

# EMC ENTERPRISE SEARCH FAST TRACK SERVICE

## ESSENTIALS

- Take advantage of an off-the-shelf enterprise search solution that goes from requirements to production-ready in just six weeks
- Benefit from rapid deployment at an affordable cost
- Work with certified professionals who can help you enhance business productivity by integrating search with collaboration, portals, content management, workflow, electronic forms, and business intelligence

## BUSINESS CHALLENGE

Rapid growth in information has made it harder for information workers to find the data they need to complete their work. From web content and document management systems to databases and third-party content sources, an organization's valuable information is often locked within separate silos that obstruct access from across the enterprise.

The solution to this challenge can be found with enterprise search solutions. The goal is to search across all information sources using a single, straightforward user interface that returns relevant and specific search results in an appropriate context.

EMC believes that search is a vital part of core infrastructure that will only grow in importance as the volume and complexity of information grows. EMC® Consulting develops search strategies, builds applications, and designs user experiences that increase employee productivity and open doors to new business opportunities.

IT is under constant budget constraint, but sometimes an enterprise search solution is needed urgently and has to be planned and implemented in a few weeks. EMC Consulting developed the Enterprise Search Fast Track Service to meet this need for rapid deployment at an affordable cost.

## SERVICE DESCRIPTION

The EMC Enterprise Search Fast Track Service provides customers with an off-the-shelf enterprise search solution, from requirements to production-ready, in just six weeks. To execute successfully within this short timeframe, EMC leverages tools, templates, guidelines, and methodologies built upon the expertise developed through many years of experience. This solution runs on up to five servers and can search a universe of up to 22 million documents.

During the engagement, the EMC team works closely with client stakeholders, designers, and IT staff to deliver:

- A one-to-two week requirements gathering exercise
- Development of a single node FAST solution
- Connection to SharePoint and one other content source such as a database, a website, or a file-sharing system
- Quality assurance and testing
- An architecture and deployment guide for a multinode solution of up to three servers
- Production deployment support

This Fast Track service delivers an enterprise search solution at a reduced cost because it is implemented on a predesigned architecture with minimal customization. EMC Consulting can also take advantage of our onshore/offshore factory approach, making it even more affordable.

Our proficiency in user-experience design coupled with deep business and technology experience can help you define and execute a search strategy that connects people to the right information when and where they need it. EMC consultants are certified professionals who can help you enhance business productivity by integrating search with collaboration, portals, content management, workflow, electronic forms, and business intelligence.

## EMC CONSULTING

As part of EMC Corporation, the world's leading developer and provider of information infrastructure technology and solutions, EMC Consulting provides strategic guidance and technology expertise to help organizations exploit information to its maximum potential. With worldwide expertise across organizations' businesses, applications, and infrastructures, as well as deep industry understanding, EMC Consulting guides and delivers revolutionary thinking to help clients realize their ambitions in an information economy. EMC Consulting drives execution for its clients, including more than half of the Global Fortune 500 companies, to transform information into actionable strategies and tangible business results.

### CONTACT US

For more information, visit [www.EMC.com/consulting](http://www.EMC.com/consulting), or contact your local EMC Consulting representative.

EMC<sup>2</sup>, EMC, and the EMC logo are trademarks or registered trademarks of EMC Corporation in the United States and other countries. All other trademarks used herein are the property of their respective owners. © Copyright 2011 EMC Corporation. All rights reserved. Published in the USA. 12/11 Service Overview H9550