

# EMC JUMP START FOR INTEGRATING MICROSOFT SHAREPOINT AND EMC DOCUMENTUM

## ESSENTIALS

The EMC Jump Start for Integrating Microsoft SharePoint and EMC Documentum service helps customers:

- Define strategy for integration of Microsoft SharePoint with EMC Documentum in the context of business requirements, objectives, and key use scenarios
- Demonstrate and prove the viability of integrated content management and archival services
- Identify a roadmap for implementation and to help minimize risk

## BUSINESS CHALLENGE

Organizations worldwide are dealing with unprecedented digital information growth. As employees collaborate on projects, author documents, and leverage business applications and workflow processes, they need systems to capture, secure, and store the information that is created. Later on they will find and reuse the information, increasing the people and intellectual capital of the organization.

Microsoft SharePoint® helps connect people, information, and process through a single window. As companies adopt this technology for its powerful collaborative features and capabilities, they amass a body of structured and unstructured knowledge within the Microsoft SharePoint repository that continues to grow and expand. EMC® Documentum® is the recognized leader for enterprise content management (ECM) and provides a rock-solid system of record for managing unstructured information.

EMC Corporation and Microsoft have a strategic alliance to deliver integrated technologies that address a complete range of customer ECM needs. Integration technologies from EMC provide end users with familiar, easy-to-use, and rapidly deployed solutions, and also support IT's need for a secure, scalable, enterprise-class information infrastructure. EMC is committed to this relationship and currently offers the following software:

- EMC Documentum Content Services for Microsoft SharePoint
- EMC Repository Services for Microsoft SharePoint

These products offer seamless integration between Microsoft SharePoint and EMC Documentum. This enables content-centric business processes, accessed and enabled by the rich tools in Microsoft SharePoint, to take advantage of the advanced capabilities of EMC Documentum through a single Microsoft SharePoint-based interface. In addition, organizations can seamlessly archive content created and managed in Microsoft SharePoint to reduce cost, improve performance, and address the long-term governance requirements of large-scale infrastructures.

## WHY COMPANIES INTEGRATE SHAREPOINT AND DOCUMENTUM

Documentum is an ECM system that is geared toward power users—the people who need to generate and work with the information stored in Documentum every day. These users are familiar with all the metadata and the business processes associated with that information.

SharePoint is a collaboration tool that is designed more for casual users. These users may consume, view, and reference the ECM system. The integration of the two delivers the content stored in Documentum to the broader audience that uses SharePoint.

For example, a marketing manager developing customer brochures for a specific product may want to review the history of the product and its specifications, its historic pricing, or the different versions of the product. All this is stored and available in the Documentum repository. However, a salesperson may just want to view or print a current version of the product brochure (there could be hundreds of basic configurations based on location, customer, or variable features, etc.) and they would access this approved brochure through SharePoint.

Another illustration of the difference between the two products is that SharePoint can be used to organize content when you are collaborating on the creation of a document with your colleagues. Once the document is complete you need somewhere to categorize it, organize it, and store it. This information lifecycle management is the domain of Documentum. Documentum is a repository that can retain many different kinds of content from SAP, PeopleSoft, and IBM, whereas SharePoint would only store a subset of what you would retain in Documentum.

## SERVICE DESCRIPTION

The EMC Jump Start for Integrating Microsoft SharePoint and EMC Documentum service will demonstrate and prove the business value of connecting these best-in-class technology platforms. Using the aforementioned EMC software products, this services engagement will focus on the following:

- Identification of key requirements and use scenarios
- System configuration
- Stakeholder demonstration and discussion
- Production implementation planning and architecture definition

The four phases begin with an interactive whiteboard session to discover key integration requirements and use scenarios. The information collected is used as a basis for system configuration and to help shape definition of the end-state architecture. EMC will fully configure and test the system in the context of customer proof points, helping to show the tangible value of integration. Comprehensive documentation will be provided, including the architectural definition of enterprise implementation. The engagement will conclude with a formal demonstration to business stakeholders.

## HOW DOCUMENTUM AND MICROSOFT SHAREPOINT ARE INTEGRATED

There are four ways that EMC Consulting enables the integration of Documentum and SharePoint:

1. EMC ensures the safe and secure archiving of SharePoint content within Documentum by automatically and transparently moving content from SharePoint to Documentum. This is achieved with a product Documentum Repository Services for Microsoft SharePoint.
2. Using a product called My Documentum for SharePoint, EMC Consulting can enable users to view and work with content that is stored in Documentum while working through the user interface of SharePoint.
3. If you have unique requirements, perhaps for the user interface or for content security, EMC Consulting has a framework for SharePoint and Documentum integration that is based on two years of intellectual property and a formal service-based architecture. For example, serving up Documentum compliance module (reg. compliance), we use the Documentum framework to create custom user interface.
4. EMC Consulting can deliver a unified view of search results in a single user interface that presents findings from both Documentum and SharePoint.

## SUMMARY OF BENEFITS

Through a familiar and common Microsoft interface, users can access powerful EMC Documentum capabilities for records management, business process management, imaging, classification, workflow, and much more. Microsoft SharePoint content archival is also enabled to improve performance, reduce cost, and address long-term information governance requirements.

## EMC CONSULTING

As part of EMC Corporation, the world's leading developer and provider of information infrastructure technology and solutions, EMC Consulting provides strategic guidance and technology expertise to help organizations exploit information to its maximum potential. With worldwide expertise across organizations' businesses, applications, and infrastructures, as well as deep industry understanding, EMC Consulting guides and delivers revolutionary thinking to help clients realize their ambitions in an information economy. EMC Consulting drives execution for its clients, including more than half of the Global Fortune 500 companies, to transform information into actionable strategies and tangible business results.

### CONTACT US

For more information, visit [www.EMC.com/consulting](http://www.EMC.com/consulting) or contact your local EMC Consulting representative.

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