https://AVAMARSERVER/dtlt/home.html\]
   where AVAMARSERVER is the Avamar server network hostname (as defined in DNS) or IP address.
4. If a security alert dialog box appears due to browser security settings, click Yes or OK to allow redirection to the Avamar secure web server.
   The Avamar Web Restore home page appears.
5. From the links at the top of the page, click Downloads.
   A list of the software available from the server appears in the browser.
6. Select an operating system heading or software category heading from the list and click + next to it.
   When necessary, click + next to subheadings until the software package link appears.
7. Select the correct software package.

<table>
<thead>
<tr>
<th>Platform</th>
<th>Software package</th>
</tr>
</thead>
<tbody>
<tr>
<td>Solaris 11 SPARC, Solaris 10 SPARC</td>
<td>AvamarClusterClient-solaris10-sparc-VERSION.pkg</td>
</tr>
</tbody>
</table>
Table 11 Avamar cluster client software packages for Solaris operating systems (continued)

<table>
<thead>
<tr>
<th>Platform</th>
<th>Software package</th>
</tr>
</thead>
<tbody>
<tr>
<td>Solaris 11 x86 64-bit, Solaris 10 x86 64-bit</td>
<td>AvamarClusterClient-solaris10-x86_64-VERSION.pkg</td>
</tr>
</tbody>
</table>

where VERSION is the version of the Avamar Cluster Client software.

8. Click the software package link.
   The server transfers the software package to the web browser.

9. Save the installation package to a temporary folder.
   Do not rename a software package. The Avamar push upgrade mechanisms are incompatible with renamed packages.

**Installing and registering**

Install the Avamar Cluster Client for Solaris software on both nodes in the VCS cluster. Start the installation from the active node. This chapter uses /tmp as an example of a temporary directory. You may choose to use a different temporary directory for the installation. The output in this procedure refers to AvamarClusterClient-solaris10-sparc-7.0.100-nnn.pkg for illustration purposes only.

**Procedure**

1. Log in to the active VCS node as root.
2. Change directory to the temporary install directory by typing the following command:
   ```
   cd /tmp
   ```
   where *tmp* is the temporary directory.
3. Install the Avamar Cluster Client for Solaris software by typing the following command:
   ```
   pkgadd -d package
   ```
   where *package* is the installation package.
   The output prompts you to specify the package to process.
4. Type 1 to select the Avamar cluster client package and press Enter.
   The output displays processing and verification information, and then prompts you to specify whether to continue with the Avamar cluster client installation.
5. Type y and press Enter.
   The output displays the status of the installation until the installation completes.
6. Run avclustinstall by typing:
   ```
   cd /opt/AVMRclusclnt/bin/ ./avclusinstall
   ```
   The output prompts you to specify the service group for configuration.
7. Type 1 to select oraclegrp and press Enter.
   The output prompts you to specify the resource name of the Avamar application for the selected service group.
The state of oraclegrp can be either ONLINE or PARTIAL. Usually the state is ONLINE.

8. Type the resource name of the Avamar application and press Enter.
   The output prompts you to specify whether to install the Avamar Plug-in for Oracle.

9. If you are installing Oracle, type y and press Enter. Otherwise, type n and press Enter.
   The output prompts you to specify the hostname or DNS alias.

10. (VCS IPv6 environments only) Edit the avagent.cmd file on the active VCS node:
    a. In a second command shell, log in to the active VCS node as root.
    b. Change directory to the /opt/AVMRclusclnt/cluster/group/var/ directory by typing the following command:
       cd /opt/AVMRclusclnt/cluster/group/var/
       where group is the name of the cluster group.
    c. Use a UNIX text editor to open the avagent.cmd file.
    d. Add the following flag on a separate line at the end of the file:
       --addr-family=6
    e. Save the changes.
    f. Return to the first command shell session.

11. Type the hostname or DNS alias and press Enter.
    The client registration and activation script starts and prompts you to specify the Administrator server address.

12. Type the DNS name or IP address for the Avamar server and press Enter.
    The output prompts you to specify the Avamar domain for the client.

13. Type the domain name and press Enter.
    The output prompts you to specify whether to install Avamar in another service group.

14. Type n and press Enter.

15. Log in to the passive node as root.

16. Install the Avamar Cluster Client for Solaris software by typing the following command:
    pkgadd -d package
    where package is the installation package.
    The output displays a list of available installation packages.

17. Type 1 to select the Avamar cluster client package and press Enter.
    The output displays the status of the processing and configuration checks, and then prompts you to specify whether to continue with the installation of the cluster client.
18. Type `y` and press Enter.
   The output displays the status of the installation until the installation completes.

19. Run `avclusinstall` by typing the following commands:

   ```
cd /opt/AVMRclusclnt/bin
./avclusinstall
```

   The output prompts you to specify the service group for configuration.

20. Type `1` and press Enter.
   The output prompts you to specify whether to install the Avamar Plug-in for Oracle.

21. Type `y` and press Enter.
   The output prompts you to specify whether to install Avamar in another service group.

22. Type `n` and press Enter.

23. Repeat the previous eight steps on each passive node.

**Bringing VCS resources online**

To bring VCS resources online, perform the following.

Type:

```
hares -online avagent_SERVICEGROUP -sys HOSTNAME
```

where:

- `avagent_SERVICEGROUP` is the default name of the Avamar VCS cluster agent. If you did not select the default name, use the name that you specified.
- `HOSTNAME` is the system where the VCS service group is in PARTIAL state.

**Uninstalling**

**Procedure**

1. Open a command shell and log in to a VCS node as root.

2. Remove the Avamar agent from the VCS service groups by typing:

   ```
cd /opt/AVMRclusclnt/bin
./avclusuninstall
```

   The following appears in the command shell:

   ```
1. orclus
Select an option: 1
Selected service group: orclus
Avamar will be uninstalled for the selected service group.
Do you want to continue? (y/n) [n]:
```

3. Type `y` and press Enter.

   The following appears in the command shell:

   ```
Current backup or restore activity will be stopped on active node for this group.
Do you want to continue? (y/n) [n]:
```
4. **Type y and press Enter.**

   The following appears in the command shell:
   
   Removing Agent from oraclus service group...
   Agent resource deleted from group oraclus ...
   Removing the binaries now...
   Do you want to uninstall Avamar in another service group? (y/n) [n]:

5. **Type n and press Enter.**

6. **Remove the Avamar Cluster Client for Solaris software by typing:**

   ```
   pkgrm AVMRclusclnt
   ```

   The following appears in the command shell:
   
   The following package is currently installed:
   AVMRclusclnt Avamar Cluster Client
   [sparc] 7.0.100-nnn
   Do you want to remove this package? [y,n,?,q]

7. **Type y and press Enter.**

   The following appears in the command shell:
   
   ## Removing installed package instance <AVMRclusclnt>
   This package contains scripts which will be executed with super-user
   permission during the process of removing this package.
   Do you want to continue with the removal of this package
   [y,n,?,q]

8. **Type y and press Enter.**

   The following appears in the command shell:
   
   ## Verifying package <AVMRclusclnt> dependencies in global zone
   ## Processing package information.
   ## Removing pathnames in class <syms>
   ## Removing pathnames in class <dirs>
   ## Removing pathnames in class <mans>
   ## Removing pathnames in class <libs>
   /opt/AVMRclusclnt/lib/libstdc++.so.5
   /opt/AVMRclusclnt/lib/libobk_avamar64.so
   /opt/AVMRclusclnt/lib/libobk_avamar.so
   /opt/AVMRclusclnt/lib/libgssapi_krb5.so.1
   /opt/AVMRclusclnt/lib
   ## Removing pathnames in class <etcs>
   ## Removing pathnames in class <apps>
   /opt/AVMRclusclnt/etc/stop.sh
   /opt/AVMRclusclnt/etc/start.sh
   /opt/AVMRclusclnt/etc/avagent.d
   /opt/AVMRclusclnt/etc/AvamarClient-UpdateReplace.sh
   /opt/AVMRclusclnt/etc
   /opt/AVMRclusclnt/bin/unix.pin
   /opt/AVMRclusclnt/bin/sbtscan
   /opt/AVMRclusclnt/bin/oracle.pin
   /opt/AVMRclusclnt/bin/avtar.bin
   /opt/AVMRclusclnt/bin/sbtscan
   /opt/AVMRclusclnt/bin/avtar
   /opt/AVMRclusclnt/bin/avsscc
   /opt/AVMRclusclnt/bin/avregister
   /opt/AVMRclusclnt/bin/avoracle
   /opt/AVMRclusclnt/bin/avclusuninstall
   /opt/AVMRclusclnt/bin/avclusinstall
   /opt/AVMRclusclnt/bin/avagent.bin
   /opt/AVMRclusclnt/bin
   /opt/AVMRclusclnt/AvamarClient-License.txt
   ## Removing pathnames in class <none>
   ## Updating system information.
   Removal of <AVMRclusclnt> was successful.
Registering with a new server

To re-register VCS cluster client against a new server, perform the following actions.

