

EMC Backup Assessment for VMware

The Big Picture

- Provides consistent guidelines and best practices around high availability, how to minimize service disruptions, backup and recovery, and disaster recovery
- Your understanding of the process for backing up and recovering ESX/ESXi Server with Virtual Machines using multiple backup techniques and technologies
- Backup schedule and performance evaluation, comparison of host-based versus virtual backup, and benefits of deduplication and EMC backup solutions

EMC® Backup Assessment for VMware® enables you to effectively back up and recover Virtual Machines and plan an ongoing backup and restore strategy to allow you to scale your VMware environment. This assessment introduces opportunities to increase high availability of the VMware infrastructure. The core of this assessment is centered on backing up VMware environments for multiple technologies and platforms.

This custom service, delivered by EMC Global Services experts leverages EMC best practices to assist you in meeting your business requirements. Our team of experienced EMC professionals is trained and ready to deliver using our EMC proven methodology. Our EMC service specialists are VMware Certified Professional (VCP) accredited resources.

The EMC Backup Assessment for VMware begins with a comprehensive overview of your IT environment from a backup perspective, operational goals, and business objectives, including recovery-point objectives (RPOs) and recovery-time objectives (RTOs). The assessment includes project management, backup and disaster recovery gap analysis and testing, and a VMware backup roadmap and recommendations based on the learning from this assessment.

The EMC Backup Assessment for VMware is complimentary to the EMC Capacity Assessment for VMware service.

Proven Methodologies

EMC service engagements are guided by the EMC Global Delivery Model, a proven methodology which ensures that we deliver fast, effective assessment services to our global customers. The extensive training that the EMC delivery team undergoes prior to a client engagement establishes a strong foundation for execution.

EMC Global Services professionals are prepared to deliver a server assessment that provides significant impact to your business—optimized performance and server utilization, new levels of scalability, and operational reliability.

EMC Backup Assessment for VMware

EMC Global Services will work closely with your staff throughout the engagement to assure clear communication, updates on progress, and confirmation regarding the finalization of the project. Leveraging our Global Delivery Model ensures that the service delivered meets your expectations. Here is what you can expect with your EMC Backup Assessment for VMware Service:

Planning and Discovery

EMC meets with you to conduct an assessment interview, including review of the project scope, expectations and limitations, and your operational and business goals and requirements as they relate to the assessment. We identify the backup infrastructure site to be studied, collect additional information on your backup environment, and develop a mutually agreed upon timeline for the engagement. Once you have reviewed and approved the project timeline and deliverables, EMC schedules resources to deliver the backup assessment.

Data Collection and Analysis

An EMC service professional will conduct brief interviews with you in order to identify your individual business and IT needs. EMC will analyze your current backup policies and procedures and perform a gap analysis of your VMware backup environment.

Formalized Review of Findings

EMC delivers the final report for the EMC Backup Assessment for VMware to you, detailing a preliminary review of the VMware backup and restore options and technologies available from EMC to provide additional opportunities to improve your current backup and restore process. Upon conclusion of the service engagement, EMC verifies that you have received the necessary information to determine the next steps in your decision making process.

Look to EMC Global Services to Deliver Results

EMC Global Services provides the strategic guidance and technology expertise organizations need to address your business and information infrastructure challenges and derive the maximum value from your information assets and investments. We are committed to exceptional total customer experience through service excellence. Our 13,000+ professional- and support-service experts worldwide, plus a global network of alliances and partners, leverage proven methodologies, industry best practices, experience, and knowledge derived from EMC's 30-year information-centric heritage to address the full spectrum of customer needs across the information lifecycle: strategize, advise, architect, implement, manage, and support.



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Learn how EMC Global Services can help you strategize, implement, and derive maximum business value from your information infrastructure. Contact your EMC sales representative or visit us on the Web at www.EMC.com.