

Crisis Management for Government

Collaborative solutions for federal, state, and local government

The Big Picture

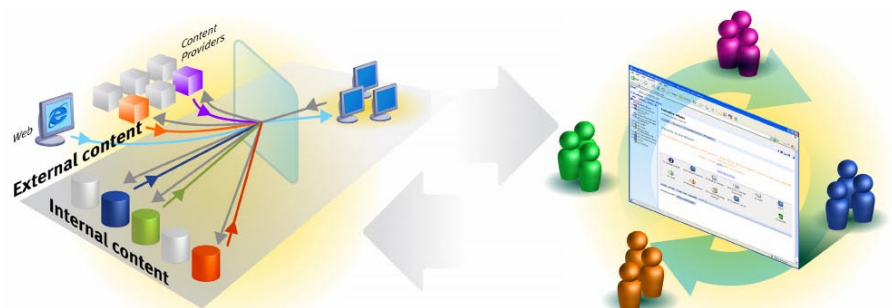
- Locking critical information in “stove pipe” applications, or silos, has prevented timely access to that information during emergency situations
- Security issues are preventing multiple groups from sharing information, thus making adequate and timely response to emergencies difficult
- Poor communication and ill-defined processes between responder groups has lead to poor decision making and prevented coordinated planning

Recent catastrophic events in the U.S., particularly the terrorist attacks of 9/11 and the devastation from Hurricane Katrina, have demonstrated the problems of a “disconnected” government. They also highlight the need for greater communication between agencies and for access to information at all levels of government.

A proactive solution for crisis management

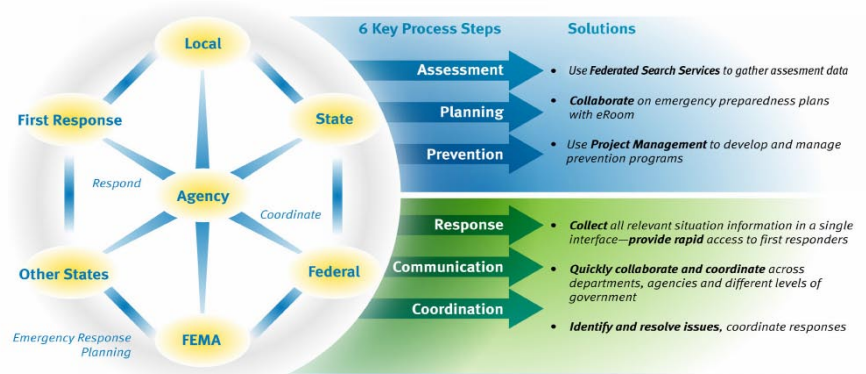
The EMC solution for crisis management leverages EMC® Documentum® Federated Search Services and EMC Documentum eRoom® collaboration software. This solution enables state, local, and federal agencies to leverage their vast stores of data by sharing information and making decisions in a collaborative environment.

- **Federated Search Services for search and analysis:** Federated Search Services provides intelligent search with dynamic clustering to allow users to quickly search for, find, and view topics of interest—whether the sources are internal (databases, file systems, intranets) or external (public websites, extranets). Furthermore, Federated Search Services enables users to integrate content from multiple repositories to provide a unified view of all information, regardless of where it resides. With Federated Search Services, data doesn’t need to move; it remains in its current location. But to the user, access appears seamless.
- **eRoom for emergency collaboration and response management:** Once information is located with a federated search by Federated Search Services, results can then be exported into a crisis management eRoom where it can be organized and acted upon according to response requirements. Furthermore, Federated Search Services can be used to conduct federated searches from within an eRoom and store the results.



Once information is located using EMC Documentum Federated Search Services, it can be exported to a crisis management eRoom, which can be used to help coordinate an emergency response.

The EMC solution for crisis management is further supported by an EMC storage infrastructure—built on storage area network (SAN) or network-attached storage (NAS) systems—to enable multiple organizations to leverage a single storage infrastructure for business continuance and disaster recovery.



Go from “disconnected government” to “connected government” with the EMC crisis management solution for government.

Solution summary

Working in unison, Federated Search Services and eRoom enable government employees to locate, assimilate, and synthesize information from internal and external sources, allowing them to quickly make decisions and act during emergency situations. A crisis management solution based on EMC Documentum allows teams to share information, collaborate, and resolve issues.

An FEA-aligned approach

EMC also provides software tools to meet the aggressive demands of the Federal Enterprise Architecture initiative by the Office of Management and Budget. By delivering an open, standards-based approach to information management and collaboration, EMC helps facilitate cross-agency analysis so that you can quickly identify duplicative gaps as well as opportunities for collaboration within and across federal agencies. The result: citizen-centered, results-oriented, market-based improvements in government performance



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Take the next step

For additional information on the EMC solution for crisis management or our broader public sector offerings, visit www.EMC.com or call 800.607.9546 (outside the U.S.: +1.925.600.5802).