**Procedure**

1. Open a command shell and log in to the active VCS node as root.
2. Type the following:
   
   `/opt/AVMRclusclnt/cluster/oraclegrp/bin/avregister`
   
   The following appears in the command shell:
   
   ```
   === Client Registration and Activation
   This script will register and activate the client with the Administrator server.
   Enter the Administrator server address (DNS text name or numeric IP address, DNS name preferred):
   ```

3. Type the network hostname (as defined in DNS) of the Avamar Administrator server and press Enter.
   
   The following appears in the command shell:
   
   ```
   Enter the Avamar server domain [clients]:
   ```

   The default domain is “clients.” However, the Avamar system administrator might have defined other domains and subdomains. Consult the Avamar system administrator for the domain to use when registering this client.

**Note**

If you are typing a subdomain (for example, clients/MyClients), do not include a slash (/) as the first character. Including a slash as the first character causes an error and prevents you from registering this client.
CHAPTER 8

Avamar Client for Windows

This chapter includes the following topics:

- Client installation prerequisites ................................................................. 72
- Capabilities and limitations ......................................................................... 72
- Downloading the install package ................................................................. 74
- Installing ..................................................................................................... 74
- Registering .................................................................................................. 75
- Uninstalling and upgrading ........................................................................ 76
Client installation prerequisites

Before you install Avamar software on a client system, perform the following prerequisites.

Client compatibility and interoperability

Before you install Avamar software on a client system, ensure that the client operating system and hardware configuration is supported.


Preinstallation checks

Before you install the Avamar software, perform the following:

Before you begin

1. Ensure that the Avamar server is operational and present on the same network as the client computer.
   Verify if this action is performed by opening a command shell on the client computer and typing the following:
   ```
   ping AVAMARSERVER
   ```
   where AVAMARSERVER is the network hostname (as defined in DNS) or IP address of the Avamar server.

2. Make note of the network hostname (as defined in DNS) for:
   - Avamar server
   - Avamar utility node
   These DNS entries should have been added during deployment of the Avamar system.

Download client packages to the Avamar server

Before installing the Avamar client software, you must first download the UpgradeClientDownloads package from the EMC repository to the Avamar server. After downloading the file, you must install it on the server for the client installation packages to be available. Follow instructions for downloading and installing new packages from the EMC repository in the Avamar Administration Guide.

Capabilities and limitations

Computers with User Account Control

In Windows Vista, Microsoft added the User Account Control (UAC) feature. Later versions of the Windows operating system, such as Windows 7, continued this feature with minor changes.

Microsoft designed UAC to provide additional operating system security by preventing the installation of software that runs with administrator privileges, unless an administrator authorizes the elevated privileges.

When you start the Avamar Client for Windows installer without administrator privileges on a computer with a default implementation of UAC, the software requires that you provide the username and password for an account with administrator privileges. Otherwise, the installation exits.

After successful installation of Avamar Client for Windows, any nonadministrative user can start to use it without loss of functionality.

Disabling NTFS last access time inhibits backing up changed ACLs

If you disable NTFS Last Access Time feature on a Windows backup client, then the Avamar Client for Windows software cannot detect any further Windows ACL changes. This action means that the ACL setting that is stored during the original file backup is the ACL setting that Avamar Client for Windows applies on all future restores.

The Windows operating system enables the NTFS Last Access Time feature by default, but sometimes users disable this setting for performance purposes.

Reestablishing proper ACL backup behavior requires that you:

Procedure

1. Enable NTFS Last Access Time feature.

   There are two ways to reenable the NTFS Last Access Time feature:

   a. Search the Windows Registry for the following key:

      HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control\FileSystem\NtfsDisableLastAccessUpdate

      If the key exists, and its value is 1, modify the value to 0.

      If the key does not exist, or if it exists with a value of 0, then Windows has NTFS Last Access Time enabled. Take no further action.

   b. On Windows XP, Server 2003, and Vista platforms, you can enable NTFS Last Access Time by typing the following command at a command prompt:

      fsutil behavior set disablelastaccess 0

2. Delete all local Avamar Client for Windows cache files.

   The Avamar Client for Windows cache files are:
   C:\Program Files\avs\var\f_cache.dat
   C:\Program Files\avs\var\p_cache.dat

   Delete these files. Avamar Client for Windows regenerates these files during the next backup.
**Downloading the install package**

Download one or more install packages from the Avamar server.

**Procedure**

1. Log in to the computer.
2. In a web browser, type the following URL:
   
   `https://AVAMARSERVER/dtlt/home.html`

   where `AVAMARSERVER` is the Avamar server network hostname (as defined in DNS) or IP address.
3. If a security alert dialog box appears due to browser security settings, click Yes or OK to allow redirection to the Avamar secure web server.
   
   The Avamar Web Restore home page appears.
4. From the links at the top of the page, click Downloads.
   
   A list of the software available from the server appears in the browser.
5. Select an operating system heading or software category heading from the list and click + next to it.

   When necessary, click + next to subheadings until the software package link appears.
6. Click the software package link.
   
   The server transfers the software package to the web browser.
7. Save the installation package to a temporary folder.

   Do not rename a software package. The Avamar push upgrade mechanisms are incompatible with renamed packages.

**Installing**

Use the following procedure to install Avamar Client for Windows software on all supported versions of Microsoft Windows except any Windows Server or Windows Cluster installations.


**Note**

Do not attempt to back up a CIFS/NFS network share by installing an Avamar client on a local machine. Attempting to do so results in a severe degradation in backup and restore performance and metadata such as folders, ACLs, and file permissions are not backed up. To backup a CIFS/NFS share, install an Avamar client on the share machine or use NDMP to back up the data.

**Procedure**

1. Log in to the computer.

   "Downloading the install package" describes how to access and download the software.
2. Locate the downloaded software package and double-click it.
   A User Account Control dialog box appears.

3. Click Yes.
   When you run the install program from a user account that does not have Administrator privileges, type the username and password for an account with Administrator privileges and then click Yes.

4. Follow the instructions in the wizard.
   After you accept the End User Licensing Agreement, the Custom Setup screen appears.

5. Select whether to install Avamar Client for Windows software with a Graphical User Interface (GUI):
   - To install with a GUI, leave the Avamar Client User Interface option enabled, and click Next.
   - To install without a GUI, click Avamar Client User Interface and select Entire feature will be unavailable, and click Next.
   The Ready to install Avamar for Windows screen appears.

6. Enter the server information and click Install.
   A User Account Control dialog box appears.

7. Click Yes.

8. When the installation completes, click Finish.
   The installation wizard closes and the Avamar icon appears in the system tray.

Registering

Before you can back up files or restore files, you must register the client with the Avamar server.

Do not register the Avamar Client for Windows unless instructed to do so by the system administrator. The administrator often registers and activates the client from the Avamar server.

To register and activate the Avamar Client for Windows software from the client computer:

Procedure

1. Right-click the Avamar system tray icon.
2. Select Manage > Activate Client.
   The Activate Client Setup dialog box appears.
3. In Administrator Server Address, type the hostname of the Avamar server as defined in DNS, or its IP address.
4. In Administrator Server Port, type 28001.
5. In Client Domain, type the Avamar domain for this client.
Note

The default domain is “clients.” However, the Avamar system administrator can define other domains and subdomains. Consult the Avamar system administrator for the domain to use when registering this client. When typing a domain (for example, clients/MyClients), do not include a slash (/) as the first character. A slash as the first character causes an error and prevents you from registering this client. Do not even use a backslash (\) in this field.

6. Click Activate.

The Activate Client Setup dialog box closes, and the activation process starts. Avamar client adds a green check mark to its system tray icon when activation successfully completes.

Uninstalling and upgrading

You do not have to uninstall earlier versions of Avamar Client for Windows software before you install a new version.

When installing the Avamar Client for Windows on a computer that has a version of the software installed, the installation program prompts you to select one of the following:

- Upgrade current Avamar Client for Windows installation to the new version.
- Remove old Avamar Client for Windows installation.

Note

It might be necessary to deactivate the client instance from the Avamar server to successfully reactivate it with the Avamar server. The Avamar Administration Guide contains further information.

If you decide to remove the old installation, rerun the installation file to install the new version. The current installation session becomes an “uninstall” session, then terminates.

You can also use the Windows Control Panel Add/Remove Programs feature to completely uninstall the Avamar Client for Windows.

