

EMC UPGRADE AND MIGRATION SERVICE FOR MICROSOFT SHAREPOINT

Leverage the SharePoint platform more effectively and take advantage of its new capabilities

ESSENTIALS

Migration is an opportunity. Utilize comprehensive services from experienced EMC consultants as you upgrade or migrate to Microsoft SharePoint 2010 including:

- Upgrade/Migration Strategy Development
- Upgrade/Migration Assessment and Planning
- Upgrade/Migration Execution

BUSINESS CHALLENGE

Organizations have two main objectives when considering an upgrade or migration to Microsoft® SharePoint® 2010. They want to take advantage of new features, including Social Networking and Digital Asset Management, and they want to reduce costs by consolidating their content repositories in a SharePoint platform.

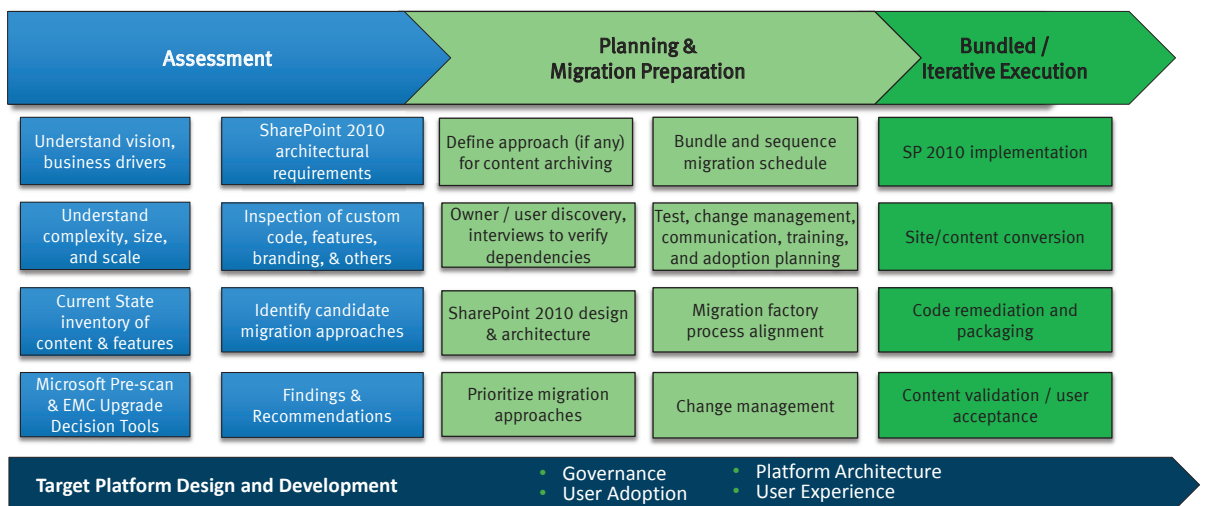
However, upgrades and migrations of any type introduce risk to your environment. Avoiding disruption and unforeseen delays requires an understanding of your organization's IT infrastructure and business objectives and the development of a clear strategy and migration plan. A proven methodology and experienced people are also needed to make this transition successful.

SERVICE DESCRIPTION

EMC Consulting uses an award-winning methodology to assist you with all aspects of your SharePoint upgrade or migration.

We Use a Proven SharePoint Upgrade Approach

Our Comprehensive Migration Methodology



EMC consultants enable you to fulfill your vision of collaboration with SharePoint by providing the following services:

- Upgrade/Migration Strategy Development
- Upgrade/Migration Assessment and Planning
- Upgrade/Migration Execution

EMC Consulting goes beyond the technology to ensure user acceptance of your new environment by focusing on communications, training, and change management.

UPGRADE/MIGRATION STRATEGY DEVELOPMENT

At this early stage of planning, EMC consultants begin with a series of workshops to understand the goals of the upgrade or migration. We discuss EMC's proven methodology and lessons learned by similar organizations. These workshops uncover the motivation behind the upgrade, the business drivers, and the objectives you want to achieve. These may include, for example, cost reduction, new functionality, or retirement of redundant content repositories. The workshops also enable us to develop a high level strategy and shared vision for the upgrade or migration, and a common understanding of the complexity and scale of the project.

UPGRADE/MIGRATION ASSESSMENT AND PLANNING

The next step is to carry out an assessment of the existing SharePoint environment and any comparable content management platforms. We use automated tools, including EMC's Upgrade Decision Tool for SharePoint to accelerate this process. We develop a picture of the technical and functional layout of content management in your organization. This includes, for example, the number of sites, the amount and size of existing content, and the extent of any customization or third-party repositories. We also gain a deep understanding of technical, business, and organizational dependencies within your environment.

We'll meet with stakeholders to discuss and rationalize our assessment findings. Then we'll identify an overall upgrade/migration approach and an initial communication and user adoption plan. EMC understands that users become accustomed to a familiar interface, feature set, and points of interaction. The transition imposes significant change to users and to the business environment. Therefore additional work streams will manage user-adoption and reduce business disruption by implementing training and early proofs of concept for the new platform.

Finally, we will identify the content that will be migrated and the content that will be archived or deleted. As part of our end-to-end deployment service, we envision and design your future SharePoint system. We complete the planning and architecture for your SharePoint 2010 environment, the logical and physical content model, and the user experience design. At the end of this phase, we deliver a report that describes our findings and conclusions and provides a program roadmap to fulfill this vision.

UPGRADE/MIGRATION EXECUTION

EMC consultants implement the upgrade or migration using an iterative process with several waves of content migration. Our factory approach relies on our highly trained and qualified consultants in India as part of a hybrid onshore/offshore delivery team. Content, applications, and configurations are then transitioned into SharePoint 2010 as defined by the migration schedule. Over time, our offshore team continues to extract, transform, and load data into targeted SharePoint sites and lists using best-in-class, third-party messaging tools.

EMC Consulting also addresses other important underlying aspects of the upgrade or migration including governance, execution of a user adoption plan, and the design of interfaces and infrastructure components for your new SharePoint environment.

SUMMARY OF BENEFITS

As with all our engagements, EMC's Assured Performance QM methodology ensures predictable outcomes that minimize risk and maximize productivity during this period of technology change. As a result, you will accelerate your company's ability to benefit from the enhanced capabilities and features of Microsoft SharePoint 2010, such as new functionality for knowledge management and social collaboration.

EMC Consulting will help you:

- Understand your current environment and the level of effort and complexity involved in the upgrade to SharePoint 2010
- Reduce the risk associated with technology change
- Reduce migration costs with our offshore factory approach
- Leverage the SharePoint platform more effectively, and take advantage of its new capabilities
- Maximize your investment in SharePoint

EMC consultants have been working with SharePoint 2010 since early 2009, and you can rely on our experience to guide you through the complexity—both technical and organizational—of your upgrade or migration. EMC consultants have successfully completed hundreds of SharePoint upgrades and migrations, and EMC Consulting is a twenty-time Microsoft Partner of the Year.

EMC CONSULTING

As part of EMC Corporation, the world's leading developer and provider of information infrastructure technology and solutions, EMC Consulting provides strategic guidance and technology expertise to help organizations exploit information to its maximum potential. With worldwide expertise across organizations' businesses, applications, and infrastructures, as well as deep industry understanding, EMC Consulting guides and delivers revolutionary thinking to help clients realize their ambitions in an information economy. EMC Consulting drives execution for its clients, including more than half of the Global Fortune 500 companies, to transform information into actionable strategies and tangible business results.

CONTACT US

For more information, visit www.EMC.com/consulting or contact your local EMC Consulting representative.

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