

EMC PART RETENTION SERVICE

EMC PART RETENTION

EMC® Part Retention enables a customer to retain certain EMC hardware parts which the customer would otherwise be required to return to EMC under EMC's warranty and/or Support Option maintenance contract. EMC Part Retention assists customers who require the ability to retain hardware parts for disposal in accordance with the customer's security and privacy policies. The scope of EMC Part Retention and the eligible EMC hardware parts are specified below.

EMC PART RETENTION REQUIREMENTS

Customer must have a current EMC warranty or EMC Support Option maintenance contract in place for the specific EMC hardware part as a prerequisite for the purchase of EMC Part Retention. EMC Part Retention is non-refundable and is available for purchase in increments that are coterminous with the EMC warranty or EMC Support Option maintenance contract term of the specific hardware part.

SCOPE OF EMC PART RETENTION

EMC Part Retention is subject to the terms and conditions specified in the applicable EMC warranty or Support Option maintenance contract (the "Agreement") as modified by this Service Brief. Under EMC Part Retention, the terms and conditions of the Agreement are modified as follows:

- The customer is not responsible for returning to EMC a hardware part that is covered by a current EMC Part Retention contract which is replaced as part of EMC's warranty or maintenance support. A retained part covered by EMC Part Retention shall become the property of the customer, and the customer is responsible for the security and disposal of such retained part.

In the event of a conflict between the terms and conditions of the Agreement and this Service Brief, the terms and conditions specified in this Service Brief shall prevail.

ELIGIBLE EMC PARTS

EMC VFCache™

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