Note

If you should revert to an older version of the Avamar Client for Windows software, you must completely uninstall the existing version before installing the older version. You cannot revert to an older version by using the upgrade process.
CHAPTER 9

Backup and Restore

This chapter includes the following topics:

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- Restore authority ....................................................... 79
- Capabilities and limitations ....................................... 79
- Avamar Web Restore for Windows, Mac, and Linux clients .. 81
- Windows clients ...................................................... 83
- Mac OS X clients .................................................... 87
- Linux clients ........................................................... 90
- AIX, HP-UX, Linux, and Solaris clients ....................... 95
Overview

After installation and registration, the data on Avamar clients is typically backed up automatically by way of regularly scheduled backups that are initiated by the Avamar server. A system administrator backed up data using Avamar Administrator. However, you can also initiate on-demand backup and restore operations directly from the Avamar client.

Note

The NetWorker client (lgtoclnt) can be installed by running the NetWorker Upgrade/Install for Client Downloads workflow package. The workflow automates the steps that are required to make the client available or to upgrade it alongside the Avamar clients on the Avamar Web Documents & Downloads page. Refer to workflow documentation for installation information.

Note


Note

When performing on-demand backups, you can only initiate a single backup at a time. The Avamar client user interface governs this limitation. However, if backups are performed from the command line, ensure that each on-demand backup operation is complete before initiating another one.

There are two restore interfaces for Windows, Macintosh, and Linux clients:

- Avamar Web Restore
- Avamar client web UI

Use these interfaces to restore directories and files that are backed up using a file system plug-in. To restore data backed up with other plug-ins, refer to the guide specific to the plug-in.

Use Avamar Web Restore to restore individual files and to restore directories and multiple files as zip files. Certain limitations apply to Avamar Web Restore, as described in “Capabilities and limitations”.

The Avamar client web UI provides enhanced features for desktop computers and laptop computers. Use the Avamar client web UI to restore a file, restore several files, or restore complete folders. Restore files and folders to their original location or to a new location. Also use Avamar client web UI to launch interactive backups through file system plug-ins.
**Restore authority**

Avamar client grants you authority to restore a folder or a file only if your login credentials grant operating system Write permission for the restore location.

If you want to restore a folder or file that has the same path and name as one that exists on your computer, your login credentials must authenticate you as the owner of that existing folder or file before Avamar client restores over it.

**Capabilities and limitations**

This section describes capabilities and limitations of Avamar Web Restore. These limitations do not apply to the Avamar client web UI.

**International character support**

Avamar generally supports the use of specific supported international characters in the names of directories, folders, and files. However, proper display of international language characters is contingent on the client computer installed system fonts being compatible with the original language.

If you browse backups that were created with international characters and a compatible font is not installed on the system, then any characters that the system cannot resolve are displayed as rectangles. This process is a normal limitation of that particular situation and does not affect the ability to restore these directories, folders, or files. The Avamar Release Notes provide additional international language support information.

**Restoring international characters with web restore**

With the Avamar Web Restore feature, restores with directories or multiple files are delivered in the form of a zip file. When unzipping the file, file and directory names with international characters might not restore correctly due to inherent limitations in some zip utilities.

To correctly restore files with international characters using the Avamar Web Restore feature, use a zip utility that fully supports international characters. Examples of zip utilities that have been confirmed to work correctly include:

- Winrar 3.80 or later
- Winzip 12.0 or later
- 7zip 4.65 or later

**Note**

Microsoft Windows compressed folders are specifically known to not reliably handle international characters. Do not use this option with the Avamar Web Restore feature.

**Restoring encrypted files is not supported**

It is not possible to restore encrypted files with the Avamar Web Restore feature. Any files that were encrypted at the time of the original backup are restored as empty (0 bytes) files. Contact the Avamar system administrator, who can restore encrypted files using Avamar Administrator.
Avamar Web Restore client-type limitation

You can use the Avamar Web Restore feature to restore data from Windows clients, Macintosh clients, and Linux clients.

If you use the Web Restore interface to restore data from other client types, the data is corrupted during the restore process. This issue also applies to data that originated on a Windows computer, Macintosh computer, or Linux computer but was copied to and backed up from another computer, such as a NetWare server. The data that is backed up from the NetWare server cannot be restored to the original computer through Avamar Web Restore. If you should restore data from other client types, contact the Avamar system administrator who can restore the files using Avamar Administrator.

ACLs not preserved by Avamar Web Restore

When you restore folders or files with the Avamar Web Restore feature, ACLs and any other access rights to the folders or files that might have existed on the original client are not preserved.

Mixed backups are not supported

The full backup for a client and all subsequent incremental and differential backups must be stored on either the Avamar server or a single Data Domain system.

Avamar does not support any of the following scenarios:

- Full backup on a Data Domain system and incremental or differential backups on the Avamar server
- Full backup on the Avamar server and incremental or differential backups on a Data Domain system
- Full backup on one Data Domain system and incremental or differential backups on another Data Domain system

Therefore, if you change the device on which backups for a client are stored, then you must perform a full backup before any further incremental or differential backups.

Wildcard characters not supported during restores

When performing restores from the `avtar` command line, wildcard pattern matching characters, such as asterisk (*) and question mark (?), are not supported.

The only way to constrain a restore operation is to define a partial path within the backup (that is, a single file or directory structure) and restore only that data.

Backup always modifies the atime value

On UNIX and UNIX variants, `avtar` always modifies the atime (access time) value for files that are opened and read during the backup.

This action occurs during an initial backup when the file has been modified since the last backup or when the client's file cache has been deleted.
Avamar Web Restore for Windows, Mac, and Linux clients

Use Avamar Web Restore to restore files that were backed up from Windows clients, Mac OS X clients, and Linux clients.

For proper display, view Avamar Web Restore in a web browser that provides a viewport that is at least 1024 pixels in width and at least 768 pixels in height.

Opening Avamar Web Restore

Procedure

1. Open a web browser and type the following URL:
   
   http://AVAMARSERVER

   where AVAMARSERVER is the Avamar server network hostname (as defined in DNS) or IP address.
   
   You are redirected to the Avamar secure web server. The protocol changes to HTTPS. You may see an alert page if the server’s certificate is not accepted by your web browser. Continue to the Avamar Web Restore home page.

2. From the links at the top of the page, click a destination.
   Alternatively, click one of the icons on the body of the page.

Logging in to Avamar Web Restore using LDAP

Procedure

1. On the home page, from the links at the top of the page, click either Search or Browse.
   
   Click Search to search for files by filename. Click Browse to browse through a directory tree for files.
   
   Alternatively, hover the cursor over the Search or Browse icons on the home page, and click the Log-in Required icon that appears.
   
   The login page appears.

2. In User ID, type your username.
   
   This username is the one that you use to log in to your company's domain applications that use LDAP v.3-compatible authentication, such as Active Directory. When your username includes a domain segment (@domain), remove that segment.
   
   For example, if you log in with the username "jsmith@biz.domain.com", use jsmith.

3. In Password, type your password.

4. In Domain, select LDAP.
   
   The list of LDAP domains appears.

5. From the list of LDAP domains, select the domain of your user account.
   
   The list only includes domains that an administrator configures Avamar to recognize.
Begin the authentication process by using one of the following methods:

- When you have backups from more than one computer, in **Client Path**, select the Avamar client path for a computer.
- When you have backups from only one computer, click **Login**.

Avamar Web Restore authenticates your credentials and the page you selected appears.

### Logging in to Avamar Web Restore using Avamar

#### Procedure

1. On the home page, from the links at the top of the page, click either **Search** or **Browse**.

   Click **Search** to search for files by filename. Click **Browse** to browse through a directory tree for files.

   Alternatively, hover the cursor over the Search or Browse icons on the home page, and click the **Log-in Required** icon that appears.

   The login page appears.

2. In **User ID**, type your username.

   Use your Avamar system username.

3. In **Password**, type your password.

4. In **Domain**, select **Avamar**.

5. In the text area of **Domain**, type the full path of the Avamar domain of your computer.

   The path is case-sensitive. The server does not validate the existence of the path that you type.

   For example, if the Avamar server registered your computer in the /clients/accounting domain, type /clients/accounting. Typing /Clients/accounting does not display the /clients/accounting domain.

6. In **Client Name**, type the client computer's name.

   Use the same name that the Avamar server used to register the computer.

7. Click **Login**.

   Avamar Web Restore authenticates your credentials and the page you selected appears.

### Performing a restore using Avamar Web Restore

To restore files and folders using Avamar Web Restore:

#### Procedure

1. On the Avamar Web Restore home page, from the links at the top of the page, click either **Search** or **Browse**.

   Click **Search** to search for files by filename. Click **Browse** to browse through a directory tree for files.

