



EMC EmailXtender User Cache for Microsoft Exchange

Provide a seamless Outlook experience and
anywhere access to archived messages

The Big Picture

- Increase user productivity by providing a seamless Outlook experience
- Eliminate the need for PST files
- Provide instant access to shortcut messages for both online and disconnected users
- Automatic synchronization with the EmailXtender server to ensure retention policy enforcement and decrease legal discovery risk

Balancing the demand of anywhere access to e-mail with efficient storage management in an era of explosive e-mail growth is a complex task. An add-on module for EmailXtender customers, EMC[®] EmailXtender[®] User Cache for Microsoft Exchange is designed to balance anywhere access requirements with the need to manage mailbox growth and to optimize Microsoft Exchange/Outlook 2000, 2003, or 2007 environments

EMC EmailXtender User Cache helps organizations using EmailXtender or EmailXtender Archive Edition accelerate storage management benefits while also providing a seamless user experience within Outlook. With EmailXtender, organizations can reduce storage utilization on their Exchange servers by shortcutting messages and attachments—that is, replacing the full message and attachment with a shortcut link which contains either just the header or both header and message body. Adding User Cache enhances the value of EmailXtender by enabling organizations to implement a more aggressive shortcut policy while still allowing users instant access to shortcut messages—the best of both worlds for administrators and end users.

Provides instant access to shortcut messages—anywhere, anytime

EmailXtender User Cache provides instant access to shortcut messages for both online and offline users by storing the full message with attachment in a local cache. When the user views a shortcut message, the User Cache resolves the shortcut from the local cache immediately, presenting the full message to users within their native Outlook client providing users instant, anywhere access to their archives whether or not they are connected to the corporate network.

Delivers seamless Outlook experience, effortless installation

IT administrators can easily install EmailXtender User Cache on the desktop client via SMS or other push technology. Retrieval of shortcut messages from the local cache instead of the centralized archive provides instant access to the full message and substantially reduces network traffic as well as the load on the messaging servers.

User Cache preserves the full features of Outlook, such as opening attachments from the preview pane, color flagging of messages, and reminder features so there is no user impact. Content that has been shortcut behaves exactly as it did prior to the shortcut process.

Eliminates the need for PST files with minimal user impact

For companies struggling with proliferation of PST files, User Cache, when combined with the User Directed Archive feature available in EmailXtender, offers a win-win for administrators and end users by allowing organizations to eliminate PST files. Through a simple drag and drop of messages within Outlook, User Directed Archiving allows users to archive messages into pre-defined EmailXtender folders with set retention periods. The addition of User Cache enables fully functional access to the archived messages whether users are online or offline, while managing storage requirements through shortcutting. Administrators can ensure adherence to corporation retention policies while users have continued access to their messages.

Ensures compliance with retention policies

EmailXtender User Cache automatically synchronizes with the EmailXtender Server, enabling retention policies to be enforced on the local cache. When messages are deleted from the EmailXtender archive and orphaned shortcuts removed from the Exchange server, the User Cache automatically removes these messages from the local cache, without manual intervention. Enforcement of e-mail retention policies across all local message stores reduces legal discovery risks.

The EMC messaging products

EMC's messaging products include EmailXtender, EmailXtender Archive Edition, EmailXtender User Cache, and EmailXaminer[®]. EmailXtender is an e-mail archiving solution that enables companies to improve mailbox management, reduce legal discovery costs, and achieve regulatory compliance. EmailXtender Archive Edition helps organizations increase operational efficiency and improve mailbox management, but does not include features required for regulatory compliance. EmailXtender User Cache is an add-on module compatible with EmailXtender and EmailXtender Archive Edition. EmailXaminer, an add-on module to EmailXtender, is an e-mail content monitoring and supervision solution that helps companies achieve compliance with specific NASD regulations and internal corporate policies.

Take the Next Step

To learn more about EmailXtender User Cache and other EMC messaging products, please visit <http://software.EMC.com> or call 800.607.9546 (outside the U.S.: +1.925.600.5802).



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