

CONTENT ECM CLOUD OF YOUR CHOICE

Flexible deployment options to fit your unique requirements and budget

ESSENTIALS

DEPLOYMENT MODELS

- Private Cloud
- Hybrid Cloud
- Public Cloud
- Traditional On-Premise

CUSTOMER BENEFITS

- Flexible cloud deployment options to fit your unique business requirements
- Rapid time-to-value measured in days/weeks
- Less upfront capital expenditure
- Minimal IT involvement for quick ECM set up and management
- Infrastructure scalability to match your business demands
- Highly secure, employing the latest technologies and security measures
- Upgrades and patch management handled by EMC
- Less user downtime through system monitoring and performance tuning for stability and reliability
- Single-point accountability to ensure quick service resolution if needed
- Backup and Restore inherent in cloud deployment service

OVERVIEW

EMC® Documentum® as a Service offers customers choice when it comes to deploying and managing ECD content management applications and solutions. Enterprises can now deploy and rollout ECD software in the cloud through a variety of flexible options — private, public, hybrid, or on-premise deployments.

Every enterprise has unique and varying challenges to contend with, including resource-constrained IT departments, maintaining EMC Documentum expertise, security and corporate compliance requirements, and more. All these factors affect which enterprise content management deployment model best suits your organization. EMC Enterprise Content Division (ECD) has designed a comprehensive portfolio of services to offer you flexibility, agility and security.

To start, our content management experts work with you to sort through and identify your business requirements. Customers may need agility to easily scale and expand systems, for example, as they onboard new business units. Or they may prioritize speed to deployment based on compliance deadlines. Additional requirements may include supporting a disaster recovery plan, corporate security initiative or end user productivity metric. We work closely with you to develop an understanding of needs today, and plan for tomorrow, to ensure the best cloud deployment choice



Global Cloud Managed Service Experience

EMC successfully operates and manages hundreds of ECM customer environments worldwide, offering EMC content management solutions in the cloud to solve your most demanding content management challenges. Solutions include EMC® Documentum®, Captiva®, Documentum® D2®, xCP®, InfoArchive®, and Document Sciences in the cloud, along with industry-specific content solutions for Energy/Engineering and Life Sciences. With EMC Documentum as a Service, your content management solution can be deployed, hosted and managed where you need it. With a mutually agreed upon Service Level Agreement, you can rest assured that your ECM environment is up and running, ready to meet even your most demanding user needs.

DEPLOYMENT MODELS

Private Cloud

Private cloud deployments offer the added flexibility of determining where an ECM environment is hosted. This could include a private cloud off-premise in data centers fully managed by EMC, or a private cloud on-premise in data centers owned or managed by the customer (or the customer's third-party contractor). For on-premise cloud deployments, customers have the added flexibility of the infrastructure, including hardware and platform software, being owned and managed by the customer or by EMC.

Regardless of deployment location, EMC recommends a minimum Tier 3+ rated data center facility holding a current SSAE 16 SOC I Type II certification. EMC data center providers have SSAE 16 SOC II Type II certifications and guarantee 100% uptime for network connectivity, power, and relevant environmental controls.

Hybrid Cloud

As with private cloud options, our Hybrid Cloud option offers customers the choice of where they locate their infrastructure and who manages it. However, with Hybrid cloud, customers have the added flexibility to "mix 'n match" these factors to best suit their business requirements and budget. For example, customers may want to deploy primary content management environments in an on-premise data center, yet host secondary environments in a private cloud that is in an off-premise data center facility for backup and recovery purposes.

Note: Private and Hybrid cloud deployments options offer the greatest amount of flexibility for scheduling upgrades or managing complex customer customizations, as user management and the operation of administrative tools for their application.

Public Cloud

EMC offers content management industry solutions in the public cloud, including EMC® Documentum® Capital Projects Express and EMC® Documentum® for Life Sciences Solution Suite. The public cloud deployment option is ideal for customers with external business partners who require easy and hassle-free access to the same ECM solutions and content used in-house. Public cloud helps organizations avoid the time-consuming setup and administration of a virtual private network, while still delivering safe access to business content for collaboration.

Traditional On-Premise

EMC content management solutions continue to be available as "traditional" on-premise deployments, with software residing in a customer-owned-and-managed data center. Customers often choose this model if they have on-premise staff, specialized capabilities, or corporate directives to self-manage their environment. This model allows the customer to manage all underlying infrastructure, including self-managing the platform software upgrades, patches, monitoring, tuning, etc.

CONTACT US

To learn more about how EMC products, services, and solutions can help solve your business and IT challenges, contact your local EMC solution principal, representative, email contactECDservices@emc.com or, visit www.emc.com/Documentum

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