

EMC Documentum Process Services for SAP

Create and optimize SAP content-centric applications

The Big Picture

- Integrates with EMC Documentum Process Suite
- Streamlines existing SAP business processes by managing critical content management tasks
- Optimizes content-centric SAP business processes through an iterative cycle that includes analysis, deployment, monitoring, and execution
- Creates comprehensive SAP transactional content management applications
- Helps ensure regulatory compliance by managing controlled content and sensitive business processes
- Leverages EMC SAP integration products for content management, archiving, and SAP portal integration

Thousands of companies around the world rely on SAP[®] to manage their day-to-day business applications in mission-critical areas such as finance, human resources, sales, and customer care. Most companies, however, are not integrating these powerful business processes with their huge and growing store of unstructured content—scanned images, rich-media files, HTML documents, etc. Such integration can dramatically improve process quality and effectiveness, providing a key opportunity to run enterprise-wide operations more efficiently. EMC[®] Documentum[®] Process Services for SAP works with the Documentum Process Suite to integrate the Documentum enterprise content management system with your company's SAP applications. Organizations can enhance existing SAP business processes as well as easily create, deploy, test, and refine powerful, new SAP content management applications—especially transactional content management applications.

Accelerate existing SAP operational applications

Simplify and speed up a host of existing SAP business processes—especially those generating large volumes of transactions—by using Process Services for SAP to offload content-centric steps to the Documentum content management system. Such steps may include scanning and imaging, workflow approvals, collaboration, document transformation, retention management, and more. SAP application users gain easy access to supporting documentation and other content from within the SAP workflow, transaction or record. They can then complete these transactions much more quickly and with fewer errors.

For example, organizations can streamline plant maintenance by using the Documentum platform to optimize the creation, capture, and distribution of drawings, technical specifications, floor plans, training materials, and more. Along the way, SAP application users can access the most current and accurate information.

For another example, consider accounts payable. That process can be quickened by scanning in invoices, verifying the invoices through an approval workflow, validating them against the SAP context (PO number, vendor ID, etc.), and linking the scanned invoices to the SAP vendor record or specific SAP transaction. Accounts receivable processes can also be set up to trigger an SAP approval workflow.

Implement powerful new SAP content management applications

Your organization can also create new, custom SAP content management applications; such business-critical applications may not have been possible before.

Increasingly, enterprise applications (HCM, PLM, CRM, SCM, etc.) have a self-service component, which enables users to collaborate on different types of business content. For example, employees may access benefits information or training materials; customers may access billing statements or multimedia marketing; and vendors may access payment information or product design documents. The Documentum platform handles content creation and management while triggering collaboration between users in SAP or other applications, including the SAP portal, Microsoft Outlook, Lotus Notes, and more.

Companies in regulated industries, on the other hand, are required to retain controlled content, such as electronic documents, and to track business processes. Here, SAP transactional content management applications can manage the disposition of controlled content, based on a defined file plan. For example, a vendor contract might be archived at a specific step in a procurement cycle and then be retention-managed right up until it is digitally shredded at the end of its lifecycle. Individual process steps can also be subject to notification and logging to further enhance compliance.

Take the Next Step

To learn more about EMC Documentum Process Services for SAP, visit us online at www.EMC.com or call 800.607.9546 (outside the U.S.: +1.925.600.5802).

Boost ROI with iterative BPM application development

Process Services for SAP works in conjunction with Documentum Process Suite, which enables your organization to create, model, monitor, deploy, and repeatedly refine simple and complex content management applications. Organizations that model business processes before they are deployed can identify and implement those with the highest initial ROI, and then automate other processes over time.

In the finance world, for example, formal procurement cycles often require a range of content-centric steps. These include creating RFP and RFQ documents; processing vendor responses and correspondence; authoring and managing contracts; generating purchase requisitions and purchase orders; archiving related documentation; applying document retention and more. Your organization can model and deploy each procurement process in a controlled, incremental fashion—perhaps to address specific organizational requirements and timeframes—then continually optimize and expand them to cover a broader range of requirements.

Documentum Process Suite includes the following products:

- Documentum Process Builder—Build and deploy business processes
- Documentum Process Analyzer—Design and analyze business processes
- Documentum Process Simulator—Provide detailed quantitative analysis of business processes
- Documentum Process Navigator—Gain web access for viewing processes and reports
- Documentum Activity Monitor—Monitor processes executing in the Process Engine

Manage the complete business process lifecycle

Ultimately, Process Services for SAP helps your organization manage its SAP business processes from start to finish. The result: your organization will do better a better job of understanding processes before putting them into production, orchestrating human-based workflow and systems-based activities, monitoring process performance in real-time, and feeding performance information back into analysis to continually improve processes.

About EMC

EMC Corporation (NYSE: EMC) is the world's leading developer and provider of information infrastructure technology and solutions that enable organizations of all sizes to transform the way they compete and create value from their information. Information about EMC's products and services can be found at www.EMC.com.



EMC Corporation
Hopkinton
Massachusetts
01748-9103

1-508-435-1000
In North America 1-866-464-7381

EMC², EMC, Documentum and where information lives are trademarks of EMC Corporation. SAP is a trademark or registered trademark of SAP AG in Germany and in several other countries. All other trademarks used herein are the property of their respective owners.

© Copyright 2007 EMC Corporation.
All rights reserved. Published in the USA. 9/07

Data Sheet
H3453