2. Log in.
3. Using either search or browse, select files and folders.
4. Click the Download icon.

When you select multiple files, Avamar Web Restore combines all selections into one zip file that retains the relative path structure of the source. When you select only one file, Avamar Web Restore does not place it in a zip file. Avamar Web Restore sends the file to your web browser.

5. Save the zip file or individual file on your computer.

Open zip files using a zip utility.

Windows clients

Avamar Client for Windows initiates on-demand backups and restores using the Avamar client application. This application is accessible through the system tray icon.

Restore requirement

To restore files to a Windows computer, the logged in account must have the Windows “Restore files and directories” user right assigned to it in Local Security.

This user right is assigned by default to an account if it is a member of either the Administrators or Backup Operators groups.

An account that is not a member of either of these groups, or of another group that includes this user right, must have this right assigned, either through group membership or individual assignment, before it can be used to restore files.

Network optimization

Avamar Client for Windows is designed to minimize network and server load by blocking a backup request when you currently have an on-demand or a scheduled backup running or waiting to run. A message is displayed when this action occurs.

Performing a single-click backup

You can launch an on-demand backup with a single click on the Avamar Client for Windows context menu. This backup does not open a user interface.

Before you begin

The backup dataset depends on whether the client is running a server version of the Windows operating system, as shown in the following table.

Table 12 Backup datasets for Windows operating systems

<table>
<thead>
<tr>
<th>Windows OS type</th>
<th>Dataset</th>
</tr>
</thead>
<tbody>
<tr>
<td>Non-server</td>
<td>Dataset for each of the computer's assigned groups.</td>
</tr>
<tr>
<td>Server</td>
<td>Default dataset.</td>
</tr>
</tbody>
</table>

To start a single-click backup:

Procedure

1. Right-click the Avamar icon in the system tray.
The context menu appears.

2. Click **Back Up Now**.

**Results**

The backup request is sent to the server.

**Performing an interactive backup**

You can launch an on-demand backup using the Avamar client web UI. This interactive backup permits the selection of:

- **Dataset by group** — Choose to back up the dataset of any of the assigned groups for the computer.

- **Specific backup sets** — Select individual files, multiple files, and directories to include in the backup. This feature must be administratively enabled.

To start an interactive backup:

**Procedure**

1. Right-click the Avamar icon in the system tray and select **Back Up** from the context menu.

   The Backup page opens in a web browser. This page displays information about the dataset and backup schedule for each of the groups for the computer.

2. Review the available policy trees, and select the appropriate backup group.

   If the computer is in only one backup group, only one policy tree appears.

   **Note**

   If the Backup page includes the Select Now button, you can select the files and directories to include in the backup instead of selecting a backup group. The online help describes how to use this feature.

3. Click **Back Up Now**.

**Performing a restore using Avamar client web UI**

You can initiate an on-demand restore using the Avamar client web UI from the Avamar icon in the system tray. The web UI opens in the default web browser for the computer.

From the web UI, use the Search page to search for files and directories by name, or use the Browse page to find files and directories using a familiar directory tree view. Using either method, you can select and restore any of the retained versions of a file.

To restore files and directories using the Avamar client web UI:

**Procedure**

1. Right-click the Avamar icon in the system tray and select **Restore** from the context menu.

   The web UI opens in the default web browser. Depending on the Avamar server settings, a login screen may appear. If it happens, log in. The web UI opens with the Search page. To use the Browse page instead, select Browse from the side menu.

2. (Optional) Select an alternate computer as the backup source.

   This feature is described in the online help.
3. Use the **Search** page or the **Browse** page to add folders and files to the restore set.

4. Choose how to name the restored files:
   - Select **New Name** to assign an automatically generated new name to each file that you restore.
   - Select **Overwrite Existing File** to retain the names of all files in the restore set.

5. (Optional) Select a new restore location:
   a. Click **Browse**.
      The location browser appears and displays a list of folders on the computer.
   b. Select a folder for the restore location.
   c. Click **Select Folder**.
      The location tool closes and the new restore location is listed in Restore to.

6. Click **Restore**.

### Getting status

The Avamar Client status window provides information about backup and restore tasks. It also provides supplementary access to local settings and logs for Avamar client.

To view the status of backup and restore tasks from the Avamar client:

**Procedure**

1. Right-click the Avamar icon.
   The context menu appears.
2. Select **Manage > View Console**.

**Results**

In-progress and completed backups appear in the main window pane of the Avamar Client status window. Access to local settings and logs is available through the menu bar.

### Client notification settings

You can configure Avamar Client for Windows to display or hide client notifications. These notifications are enabled by default.

The client notifications are:

- **Backup Reminder**—Reminder that appears after a set number of days have elapsed since the last backup. Possible values are: 1, 2, 3, 4, 5, 6, 7, or **Never**.
- **Balloon Messages**—Task messages that appear in balloons near the Avamar icon.

To enable or disable client notifications:

**Procedure**

1. Right-click the Avamar icon in the system tray.
   The context menu appears.
2. On **Settings > Show Backup Reminder**, select a setting.
A checkmark appears next to the selected setting.

3. On the **Settings** submenu, click **Show Balloon Messages**.

When a checkmark appears, the balloon messages appear. When the checkmark is cleared, the balloon messages do not appear.

Balloon messages are brief messages that appear near the Avamar icon. The following table describes these messages.

**Table 13 Avamar balloon message descriptions**

<table>
<thead>
<tr>
<th>Message</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Backup Started</td>
<td>An automatic backup starts, and an on-demand backup task is received.</td>
</tr>
<tr>
<td>Backup Finished</td>
<td>Either an automatic backup or an on-demand backup finishes.</td>
</tr>
<tr>
<td>Backup Canceled</td>
<td>A backup (automatic or on-demand) is canceled through the Progress window,</td>
</tr>
<tr>
<td></td>
<td>the console, or administrative action.</td>
</tr>
<tr>
<td>Restore Started</td>
<td>A restore task is received from the web UI. One message for each separately</td>
</tr>
<tr>
<td></td>
<td>selected folder, and for each folder that contains selected files.</td>
</tr>
<tr>
<td>Restore Finished</td>
<td>A restore task finishes.</td>
</tr>
<tr>
<td>Restore Canceled</td>
<td>A restore is canceled through the Progress window, the console, or</td>
</tr>
<tr>
<td></td>
<td>administrative action.</td>
</tr>
<tr>
<td>Upgrade Started</td>
<td>An upgrade of the Avamar Client for Windows software started.</td>
</tr>
<tr>
<td>Upgrade Finished</td>
<td>An upgrade of the Avamar Client for Windows software finished successfully.</td>
</tr>
<tr>
<td>Upgrade Failed</td>
<td>An upgrade of the Avamar Client for Windows software failed.</td>
</tr>
</tbody>
</table>

**Progress window**

The Progress window provides a visual means of determining the progress of an Avamar Client for Windows task, and enables you to pause or cancel the task.

By default the Progress window appears whenever a task starts. You can change the setting so that the window is hidden. However, while the window is hidden, you cannot pause backups.

To show or hide the Progress window:

**Procedure**

1. Right-click the Avamar icon in the system tray.
   
   The context menu appears.

2. On the **Settings** submenu, click **Show Progress Bar**.

   When a checkmark appears, the Progress window appears. When the checkmark is cleared, the Progress window does not appear.

**Canceling a backup**

To cancel an automatic or manual backup, click **Stop** on the **Progress** window.
Pausing a backup

You can pause manual and automatic backups for up to 30 minutes. When you restart a paused backup, the backup resumes at the point it was paused. After 30 minutes, the backup resumes automatically.

Avamar clients are designed so that backups have a low impact on system resources. However, you may pause a backup to reclaim resources. When paused, a backup uses minimal system resources.

To pause a backup, click **Pause** on the **Progress** window. To resume a backup, click **Resume**.

**Mac OS X clients**

You can initiate on-demand backups and restores using the Avamar for Mac OS X Client, located in the Applications folder.

By default, this application is launched at login. All features and actions are accessible through its icon on the menu bar.

**Network optimization**

The Avamar for Mac OS X Client is designed to minimize network and server load by blocking a backup request if you currently have an on-demand or a scheduled backup running or waiting to run. A message is displayed when this occurs.

**Performing a single-click backup**

You can launch an on-demand backup with a single click on the Avamar for Mac OS X Client context menu. This backup does not open a user interface.

A single-click backup includes the dataset for each of the assigned groups for the computer.

To start a single-click backup:

**Procedure**

1. Click the Avamar icon on the menu bar.
   
   The context menu appears.

2. Click **Back Up Now**.

**Performing an interactive backup**

You can launch an on-demand backup using the Avamar client web UI.

