

EMC IMPLEMENTATION FOR DATA PROTECTION ADVISOR

THE BIG PICTURE

- Increased ROI through a fully operational implementation of EMC Data Protection Advisor configured to effectively monitor and manage your data protection and backup infrastructure
- Fast, accurate implementation that aligns business and technical requirements to fully leverage EMC Data Protection Advisor features and functionality
- Expert implementation improves cost and operational efficiency, compliance and risk management, and change management
- Knowledge transfer to ensure your staff is fully enabled to realize the benefits of EMC Data Protection Advisor features and capabilities

The EMC® Implementation for Data Protection Advisor is a custom service that helps you leverage the advanced backup management and data protection capabilities of EMC Data Protection Advisor. Through this service, you will have a single unified solution that provides a single view of systems and applications, consolidates backup information, and enables you to drill down to discover the source of problems. The result is a single cohesive view into your data protection and backup infrastructure to better support your service-level requirements.

EMC Data Protection Advisor is designed to collect, analyze, and present information from across your data protection environment, including all backup components, domains, and locations. The solution provides automated and continuous data collection, conditional analysis that triggers alerts, and a single consistent interface for reporting. The result is improved data protection, proactive infrastructure management, extended resources, and unique insight that delivers measurable returns now and in the future.

PROVEN METHODOLOGIES

EMC service engagements are guided by the EMC Global Delivery Model, a proven methodology which ensures that we deliver fast, effective implementation services to our global customers. The extensive training that the EMC delivery team undergoes prior to a client engagement establishes a strong foundation for execution. Our technical consultants and architects have the expertise, training, and certification to help you realize all the benefits of your EMC implementation.

THE EMC IMPLEMENTATION FOR DATA PROTECTION ADVISOR ENGAGEMENT

EMC Global Services will work closely with your staff throughout the engagement to assure clear communication, updates on progress, and confirmation regarding the finalization of the implementation. Leveraging our Global Delivery Model ensures that the assessment service delivered meets your expectations. The following is what you can expect with your implementation.

Planning and design—EMC Global Services meets with your team to ensure the environment is ready for the implementation by reviewing the scope, expectations, communications plans, and availability of required resources. An implementation review meeting with subject matter experts is conducted, as necessary, to review the pre-installation checklist as well as gather the information needed to ensure that the configuration, design, and implementation meet your IT infrastructure and business requirements. Your planned use of Data Protection Advisor modules, features, and functions are reviewed and validated to ensure all are appropriately leveraged to provide you with the greatest value from your Data Protection Advisor solution.

Implementation and testing—With the plan complete, experienced EMC services personnel or authorized agents will work closely with your staff to install and configure the Data Protection Advisor server software (creating a master server for supported backup nodes) and all components (backup module, database module, file server module, virtualization module, etc.). The Data Protection Advisor collectors are also installed and configured on supported backup servers, host clients, and appliance nodes. Reporting capabilities are then configured to enable standard reports and customized reports (eight hours minimum).

Documentation, functional overview, and acceptance—After the implementation is complete, EMC Global Services professionals will meet with your staff for project closure and final sign-off of the Project Acceptance Form. A minimum of four hours for a product and installation overview is provided on maintaining the installed configuration, a review of the existing reports, and an interpretation of the reporting data. Best practices advice and a review of the installed software modules are also discussed. In addition, a minimum of four hours of knowledge transfer is provided regarding the configuration and administration of Data Protection Advisor. Finally, a Configuration Guide document is supplied outlining the Data Protection Advisor configuration as implemented.

ADDITIONAL EMC DATA PROTECTION ADVISOR SERVICES

EMC's Implementation for Data Protection Advisor is part of a full suite of EMC Implementation Services offerings that can help you realize the full value of your Data Protection Advisor investment.

EMC Implementation for Data Protection Advisor QuickStart service is ideal for environments that do not require the scope of the full implementation service. This service installs, configures, and implements a Data Protection Advisor server instance and up to six collectors on supported backup clients, backup servers, or EMC Disk Library nodes. This service also provides up to four hours of product and installation overviews on maintaining the installed configuration, a review of the existing reports, and an interpretation of the reporting data. A Configuration Summary document is also provided outlining the configuration as implemented.

EMC Remote Implementation for Data Protection Advisor for Backup QuickStart is a remotely delivered service that installs and configures Data Protection Advisor on a supplied host and one collector for a single backup environment using remote tools and procedures. In addition, data collection and reporting functions are verified and basic functionality is reviewed. This service is ideal for environments that require remote implementation and do not require the scope of a full onsite implementation service.

EMC Implementation for Data Protection Advisor for Replication Quickstart service installs and configures Data Protection Advisor in a small to medium size environment that requires basic replication analysis, monitoring, and reporting without additional customized requirements. It includes the installation of up to five collectors on supported replication clients or up to five agentless discoveries on targeted storage arrays and host systems.

EMC Implementation for Data Protection Advisor for Replication Expanded Quickstart service offers the same benefits as the standard Replication Quickstart service as well as additional guidance to help you strategically plan for expanded monitoring and analysis of your replication environment. In addition to the basic implementation service, EMC will provide limited configuration of the standard report, alert, view, and dashboard features available in Data Protection Advisor.

LOOK TO EMC GLOBAL SERVICES TO DELIVER RESULTS

EMC Global Services provides the strategic guidance and technology expertise organizations need to address their business and information infrastructure challenges and derive the maximum value from their information assets and investments. We are committed to exceptional total customer experience through service excellence. Our 13,000+ professional- and support-service experts worldwide, plus a global network of alliances and partners, leverage proven methodologies, industry best practices, experience, and knowledge derived from EMC's 30-year information-centric heritage to address the full spectrum of customer needs across the information lifecycle: strategize, advise, architect, implement, manage, and support.

TAKE THE NEXT STEP

Learn how EMC Global Services can help you strategize, implement, and derive maximum business value from your information infrastructure. Contact your EMC sales representative or visit us on the web at www.EMC.com/services.

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