

EMC Disk Retention Service

The Big Picture

- Mitigate the risk of improper information dissemination by maintaining ownership of disk drives containing sensitive data
- Comply with government and industry regulations with a single solution for data protection
- Enables purging and destruction of storage media to comply with security requirements
- Maintain ownership of sensitive data on retired media to avoid unintentional information dissemination

EMC® Disk Retention Service enables you to maintain ownership of failed storage media to reduce the risk of information loss, exposure, or unauthorized use and maximize control of your information assets. Any breach of organization, customer, or financial data can be disastrous to an organization—both financially and legally. This service enables you to maintain ownership of your disk drives and dispose of them in line with your internal policies, or external regulations which govern your industry, reducing the risk of a data breach.

Proven Methodologies

All service engagements are guided by our proven methodology, the Global Delivery Model. EMC's Global Delivery Model ensures that we deliver rapid, flawless implementation services to every customer in every engagement worldwide. The extensive training the EMC delivery team undergoes before they engage with a client validates the uniqueness of our methodology.

EMC Disk Retention

EMC Disk Retention Service enables you to maintain permanent ownership of your disk drives replaced during proactive maintenance. Disk Retention is available for disk drives within:

- EMC Symmetrix®
- EMC CLARiiON®
- EMC Centera®
- EMC Celerra®

EMC Disk Retention services are offered in varying contract lengths, giving you the flexibility to purchase the option that best meets your needs and aligns with your purchasing cycles. EMC Disk Retention contracts are available for:

- 12 months
- 24 months
- 36 months

The drives you retain are yours to dispose of in line with your disk handling policies.

Additional Security Services from EMC Global Services

EMC offers a portfolio of solutions to help you manage your organization's confidential information, including:

- **EMC Certified Data Erasure for Full Arrays:** Specialized software ensures data cannot be recovered from you EMC Symmetrix, CLARiiON, EMC Centera, and other vendors' arrays.
- **EMC Data Erasure for Single Disks:** Enables you to take advantage of secure erasure for individual drives that are replaced as part of proactive maintenance activities.
- **EMC Assessment Service for Storage Security:** Helps you understand the level of information protection that's appropriate for your organization and recommends the best solutions for a comprehensive security strategy. This assessment assists with recommendations for media security, including disk handling chain of custody.

About EMC Global Services

EMC Global Services provides the strategic guidance and technology expertise organizations need to address their business and information infrastructure challenges and derive the maximum value from their information assets and investments. We are committed to exceptional total customer experience through service excellence. Our 13,000+ professional- and support-service experts worldwide, plus a global network of alliances and partners, leverage proven methodologies, industry best practices, experience and knowledge derived from EMC's 30-year information-centric heritage to address the full spectrum of customer needs across the information lifecycle: strategize, advise, architect, implement, manage, and support.



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Take the next step

Learn how EMC Global Services can help you strategize, implement, and derive maximum business value from your information infrastructure. Contact your EMC sales representative or visit us on the Web at www.EMC.com.