This interactive backup permits the selection of:

- **Dataset by group**—Choose to back up the dataset of any of the computer assigned groups for the computer.

- **Specific backup sets**—Select individual files, multiple files, and directories to include in the backup. This feature must be administratively enabled.

To start an interactive backup:

**Procedure**

1. Click the Avamar icon on the menu bar, and then click **Back Up** from the context menu.
The Backup page opens in the web browser. This page displays information about the dataset and backup schedule for each of the groups for the computer.

2. Review the available policy trees, and select the appropriate backup group.
   If the computer is in only one backup group, only one policy tree appears.

   **Note**
   If the Backup page includes the Select Now button, you can select the files and directories to include in the backup instead of selecting a backup group. The online help describes how to use this feature.

3. Click **Back Up Now**.

**Performing a restore using Avamar client web UI**

You can initiate on-demand restores from the Avamar icon on the menu bar using the Avamar client web UI. The web UI opens in the default web browser.

From the web UI, use the Search page to search for files and directories by name, or use the Browse page to find files and directories using a familiar directory tree view. Using either method, you can select and restore any of the retained versions of a file.

To restore files and directories using the Avamar client web UI:

**Procedure**

1. Click the Avamar icon on the menu bar, and then click **Restore** from the context menu.
   The web UI opens in the default web browser. Depending on the Avamar server settings, a login screen may appear. If it happens, log in.
   The web UI opens with the Search page. To use the Browse page instead, select Browse from the side menu.
2. Use the **Search** page or the **Browse** page to add folders and files to the restore set.
3. Choose how to name the restored files:
   - Select **New Name** to assign an automatically generated new name to each file that you restore.
   - Select **Overwrite Existing File** to retain the names of all files in the restore set.
4. (Optional) Select a new restore location:
   a. Click **Browse**.
      The location browser appears and displays a list of the folders on the computer.
   b. Select a folder for the restore location.
   c. Click **Select Folder**.
      The location tool closes, and the new restore location is listed in Restore to.
5. Click **Restore**.
Getting status

The Work Order List window provides information about backup and restore tasks. It also provides supplementary access to local settings and logs for the Avamar client.

To view the status of backup and restore tasks:

**Procedure**

1. Click the Avamar icon on the menu bar.
   - The context menu appears.
2. Select **Manage > View Console**.

Backup reminder

You can configure the Avamar for Mac OS X Client to display or hide the backup reminder. This notification is enabled by default.

The backup reminder appears when more than 24 hours have elapsed since the last backup.

To enable or disable the backup reminder:

**Procedure**

1. Click the Avamar icon on the menu bar.
   - The context menu appears.
2. On **Settings > Show Backup Reminder** , select a setting.
   - The possible values are: 1, 2, 3, 4, 5, 6, or **Never**.
   - A checkmark appears next to the selected setting.

Progress window

The Progress window provides a visual means of determining the progress of an Avamar for Mac OS X Client task. It also enables you to pause or cancel the task.

By default the Progress window appears whenever a task starts.

You can change this setting so that the window is hidden. However, while the window is hidden, you cannot pause backups.

To show or hide the Progress window:

**Procedure**

1. Click the Avamar icon on the menu bar.
   - The context menu appears.
2. On the **Settings** submenu, click **Show Progress Bar**.
   - When a checkmark appears next to the option, then the Progress window appears. When the checkmark is cleared, then the Progress window does not appear.

Canceling a backup

To cancel an automatic or manual backup, click **Stop** on the Progress window.
Pausing a backup

You can pause manual and automatic backups for up to 30 minutes. When you restart a paused backup, the backup resumes at the point it was paused. After 30 minutes, the backup resumes automatically.

Avamar clients are designed so that backups have a low impact on system resources. However, you may pause a backup to reclaim resources. When paused, a backup uses minimal system resources.

To pause a backup, click Pause on the Progress window. To resume a backup, click Resume.

Linux clients

Back up and restore of Linux clients can also be performed in several ways. The following sections describe tasks you can initiate for Linux clients:

- Full backup using avscc command
- Interactive backup and restore using Avamar client web UI
- Backup and restore using avtar commands
- Performing an on-demand backup with the Linux Fast Incrementals plug-in on page 92

Full backup using avscc command

Running avscc at the command line with the backupnow flag backs up Linux clients much the same as a single-click backup of a Windows or Mac computer.

This command launches a backup of the source dataset for each group that is assigned to the client and includes any additional source added through the web UI.

To initiate a backup using avscc:

Procedure

1. Open a command shell.
2. Change the working directory to the location of the avscc executable by typing:
   ```bash
   cd /usr/local/avamar/bin
   ```
3. Run avscc with the backupnow flag by typing:
   ```bash
   avscc --command=backupnow
   ```
   The invoked instance of avscc submits a backup request to the server and exits. The server schedules and runs the backup task.

Interactive backup and restore using Avamar client web UI

You can perform interactive backups and restores using a web browser to access the Avamar client web UI.

Linux clients require the following environment to use these features:

- Desktop environment with a window system
- Firefox 3.0 or newer web browser that is configured to be launched by a call to one of the following environment variables:
Performing a backup

You can perform an on-demand backup through the Avamar client web UI in two ways. When you perform an on-demand backup through the Avamar client web UI, you can select:

- **Dataset by group**—Choose to backup the dataset of any of the assigned groups for the computer.
- **Specific backup sets**—Select individual files, multiple files, and directories to include in the backup. This feature must be administratively enabled.

To initiate an on-demand backup using the web UI:

**Procedure**

1. Open a command shell.
2. Change the working directory to the location of the avscc executable by typing:
   ```
   cd /usr/local/avamar/bin
   ```
3. Invoke avscc with the backup flag by typing:
   ```
   avscc --command=backup
   ```
   The login window appears in the web browser.
4. Log in to the web UI.
   The Backup page opens in a web browser. This page displays information about the dataset and backup schedule for each of the groups for the computer.
5. Review the available policy trees, and select the appropriate backup group. If there is only one backup group for the computer, then only one policy tree appears.

   **Note**

   If the Backup page includes the Select Now button, you can select the files and directories to include in the backup instead of selecting a backup group. The online help describes how to use this feature.

6. Click **Back Up Now**.

Performing a restore

You can initiate an on-demand restore through the Avamar client web UI.

Use this interface to select and restore single files, multiple files, and directories. You can restore files and directories to their original location or to a new location.

To initiate an on-demand restore using the web UI:

**Procedure**

1. Open a command shell.
2. Change the working directory to the location of the avscc executable by typing:
   ```
   cd /usr/local/avamar/bin
   ```
3. Invoke `avscc` with the `restore` flag by typing:

```
avscc --command=restore
```

The login window appears in the web browser.

4. Log in to the web UI.

The Search page appears. To use the Browse page instead, select Browse from the side menu.

5. Use the Search page or the Browse page to add folders and files to the restore set.

6. Choose how to name the restored files:
   - Select New Name to assign an automatically generated new name to each file that you restore.
   - Select Overwrite Existing File to retain the names of all files in the restore set.

7. (Optional) Select a new restore location:
   a. Click Browse.

      The location browser appears and displays a list of the folders on the computer.

   b. Select a folder for the restore location.

   c. Click Select Folder.

      The location tool closes and the new restore location is listed in Restore to.

8. Click Restore.

**Performing an on-demand backup with the Linux Fast Incrementals plug-in**

**Procedure**

1. In Avamar Administrator, click the Backup & Restore launcher link.

   The Backup, Restore and Manage window appears.

2. In the domain tree, select the domain for the client.

3. From the list of clients, select the client computer to back up.

   You can only view clients in the domain for the login account. To view all clients, log in to the root domain.

4. Click the Backup tab.

   A list of plug-ins on the client appears in the left pane of the Backup tab.

5. To back up, browse to and select the checkbox next to the data.

6. If you browse the client file system, specify a valid client username and password, then click OK.

   The username and password must have read permissions on the files and directories that you select for backup.

7. (Optional) To view a summary of all directories and files that you selected for backup, select Actions > Preview List.

8. Select Actions > Back Up Now.

   The On Demand Backup Options dialog box appears.
9. Select the backup retention setting:
   - To automatically delete this backup from the Avamar server after a specific amount of time, select **Retention period**. Specify the number of days, weeks, months, or years for the retention period.
   - To automatically delete this backup from the Avamar server on a specific calendar date, select **End date** and browse to that date on the calendar.
   - To keep this backup for as long as this client remains active in the Avamar server, select **No end date**.

10. From the **Avamar encryption method** list, select the encryption method to use for data transfer between the client and the Avamar server during the backup.

