

EMC GLOBAL SERVICES ASSOCIATE PROGRAM

Begin your journey to a career in innovation.

YOUR FUTURE STARTS NOW AT EMC.

See how far your talents and desire to work in information technology can take you. As a member of EMC's Global Services Associate Program (GSAP), you will initially travel to an EMC headquarters location for multi-week training. There you will gain the foundation necessary to achieve technical certifications in the award-winning EMC Proven™ Professional Program, as well as other industry certifications. At the end of your training, you'll return to your field office where you will be assigned an EMC mentor for on-the-job coaching and on-going skills development.

Overall, this is an excellent opportunity to receive an introduction to the IT industry, best practices, and methodologies, as well as provide first-class support to our customers. EMC ranks among the ten most valuable technology companies. With approximately 48,000 employees worldwide, we are a global leader in Information Technology. Through innovative products and services, EMC accelerates the journey to cloud computing, helping IT departments to store, manage, protect and analyze their most valuable asset—information—in a more agile, trusted and cost-efficient way.

BE A FORCE IN IT INFRASTRUCTURE

Our associates are selected for their technical and problem-solving capabilities, strong communication and customer relations skills. We provide the training, hands-on experience and technical career path to help them achieve their career goals. In GSAP, you'll get a solid foundation of role-based training in technology, services and best practices. Next, you'll transition into a full-time service role. Your technical and business expertise will be developed through the support of your manager and a designated EMC mentor.

The EMC logo is located in the bottom right corner of the page. It consists of the letters "EMC" in a bold, white, serif font, with a superscripted "2" to the right of the "C". The logo is set against a dark blue background.

Throughout the program, we evaluate your performance, assess areas for development and groom you for advancement. Additionally, you'll also have opportunities for skills development, performance management and networking.

Title	Description	Minimum Requirements	IT Experience Required	Training Boot Camp Duration
Associate Customer Engineer	Supports and provides maintenance of EMC products	Associate's degree, technical discipline (Networking, MIS, Computer Engineering, etc.)	0-2 years	7 weeks
Technical Support Engineer	Provides remote technical support to internal and external EMC customers from centrally-located EMC support centers	Associate's degree, technical discipline (Networking, MIS, Computer Engineering, etc.)	0-2 years	7 weeks
Associate Implementation Delivery Engineer	Implements business continuance software and moderately complex solutions	BS Computer Science	0-2 years	9 weeks
Associate Practice Consultant	Provides technical and consultative support for EMC technical solution opportunities on a range of IT consulting engagements (e.g., Microsoft, Infrastructure)	BS Computer Science	1-3 years	6-8 weeks
Associate Technical Education Specialist	Develops technical training for EMC employees, partners, and customers	BS Computer Science	0-2 years	9 weeks
Associate Storage Operations Specialist	Manages the customer's storage infrastructure	BS Computer Science	0-3 years	9 weeks
Associate Project Manager	Manages customer service delivery contracts and activities	BS Information Technology Management, MIS	2-5 years	5 weeks
Associate Technology Consultant	Support presales activities (architecture, configuration, qualification, and supporting documentation) leading to the sale of EMC solutions	BS Information Technology Management, MIS	2-5 years	8 weeks

“The GSAP program has accelerated my career in ways I never thought possible. The experience that I gained in the courses is invaluable for providing the tools and knowledge to perform my job, while the networking with the other associates, instructors, and mentors will continue to benefit me throughout my career.”

– Associate Technology Consultant, GSAP Alumnus

Discover how your unique perspectives and innovative insights will empower you to make an immediate and lasting impact on EMC and on yourself. EMC was named a “Top Entry-Level Employer” by CollegeGrad.com. And for the fourth consecutive year, EMC was recognized by *Training Magazine* as a top-ranking learning and development organization among technology companies. Learn more about EMC’s GSAP Program at www.emc.com/college.

EMC is an equal opportunity employer that values the strength diversity brings to the workplace.

The logo for EMC, featuring the letters "EMC" in a bold, serif font, with a superscript "2" to the right of the "C". A registered trademark symbol (®) is located at the bottom right of the "C".