

EMC Documentum IRM Client for RIM BlackBerry

Take back control of your wireless e-mail

Agile businesses are relying more and more on mobile messaging solutions like the Research in Motion (RIM) BlackBerry to communicate quickly and efficiently. These devices allow mobile workers to instantly receive important e-mail, regardless of location. But this convenience comes with a price. How do you ensure the security of sensitive e-mail on a mobile device? If an e-mail is forwarded or the device is misplaced or stolen, sensitive information can easily find its way into the hands of your competitors, customers or the public.

The Big Picture

- Persistently encrypts e-mail pushed to BlackBerry devices
- Provides complete after-delivery protection and control
- Enforces recipient access privileges (view, copy/paste) for the lifecycle of an e-mail
- Allows e-mail to be recalled or expired at any time
- Gives mobile users anywhere, anytime access to secure e-mail

Patented rights management

With EMC® Documentum® software, you can now address what has become a security loophole for organizations. Documentum native capabilities go well beyond authentication, access control, auditing, and SSL encryption and include repository encryption, mandatory access control, electronic signatures, and digital shredding. With EMC Documentum Information Rights Management Services complementing the native security of the Documentum platform, you can protect sensitive content no matter where it exists—within or beyond the firewall.

Documentum Information Rights Management Services is a flexible, secure document-sharing application that gives you total control over your electronic information—even after recipients have it. Leveraging patented rights management technology, IRM Services continuously protects documents during and after delivery.

Documentum IRM solutions are suitable for a wide range of industries, including manufacturing, financial services, health care, and government services. Typical applications include executive communications, secure outsourcing, policy enforcement, and regulatory compliance.

The Documentum IRM Services family encompasses modules for securing documents, e-mails, and mobile mail:

- EMC Documentum IRM Client for Adobe Acrobat
- EMC Documentum IRM Client for Microsoft Office
- EMC Documentum IRM Client for E-Mail
- EMC Documentum IRM Client for RIM BlackBerry

Dynamic control of information

Documentum IRM Client for BlackBerry lets an e-mail author change user permissions at any time—even after a recipient has opened a message. The author establishes a policy that determines who can read a message, when they can read it, and whether they can

copy and paste content. Protected messages can also have a pre-determined expiration date assigned to them. If the author decides to recall a message, it is automatically expired on the recipient's BlackBerry. It takes just a few keystrokes to turn recipient permissions on and off as needed.

Documentum IRM Client for BlackBerry lets traveling professionals safely and securely access protected messages on their BlackBerry handhelds. The sender always retains complete control over the message's usage policy and can even "digitally shred" a message after it has been sent.

How it works

An e-mail author first composes an e-mail and protects it with a security policy using Documentum IRM Client for BlackBerry. When the protected message is sent, it is routed to a BlackBerry Enterprise Server (BES) extension where it is repackaged so that it can be accessed only by the authorized recipient on a specific BlackBerry. A copy of the message is then pushed to the recipient's BlackBerry.

To view the protected message, the user selects the "Open Protected" option from the trackwheel menu. The message remains encrypted on the BlackBerry and usage rights are enforced (for example, view, copy/paste, expiration date). Periodically, the BlackBerry will check the Documentum IRM Server to re-verify user rights.

Documentum IRM Client for BlackBerry includes the IRM Client for BlackBerry plug-in installed on the BlackBerry handheld and an IRM Client for BlackBerry Extension for the BlackBerry Enterprise Server.

Features	Benefits
Persistent protection	Ensures that messages are protected in transit and after delivery to recipients
Dynamic policy control	Allows e-mail authors to change user permissions and recall messages after they have been delivered to a BlackBerry device
Automatic e-mail expiration	Enables user to revoke messages at any time, allowing information security policies to be enforced no matter where e-mail is distributed or stored
Continuous audit trail	Provides confirmation that e-mail was delivered and viewed and offers proof of compliance with an organization's information security policies
Seamless integration with BlackBerry client software	Ensures ease of use and minimizes user training requirements
Integration with Documentum IRM installations	Easily enhances an existing Documentum IRM deployment to provide after-delivery protection of messages sent to BlackBerry handhelds

Take the next step

To learn more about EMC Documentum solutions for information rights management, visit <http://software.emc.com> or call 800.607.9546 (outside the U.S.: +1.925.600.5802).



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