   The encryption technology and bit strength for a client/server connection depends on several factors, including the client operating system and Avamar server version. The **Avamar Product Security Guide** provides additional information.

11. Click **More Options**.

   The **Backup Command Line Options** dialog box appears.

12. (Optional) Select the **Show Advanced Options** checkbox to view advanced options, which appear in red.

13. Select the **Backup Mode**.

   You can select whether to let the system determine whether to perform a full or incremental backup, or you can force a full backup, or force an incremental backup.

14. Click **OK** on the **Backup Command Line Options** dialog box.

15. Click **OK** on the **On Demand Backup Options** dialog box.

   The **On Demand Backup Request** dialog box indicates that the backup started.

16. Click **Close**.

   The restore workflow for the Linux Fast Incrementals plugin is the same as the traditional filesystem plugin. **Avamar Web Restore for Windows, Mac, and Linux clients** on page 81 has further information.

---

**Linux Fast Incrementals plug-in backup and recovery notes**

This section contains notes and troubleshooting information that is related to the Fast Incrementals plug-in.

**File system is read-only during level 0 backups**

When a level 0 (full) backup is performed with the Linux Fast Incrementals plug-in, the file system is in read-only mode for the duration of the backup.

**Fast Incrementals backups are at the file system level only**

The Linux Fast Incrementals plug-in can only perform backups at the file system level. You cannot use the plug-in to backup individual files and directories.

**Only mount points are restored when top level checkbox is selected**

When selecting the top level checkbox of a backup for restore, this "top folder" is not restored. Only the mount point underneath it is restored.

When performing a redirected restore of multiple mount, files or directories may overwrite each other when the path of a file or directory in one mount point is the same as the path or directory in another mount point.
Backup retries not supported
If a Fast Incrementals backup fails (for example, if the client system reboots during the backup), the backup will not retry automatically after the reboot, but should complete on the next scheduled backup window.

If the client system reboots unexpectedly or crashes during a Fast Incrementals backup, the Fast Incrementals state will be lost and the next backup will revert to a Level 0 backup to maintain backup consistency.

Fast Incrementals backups can only be restored with the Fast Incrementals plug-in
"Cross-platform" restores are not supported. You cannot restore Fast Incrementals backups using the traditional Linux client plug-in. You can only restore using the Fast Incrementals plug-in.

Error message related to quota package
An error message similar to the following is displayed during reboot:

```
Enabling local filesystem quotas: quotaon: using /xfs_local/aquota.group on /dev/mapper/lbbv.grp_0-lbbv.vol_00 [/xfs_local]: Invalid cross-device link
```

This issue happens when the following actions occur:

- When a filesystem being protected by Fast Incrementals backup is updated in `fstab`.
- When quotas are configured over the filesystem and the machine is subsequently rebooted.

This issue is an expected error and the quota configurations are not disturbed.

Do not change file permissions for Linux Fast Incremental journal or configuration files
Do not change file permissions for Linux Fast Incrementals journal files or the directory where these files reside (`/var/avamar/BackupBoost/journals`). Do not change the file permissions for Linux Fast Incrementals configuration files or the directory where these files reside (`/var/avamar/BackupBoost/config`). Changing permissions on these files may result in configuration errors, data inconsistency, or the unnecessary creation of full backups.

Disk space required for journal and configuration files
The space that is required for Linux Fast Incrementals journal and configuration files depends on several factors, such as:

- The number of filesystems that are configured.
- The number of inodes that are changed on each filesystem.
- The number of characters in inode name (if greater than 32 bytes).

For example, if a filesystem contains 10 million inodes, and assuming a 10% change rate, then approximately 300 MB of disk space would be required for the journal and configuration files for the filesystem.

Changing the filesystem UUID
Do not change UUID of a filesystem that has been configured for Linux Fast Incrementals. If changing the UUID is required, first deactivate the filesystem for LFI, change the UUID, then active the filesystem for LFI again.
Notes about Linux feature support with Linux Fast Incrementals

- Linux lazy unmount is not supported. An error message is then generated.
- Linux mount move and an error message are generated.
- No support for stackable filesystems or fuse filesystems which are mounted to a Linux Fast Incrementals configured filesystem.
- Linux containers are not supported with LFI.
- The `debugfs` command is not supported. If it is run, LFI cannot capture the generated events and does not backup these files/inodes.
- Running `e2fsck` on an LFI configured filesystem results in a full backup.
- LFI creates a device special file for each enabled filesystem. These files are located in the system's `/dev` directory (for example, `/dev/lfsdisk01`). These created files are deleted when the filesystem is disabled for LFI.

AIX, HP-UX, Linux, and Solaris clients

This section describes on-demand back up and restore for AIX, HP-UX, Linux, and Solaris clients.

Back up and restore of Linux clients can also be performed using `avsscc` commands and the web UI. Linux clients explains more.

Backup and restore using avtar commands

AIX, HP-UX, Linux, and Solaris clients can initiate on-demand backups and restores using the `avtar` command line.

**Note**

Space limitations in this guide cause the examples in this topic to continue (wrap) to more than one line. However, you must type all commands and options in a command shell on a single command line (no line feeds or returns allowed).

Performing an on-demand backup

Back up AIX, HP-UX, Linux, and Solaris clients on-demand from the command line using an avtar command.

The avtar command must be in the following basic format:

```
avtar -c --label=NAME FILE1 [FILE2 ... ] DIR1 [DIR2 ... ] --id=USER
```

where:

- `NAME` is a short descriptive name for the backup.
- `FILE1 [FILE2 ... ] DIR1 [DIR2 ... ]` is a space-separated list of filepaths and directory paths to include in the backup.
- `USER` is the username to use for authentication.

This must be the username of an Avamar internal user account and use the format `USERNAME@DOMAIN`, where `USERNAME` is the username of the account and `DOMAIN` is the authentication domain for the account.

The following example backs up files within the MyFiles and abcd directories on a Linux computer, and labels the backup jdoeFiles:
Performing a restore

Restore files to AIX, HP-UX, Linux, and Solaris clients from the command line using an avtar command.

The `avtar` command must be in the following basic format:

```
avtar -xv --label=NAME --before=DATE --after=DATE FILE1 [FILE2 ...] DIR1 [DIR2 ...] --target=PATH --id=USER
```

where:

- `NAME` is a short descriptive name for the backup.
- `DATE` is the endpoint date for backups used in the restore. When used with `after`, all backups on or after `DATE` are included. When used with `before`, all backups on or before `DATE` are included. When both are used a time span can be expressed. `DATE` is formatted as `YYYY-MM-DD HH:MM:SS`. The value of `DATE` may be truncated to reduce its specificity. For example, `YYYY` is acceptable.
- `FILE1 [FILE2 ...] DIR1 [DIR2 ...]` is a space-separated list of filepaths and directory paths to include in the restore.
- `PATH` is the top level directory of a new restore location for the files and directories in the restore.
  When `--target=PATH` is not included in the restore command, files and directories are restored to their original location. In that case, files are not overwritten unless the `overwrite` option is included, using the following format:

```
--overwrite={always | modified | newest | newname}
```

where:

- `always`—Replaces any file existing on the client with a back up from the same filepath.
- `modified`—Replaces any file existing on the client with a back up from the same filepath, unless the date/time stamp of the backed up file is the same as the existing file.
- `newest`—Replaces any file existing on the client with a back up from the same filepath, only if the date/time stamp of the backed up file is newer than the date/time stamp of the existing file.
- `newname`—Restores a file that matches the filepath of a file existing on the client but appends a version number to the restored file to prevent overwriting the existing file.
- `USER` is the username to use for authentication.
  This must be the username of an Avamar internal user account and use the format `USERNAME@DOMAIN`, where `USERNAME` is the username of the account and `DOMAIN` is the authentication domain for the account.

The following example restores all of the files found in the backup labeled `newsletters` that were created before the indicated date and time into the `old_newsletters` directory on an HP-UX or Solaris computer.

```
/opt/AVMRc1nt/bin/avtar -xv --target="old_newsletters" --before="2011-12-1 15:00:00" --id=jdoe@avamar/clients/MyClient --label="newsletters"
```

The following example restores files found in the `abcd` and `MyFiles` directories in the backup labeled `newsletters` into the `old_newsletters` directory on a Linux computer.
Getting status using the command line

Get status of AIX, HP-UX, Linux, and Solaris clients from the command line using an `avtar` command.

