

EMC CAPTIVA INTELLIGENT ENTERPRISE CAPTURE SOLUTIONS

Reduce costs and streamline paper-intensive business processes

ESSENTIALS

- Reduced costs, significant process improvement, improved customer service, and reduced compliance risks
- Acceleration of distributed paper-based processes through branch office scanning and indexing
- Automatic classification and routing of documents and extraction of key business information
- An integral part of a complete end-to-end solution for managing the lifecycle of transactional content
- Integration with process automation and storage products for a total solution from a single vendor

Document capture solutions are an invaluable tool for organizations wanting to streamline paper-intensive business processes. These solutions help drive significant process improvement and cost reduction for transaction-intensive processes such as insurance claims, invoices, new account applications, loan origination documents, employee records, and others. By transforming paper into business-ready digital information, organizations can reduce costs, improve the efficiency of business processes, increase data accuracy, and reduce compliance risks.

But not all capture solutions are created equal. Some require manual sorting and preparation of documents before scanning. Others do not support key requirements—from high volume batch capture to branch office scanning. Many are built to address specific capture solution requirements, such as invoice processing or basic imaging. And still others are not seamlessly integrated with process automation and storage solutions, delivering an incomplete solution.

As the capture industry matures, organizations are seeking ways to consolidate their IT environments and invest strategically in business partners who are capable of providing a tightly integrated, end-to-end solution that encompasses capture, process automation, and storage. EMC can help.

PROVEN CAPTURE SOLUTION

EMC® Captiva® intelligent enterprise capture solutions are an integral part of the EMC end-to-end solution for managing transactional content, including capture, process, and storage. Key differentiators of EMC Captiva include distributed web-based capture and intelligent document recognition. Customers chose Captiva over other products because EMC provides a complete end-to-end solution for managing the lifecycle of transactional content that includes pre-integrated capture, process automation, and storage products, along with integrated services, support, and partner teams.

Thousands of organizations have turned to EMC Captiva to solve their paper management problem, in many cases moving from legacy capture platforms. The benefits include dramatic cost reductions, significant improvements in their processes, improved customer service, and reduced compliance risks.

A NEW LOOK AT CAPTURE—LEADING THE CHARGE

EMC is leading the way to provide organizations with comprehensive intelligent enterprise capture capabilities. Document capture can no longer be thought of as siloed technology; rather, it is an integral part of a business process that can be leveraged at any point of a business process. By delivering a complete intelligent enterprise capture solution, EMC is the only vendor to provide both centralized and distributed branch office scanning, advanced document identification, enterprise-class scalability required to address solutions across multiple departments and locations, and the tools to quickly configure and integrate capture with critical business systems and processes.

HIGHLY SCALABLE AND FLEXIBLE ARCHITECTURE

The Captiva platform was developed from the beginning around a highly scalable and flexible architecture. Leveraging this modular architecture, the Captiva platform can process a few thousand images per day to several million. For even larger volumes, the Captiva platform can scale across several capture servers in either a centralized environment or spread out across many locations.

The server employs parallel processing technology which allows multiple clients to work on the same batch at the same time. Documents themselves can be virtually disassembled to allow processing tasks to be delegated simultaneously to specific workstations before being routed back the server for re-assembly and completion. No other product in the market rivals the scalability or flexibility of the Captiva platform.

EMC CAPTIVA SOLUTIONS

EMC CAPTIVA INPUTACCEL®: ENTERPRISE DOCUMENT CAPTURE

- Base platform for all enterprise document capture needs—from high volume batch to branch office capture
- Flexible development environment allows businesses to incorporate capture into their business environment
- Reduce document storage costs and compliance risk

EMC CAPTIVA DISPATCHER: INTELLIGENT DOCUMENT RECOGNITION

- Image-based and text-based document identification
- Document routing and prioritization
- Structured and unstructured data extraction and validation
- Significantly reduce manual data entry, document sorting, and document separation

EMC CAPTIVA EINPUT™: WEB-BASED DISTRIBUTED CAPTURE

- Web-based access to document scanning and capture platform
- Branch office capture that drives distributed business processes
- Accelerate document processing and reduce shipping costs

EMC CAPTIVA INPUTACCEL FOR INVOICES: INVOICE DOCUMENT AND DATA CAPTURE

- Faster invoice processing and improved data accuracy
- Reduce invoice data entry tasks and automate data verification
- Key part of EMC's end-to-end accounts payable solution

DELIVERING A COMPLETE CAPTURE SOLUTION

Only EMC is able to deliver a broad-range and market-tested set of capture capabilities that maximizes the value, addresses the wide range of capture requirements, and meets enterprise requirements:

FUNCTIONAL AREA EMC ADVANTAGE

Intelligent document identification and classification	Saves valuable time and reduces the manual pre-sorting of documents through automated document identification.
Intelligent data extraction and validation	Reduces manual data entry and ensures the accuracy of information being delivered to other business systems.
Branch office scanning and indexing	Reduces shipping costs and processing time through easy-to-deploy, remote, web-based scanning and indexing. Integration with eCopy ShareScan enables the capture of documents from multi-function peripheral (MPF) devices.
Modular architecture	Provides unparalleled flexibility in defining and managing a capture process.
Secure platform	Provides tight audit trails as documents are captured and processed.
Flexible development environment	Enables organizations to quickly develop capture flow processes to handle the routing of documents, extraction of data, and validation of information, thereby meeting their business requirements.
Application monitoring and reporting	Proactively monitors the enterprise capture and content management systems. Automatically addresses many known conditions and alerts key line-of-business owners before error conditions affect important business functions.
Process integration	Connects seamlessly into various backend databases and content management systems like EMC Documentum®, EMC Documentum ApplicationXtender®, Microsoft SharePoint 2010, and others)

AN INTEGRAL PART OF EMC CASE AND CONTENT MANAGEMENT SOLUTIONS

EMC Captiva intelligent enterprise capture solutions are one piece of a complete end-to-end solution for managing the lifecycle of documents, from paper records to transactional documents. EMC case management and enterprise content management solutions provide organizations with a solution framework and a category of applications that enable near-turnkey deployment of a wide range of business solutions—all from one vendor.

ABOUT EMC

EMC Corporation (NYSE: EMC) is the world's leading developer and provider of information infrastructure technology and solutions that enable organizations of all sizes to transform the way they compete and create value from their information. Information about EMC's products and services can be found at www.EMC.com.

CONTACT US

To learn about intelligent capture solutions from EMC, visit www.EMC.com or call 800.607.9546 (outside the U.S.: +1.925.600.5802).

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