

EMC Documentum Content Services for SAP

Leverage your SAP® investment with integrated content management

The Big Picture

- Optimizes SAP productivity with immediate access to controlled business documents, SAP reports, and data
- Improves knowledge sharing by delivering SAP content to non-SAP users
- Enables central management of business-critical digital assets with access from SAP
- Lowers cost of compliance with automated security, auditing, and control
- Leverages integration with EMC Centera for compliant archiving
- Provides easy read/write access to content through integration with EMC Documentum Webtop
- Meets SAP certification across both the SAP ArchiveLink® and SAP Document Management System interfaces

Global organizations are increasingly aware that content management is a key business technology. EMC Documentum, the industry's leading provider of enterprise content management solutions, lets you create, access, and manage valuable digital assets used to design, manufacture, market, maintain, and sell products and services. EMC® Documentum® Content Services for SAP® provides additional services that integrate these digital assets, incoming documents, and SAP-generated documents with SAP processes in a paperless, distributed electronic environment.

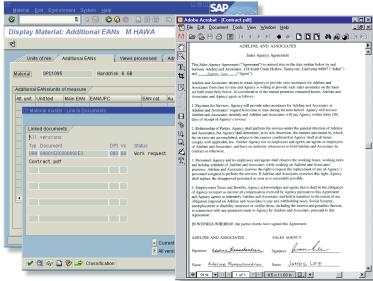
Accelerating business processes

With EMC Documentum Content Services for SAP, both SAP and non-SAP users can access business content directly from their desktops, eliminating the time and costs associated with searching for, filing, and storing documents. For example, an accounts payable clerk can instantly see a vendor's contract, invoice, purchase requisition, and paid check from a single click on an SAP transaction report. Project managers can review standard operating procedures, material safety data sheets, engineering drawings, and specifications from within an SAP material master form.

Workers using Microsoft Office products, AutoCAD, e-mail, and other desktop applications can create and manage digital assets that affect corporate processes—from standard operating procedures to material specifications and project plans. Changes to these documents frequently drive supply chain process changes. For example, a change to a material specification requires a change to the SAP material build process. Delays between the release of a specification change and updating the SAP material system can increase scrap materials. With Content Services for SAP, changes to controlled content can automatically initiate the appropriate changes in SAP, decreasing process time, risk, and costs.

Promoting content integrity and lowering the cost of compliance

As the underlying foundation for Content Services for SAP, the EMC Documentum enterprise content management platform provides content management services that manage business-critical content within and between organizations. The Documentum platform stores and manages content and the business rules that apply to that content; maintains versions, relationships, and annotations; and provides electronic workflow services. The Documentum platform validates that information is accurate, current, and approved, and enhances SAP security with access control that is content-specific. By providing these capabilities to ensure the integrity of business-critical information, Documentum reduces the cost of achieving regulatory compliance.



Content Services for SAP provides SAP users with instant access to a full suite of Documentum content services seamlessly integrated with Documentum Webtop.

Facilitating information sharing

With its open architecture and best-of-breed integrations, Documentum provides an enterprise content management foundation for your entire organization, eliminating the dangers associated with building “information silos” that lock content into single applications. Although many knowledge workers do not post transactions or interact directly with supply chain processes, these workers still need access to documents, reports, and data created by SAP business processes. With Content Services for SAP, your employees can access this content through Documentum desktop, Web, and e-mail integrations. Expanding access to SAP information without incurring additional training costs can provide a significant return on your SAP investment.

Supporting your existing infrastructure

The Documentum platform supports existing corporate infrastructures with out-of-the-box integrations to Microsoft Office, AutoCAD, and both Lotus Notes and Microsoft Exchange e-mail. These integrations, in conjunction with Content Services for SAP, provide an even greater level of SAP process automation. For example, Microsoft Office users can check in documents directly from Microsoft Word, and SAP reports can be automatically distributed to Outlook users for review.

Meeting compliance and archiving requirements

When you manage business content in the Documentum repository using Content Services for SAP, you can also use the Documentum platform’s extensive archiving and records management capabilities to enforce enterprise records management retention and disposal rules for that content. And, with a seamless, tested integration between Documentum and EMC Centera, you can archive valuable content on the industry’s leading magnetic disk-based WORM technology.

Enhancing SAP with content management

As the leading enterprise content management platform, Documentum extends your investment in SAP, enabling all employees and business partners across the enterprise to harness the information residing in your SAP-created documents. To the capabilities that SAP provides, Documentum offers all the power of enterprise content management, including full versioning and archiving, industrial-strength scalability, end-to-end workflow and lifecycle services, and the ability to automatically publish all or selected SAP content to your company’s websites. With Documentum Content Services for SAP, you ensure that active, trusted SAP content is always available to any user at any time.

Take the next step

For more information, visit <http://software.emc.com> or call **800.607.9546** (outside the U.S.: +1.925.600.5802).



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