Use the following format for the `avtar` command:

```
avtar {--backups | --list} --verbose=LEVEL --label=NAME --
after=DATE --before=DATE --count=NUMBER --id=USER
```

where:

- **LEVEL** is the level of verbosity that is returned by the command.
- **DATE** is the endpoint date for backups that are used in the restore. When being used with, all backups on or after or before DATE is included. When both are used a time span can be expressed.
  - **DATE** is formatted as YYYY-MM-DD HH:MM:SS. The value of DATE may be truncated to reduce its specificity. For example, YYYY is acceptable.
- **NUMBER** is the number of backups to list. If not specified, all backups are listed.
- **NAME** is a short descriptive name for the backup.
- **USER** is the username of the Avamar internal user account that is used for authentication.

Use the format `USERNAME@DOMAIN`, where `USERNAME` is the username of the account. `DOMAIN` is the authentication domain for the account.

The following example uses `--backups` to display information about the three most recent backups that are created after the indicated date and time. Verbose (status and warning) messages are enabled, and the command path is correct for a Linux client.

```
/usr/local/avamar/bin/avtar --backups --verbose --count=3 --
after="2011-4-1 11:17:33" --id=jdoe@avamar/clients/MyClient
```

The following example uses `--list` to list files and directories inside the backup that is labeled `jdoeFiles` that were created before the indicated date and time. Highly verbose (`--verbose=2`) messages are enabled, and the command path is correct for an HP-UX or Solaris computer.

```
/opt/AVMRclnt/bin/avtar --list --verbose=2 /myfiles/rem --
label="jdoeFiles" --before="2011-12-1 04:30:15" --id=jdoe@avamar/clients/MyClient
```
CHAPTER 10
Solaris Zones

This chapter includes the following topics:

- Important terms and concepts ................................................................. 100
- Capabilities and limitations ..................................................................... 100
- Installation and configuration ................................................................. 101
- Non-global zone disaster recovery ......................................................... 103
Important terms and concepts

This topic introduces important terms and concepts that you should be familiar with before you deploy Avamar in a Solaris 10 Zones environment.

Important terms and concepts:

- **Solaris 10 containers**—As an integral part of the Solaris 10 operating system, Solaris Containers isolate software applications and services by using flexible, software-defined boundaries. Solaris Containers allow many private execution environments to be created within a single instance of the Solaris operating system. Each environment has its own identity, separate from the underlying hardware, yet behaves as if it is running on its own system, making consolidation simple, safe, and secure.

- **Solaris 10 zones**—Solaris Zones are part of a Solaris Container, delivering security, application fault, and namespace isolation. A Solaris Zone is a virtual environment that has security and application fault containment and its own namespace that can be tailored to the application that runs in it.

- **Global and non-global zones**—One zone is always designated as and named the “global zone.” Global zones provide a structure within which other “non-global” zones can be created. The global zone encompasses all processes running on the system, regardless of whether these processes run within a non-global zone.

  Instead of "local zone," “non-global zone” is used because "local" is not an antonym of “global” in the context of Solaris zones.

Capabilities and limitations

You should note the limitations described in the two sections that follow.

- **Installation errors can occur with earlier version software**
- **Avagent restart limitation**

**Installation errors can occur with earlier version software**

Installing earlier versions of Avamar Client for Solaris software in non-global zones can display errors.

If you do so, then the following error may appear:

```
pkgadd: ERROR: postinstall script did not complete successfully
```

You can safely ignore this error as it is incorrect—the software did install correctly. Furthermore, version 3.7.2.94 and later software does not return this error.

**Avagent restart limitation**

If you restart the `avagent` process from the global zone, it forcibly terminates all `avagent` processes (both global and non-global), but only restarts the `avagent` process in the global zone.

If you install Avamar Client for Solaris software in non-global zones, then you must manually restart each `avagent` process in each non-global zone. Restarting the `avagent` processes directly from the non-global zone works as expected.
Installation and configuration

You can install the Avamar Client for Solaris software in the global zone or in individual non-global zones.

The only difference is whether you begin the installation sequence from the global zone or from a non-global zone.

Installing Avamar Client for Solaris software in the global zone

To install Avamar Client for Solaris in the global zone:

Procedure

1. Open a command shell and log in as root.
2. Log in to the global zone.
   The “global#” prompt indicates that you are successfully logged in to the global zone.
3. Perform the following installation tasks in the Avamar Client for Solaris section.
   a. Downloading the install package
   b. Installing and registering

Installing Avamar Client for Solaris software in a non-global zone

To install Avamar Client for Solaris in the global zone:

Procedure

1. Open a command shell and log in as root.
2. Log in to the global zone.
   The “global#” prompt indicates that you are successfully logged in to the global zone.
3. From the global zone, log in to the desired non-global zone.
   The shell prompt should change from “global#” to some other zone designation.
4. Perform the following installation tasks in the Avamar Client for Solaris section.
   a. Downloading the install package
   b. Installing and registering

Ensuring backup of all non-global zone configurations

Use the following information to ensure successful backup of non-global zone configurations.

AIX, HP-UX, Linux, and Solaris clients on page 95 explains more.

To successfully restore non-global zone data, a current copy of the non-global zone configuration must exist on the Avamar server.
Note

Attempting to restore non-global zone data without current zone configuration information might result in loss of data.

There are two methods to export and save a non-global zone configuration:

- Manually exporting and saving a non-global zone configuration
- Automatically exporting and saving a non-global zone configuration

Those methods are described in the following sections. By using the second method, each time you perform a backup, the zone configuration is automatically saved with the backup.

Manually exporting and saving a non-global zone configuration

To manually export and save a non-global zone configuration:

Procedure

1. Open a command shell and log in to the global zone as root.
   The “global#” prompt indicates that you are successfully logged in to the global zone.

2. Print each non-global zone configuration and direct it to a file by typing:
   
   ```
   zonecfg -z zone1 export > zone1.config
   ```
   
   where zone1 is the non-global zone configuration to back up.

3. Place this configuration file in a location that ensures its inclusion in the next backup by the Avamar server.

4. Repeat steps 2–3 for each global zone you back up.

Automatically exporting and saving a non-global zone configuration

The best practice to back up the zone configuration is to create a preprocessing script that exports and saves the zone configuration each time a backup occurs.

Procedure

1. Open a command shell and log in to the global zone as root.
   The “global#” prompt indicates that you are successfully logged in to the global zone.

2. Use a UNIX text editor to create a separate preprocessing script for each non-global zone in the /opt/AVMRc1nt/etc/scripts directory.
   
   For example, the following command creates the zone1_config.sh preprocessing script for the zone1 non-global zone:
   
   ```
   vi /opt/AVMRc1nt/etc/scripts/zone1_config.sh
   ```
   
   Each script should contain the following entries:
   
   ```
   #!/usr/bin/sh
   zonecfg -z zone1 export > /zone_configs/zone1.config
   ```
   
   where zone1 is the non-global zone name.

3. Save the changes.

4. Create an Avamar dataset for each non-global zone to back up:
Non-global zone disaster recovery

To restore global zone data, follow the procedure at AIX, HP-UX, Linux, and Solaris clients on page 95.

To perform disaster recovery of the entire non-global zone, use one of the two procedures that follow:

- **Restoring an entire non-global zone from a global zone backup**
  This is the recommended method. AIX, HP-UX, Linux, and Solaris clients on page 95 explains more.

- **Restoring an entire non-global zone from a non-global zone backup**
  Redirected restores are supported. Any zone that has been backed up from one machine can be restored to a different machine. This action can be performed if the new target machine has the same operating system, software packages, and dependencies as the original machine.

Restoring an entire non-global zone from a global zone backup

To restore a non-global zone from a global zone backup, first restore the zone configuration file to a temporary directory in the global zone. Then restore the rest of the non-global zone.

This action requires two separate restore operations.

Procedure

1. In Avamar Administrator, restore only the zone configuration file to a temporary directory in the global zone.
Do not restore any other files at this time.

2. Open a command shell and log in to the global zone as root.
   The “global#” prompt indicates that you are successfully logged in to the global zone.

3. Type:
   ```
cd /tmp
   ```
   where /tmp is the temporary directory in the global zone.

4. Specify that the zone1.config file should be used when re-creating the zone by typing:
   ```
   zonecfg -z zone1 -f zone1.config
   ```

5. Install the zone by typing:
   ```
   zoneadm -z zone1 install
   ```

6. To prevent the system from displaying sysidtool prompts on initial zone login, delete the .UNCONFIGURED file by typing:
   ```
   rm /export/home/zones/zone1/root/etc/.UNCONFIGURED
   ```

7. Return to Avamar Administrator and restore the remaining non-global zone files and directories.
   During the restore, include the `--restoresystem` advanced plug-in option.
   The *Avamar Administration Guide* provides additional information about supplying advanced plug-in options.

8. Return to the command shell session.

9. After the restore completes, boot up the zone by typing:
   ```
   zoneadm -z zone1 boot
   ```

10. Confirm that the zone is running by typing:
    ```
    zoneadm list -cv
    ```
    The following appears in the command shell:
    ```
    ID  NAME  STATUS       PATH       BRAND     IP
    0   global running / native shared
    4   zone1 running /zones/zone1 native shared
    ```

11. Confirm that you can log in to the zone by typing:
    ```
    zlogin zone1
    ```

---

**Restoring an entire non-global zone from a non-global zone backup**

**Procedure**

1. In Avamar Administrator, restore only the zone configuration file to a temporary directory in the global zone.
   Do not restore any other files at this time.

2. Open a command shell and log in to the global zone as root.
   The “global#” prompt indicates that you are successfully logged in to the global zone.
3. Type:

   cd /tmp

   where /tmp is the temporary directory in the global zone.

4. Specify that the zone1.config file should be used when re-creating the zone by typing:

   zonecfg -z zone1 -f zone1.config

5. Install the zone by typing:

   zoneadm -z zone1 install

6. To prevent the system from displaying sysidtool prompts on initial zone login, delete the .UNCONFIGURED file by typing:

   rm /export/home/zones/zone1/root/etc/.UNCONFIGURED

7. Boot up the zone by typing:

   zoneadm -z zone1 boot

8. Confirm that the zone is running by typing:

   zoneadm list -cv

   The following appears in the command shell:

<table>
<thead>
<tr>
<th>ID</th>
<th>NAME</th>
<th>STATUS</th>
<th>PATH</th>
<th>BRAND</th>
<th>IP</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>global</td>
<td>running</td>
<td>/</td>
<td>native</td>
<td>shared</td>
</tr>
<tr>
<td>4</td>
<td>zone1</td>
<td>running</td>
<td>/zones/zone1</td>
<td>native</td>
<td>shared</td>
</tr>
</tbody>
</table>

9. Log in to the zone by typing:

   zlogin zone1

10. Reinstall the Avamar Client for Solaris software in the non-global zone, and register it with the Avamar server.

    **Note**

    It might be necessary to deactivate this non-global zone client instance from the Avamar server to successfully reactivate it with the Avamar server.

11. Return to Avamar Administrator, and restore the remaining non-global zone files and directories.

    **Note**

    Sun Microsystems has recommended that no shared LOFS file systems be restored within a non-global zone. By default, Avamar does not traverse any LOFS or NFS file systems during backups, which is not an issue.
APPENDIX A

Novell NSS Volumes

This chapter includes the following topics:

- **Overview**: 108
- **Capabilities and limitations**: 108
- **Additional resources**: 108
Overview

Novell Storage Services (NSS) is the file system originally created for NetWare. With the introduction of Novell Open Enterprise Server (OES) Linux, Novell made its common services available on this operating system. By doing so, it has provided an easier migration path for customers wishing to deploy Linux in their environments. Therefore, you can create NSS volumes on and manage them from Linux.

Novell Open Enterprise Server (OES) Linux has introduced a new feature, XAttr Extension for Novell Storage Services (NSS), which allows easy backup and restore of NSS file metadata.

Capabilities and limitations

Consider the following capabilities and limitations.

- Files hosted on NSS volumes
  To maintain data integrity of transactional systems that use files hosted on NSS volumes, shut down those applications before you initiate a backup.

- Lack of snapshot support
  There is no snapshot support for NSS on OES Linux.

- OES Linux local eDirectory database
  The OES Linux local eDirectory database is not included in backups.

Additional resources

See the following additional resources on Novell NSS volumes.

<table>
<thead>
<tr>
<th>Topic</th>
<th>Location</th>
<th>Filename</th>
</tr>
</thead>
<tbody>
<tr>
<td>Novell Storage Services</td>
<td>Novell web site</td>
<td>nss_enu.pdf</td>
</tr>
<tr>
<td>Linux User Management</td>
<td>Novell web site</td>
<td>lumadgd.pdf</td>
</tr>
</tbody>
</table>
This chapter includes the following topics:

- Demand-paging cache ................................................................. 110
- File cache .................................................................................. 110
- Demand-paging cache example scenario .................................... 111
- Cache migration after upgrading the client ................................. 111
Demand-paging cache

Demand-paging cache is the new method for managing Avamar file and hash caches. File and hash caches store information about data that has been backed up to the Avamar server. Starting with Avamar 7.0, demand-paging cache replaces the original Avamar caching implementation for all client backups.

Demand-paging cache improves the `avtar` program’s capacity to handle a file cache for large file systems by enabling the system to perform the following actions:

- To automatically determine the optimal in-RAM cache size for the client environment.
- To adjust the cache size as needed

Demand-paging cache reduces memory consumption by removing the need to store the entire cache in memory for each instance of `avtar`.

The original cache implementation stored cache information in the `f_cache.dat` file. The demand-paging cache feature uses a new cache file, `f_cache2.dat`, which is stored in the `var` directory. Because the demand-paging cache files use unique names, the demand-paging cache feature does not interfere with the original cache file, `f_cache.dat`. The *Avamar Operational Best Practices* for earlier releases of Avamar provides more information about the original monolithic cache implementation.

Demand-paging cache divides the cache into a series of pages. All pages that belong to a backup are kept in a page list. Not all of these pages are memory-resident, but are brought into memory in time order. Demand-paging cache keeps a subsampled list of hashes for each page in memory to handle out-of-order access. This list is called the champion list.

Files that are larger than a threshold size are designated as “must have entries.” These entries are almost always added to the champion list. If a hash is not in the pages in memory, but is in the champion list, the associated page is read into memory. A semi-random selection process designates champions beyond those files that are designated as “must have” entries.

File cache

File cache management is implemented by using pages from `f_cache2.dat`. The `avtar` process loads pages, as needed, from `f_cache2.dat` into RAM instead of the entire file.

The original file cache implementation uses approximately 1 GB of disk space and 1 GB of RAM to track approximately 10 million files when `avtar` is running. This data is shared among all of the 16 backups that can be stored in the cache file. This method imposes limits on the maximum size of file systems that Avamar can back up. Demand-paging cache removes this size limitation.

Demand-paging cache requires 1 GB of disk space to track approximately 10 million files during a backup. The demand-paging file cache can store up to 16 backups worth of nonshared information, which means that the file cache for a normal use case can use approximately 20 GB of disk space. In comparison to the original file cache method, backups that implement the demand-paging file cache require up to 20 times more disk space.

However, demand-paging cache enables RAM utilization to remain fairly flat at a much lower size regardless of the number of files in the file system. Automatic tuning can change the actual RAM utilization amount.
Demand-paging cache example scenario

Each page consists of 100,000 entries and 15,000 champions.

Note

The entries and champion sizes are the maximums per page. The actual utilization is about 60% to 70% of that maximum because of the characteristics of the hash tables, which are used here for their fast access.

For the file cache, each entry is 64 bytes, or 6.4 MB per page and each champion is 20 bytes or 300 KB per page.

On disk, the champions are stored with the entries that give a size of about 6.7 MB for each page of the file cache. There is some overhead, but it is a very small percentage of the total size, which is usually not relevant.

In RAM, the champions are stored separately. The page sizes are about 6.4 MB for the file cache. The champions are brought into RAM in a single array that contains all of the champions for all of the applicable backups in the cache.

The file cache that is required for 40 M files is approximately 616 pages: 40 M / 65,000 (estimated) or 4.13 GB on disk (616 * 6.7 MB).

Auto-tuning alters the number of pages that are stored in memory which is based on the size of previous backups and other factors, including the actual memory available to the process. The values may be considerably smaller or larger, based on previous backups requirements.

Cache migration after upgrading the client

After you upgrade a client to Avamar 7.0, the demand-paging cache feature automatically migrates the contents of the f_cache.dat file to the new cache file during avtar backup operations.

The migration runs when avtar determines that demand-paging cache files do not exist or exist but are not valid, or when avtar finds that the f_cache.dat files and their relative timestamps fit within the migration period.

The default migration period is 14 days. You can change the default migration period by specifying the --cache-migration-period option with the avtar command. Memory improvements from the use of the demand-paging cache feature are not noticeable until after the migration completes. Memory use increases slightly during the migration period since avtar uses both forms of cache at the same time.

After the migration period ends, the backup process no longer checks the original cache. After 180 days, the avagent process automatically deletes the old cache files. You can change the default time period of 180 days by specifying the --cachelifetime=DAYS option with the avagent command.

At any time, you can prevent a client migration by removing the f_cache.dat and file before you run an avtar backup. You can also prevent a migration by performing one of the following alternatives:

- To prevent a cache migration, run avtar with the --nocache option. Use of the --nocache option stops all caching. Use the --nocache option with caution.
• To prevent only a file cache migration, run `avtar with --enable-filecache=false` option.